

### Purpose

This document describes how to use Nagios XI to monitor for high priority updates from Microsoft on a remote Windows host. This includes critical and security updates, service packs, and update rollups. Monitoring for updates from Microsoft with Nagios XI allows for

automated checks to alert you when a new Window updates are released so you can apply them in a timely manor and ensure a safe and secure network environment.

# **Target Audience**

This document is intended for use by Nagios XI Administrators who are interested in monitoring Windows machines to determine if they require updates to ensure their network infrastructure is safe, secure, and up-to-date.

# Prerequisites

### NSClient++ and NRPE

You must have NSClient++ installed on the Windows machine you intend to monitor. NSClient++ itself does not know how to check the Windows updates status however it will be configured to execute a PowerShell script (a plugin) that will be able to check the Windows update status.

NSClient++ must be configured to allow NRPE checks from the Nagios XI server. These specific documents will show you how to install NSClient++ and configure it to accept NRPE requests:

- Installing The XI Windows Agent
- <u>Configuring The XI Windows Agent</u>
- Enabling the NRPE Listener in NSClient
- Enabling the NRPE Listener in NSClient 0.4.x

This guide is specifically aimed at NSClient++ v 0.4.x or newer, the previous 0.3.x version of NSClient++ is no longer supported by the developer of the application.

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#### **PowerShell**

The Windows machine also needs to have PowerShell installed for the .ps1 script to run to report the Windows Update status. If you need to download PowerShell, access the following link. The downloads are listed at the bottom of the page:

http://support.microsoft.com/kb/968929

# **Downloading The Required Plugin**

The plugin that will be used to check for updates is found at:

https://exchange.nagios.org/directory/Plugins/Operating-Systems/Windows/NRPE/Check-Windows-Updates-Powershell/details

Download the plugin to your windows machine that has NSClient++ installed. Once downloaded, unzip the Check-Updates.zip file and put the Check-Updates.ps1 script inside your NSClient++/scripts directory where it can be used for the check, usually the file path is as follows:

C:\Program Files\NSClient++\scripts\

### **Configure nsclient.ini On The Windows Host**

In order for you to properly use the plugin you must edit the nsclient.ini file in the NSClient++ directory. Open the file in your favorite text editor and locate the [settings/external scripts/scripts] section. If you are already using NRPE checks there should be commands listed here, if not simply add the section heading as well as the following command:

check\_updates=cmd /c echo scripts\Check-Updates.ps1; exit \$LastExitCode | powershell.exe -command -

It should look like this:

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[/settings/external scripts/scripts]
check\_updates=cmd /c echo scripts\Check-Updates.ps1; exit \$LastExitCode | powershell.exe -command -

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NSClient must now be restarted. In Windows open the **Services** console under **Administrative Tools**. If you cannot locate this, use **services.msc** to open the Services console.

Locate the NSClient++ service.

**Right** click the **NSClient++** service and select **Restart**.

You can close the Services console as it's no longer required.

🍓 Network Store Inte	This servic	Started	Automatic	Local Service
NSClient++ (x64)	Monitoring	Started	Start	Local System
🎑 nxlog	This servic	Started	Stop	Local System
Rerformance Count	Enables re		Pause	Local Service
🧟 Performance Logs	Performan		Resume	Local Service
🌼 Plug and Play	Enables a c	Started		Local System
PnP-X IP Bus Enum	The PnP-X			Local System
🤹 Portable Device En	Enforces g		All Tasks 🔸	Local System
Power	Manages p	Started		Local System
🖾 Print Spooler	Loads files	Started	Refresh	Local System
Problem Reports an	This servic		Properties	Local System
Reversed Storage	Provides pr			Local System
Remote Access Aut	Creates a		Help	Local System
Remote Access Co	Manages di		Manual	Local System

### Set Execution Policy In PowerShell

In order for PowerShell to properly execute the Check-Updates.ps1 script it must have permission to do so. You can change these permissions by first running PowerShell. Type into the **Start Menu** search field PowerShell, when it appears **right** click on **Windows PowerShell** and select **Run as administrator**. This will open the PowerShell command line interface.

Type the following command in PowerShell:

```
Set-ExecutionPolicy Unrestricted
```

You will be prompted to confirm the change to the execution policy, answer **x** and press **Enter**.

This will allow all PowerShell scripts to be run by Windows. More information on the <u>Execution Policy</u> <u>commands</u> can be found at:

http://technet.microsoft.com/en-us/library/ee176961.aspx

Another policy option is Bypass and is configured a similar way:

```
Set-ExecutionPolicy ByPass
```

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The next step will continue to use PowerShell so leave it open.

### **Testing The Plugin From The Windows Command Line**

You are now ready to test the PowerShell script. First the directory must be changed to the **NSClient+**+/scripts directory, execute the following command:

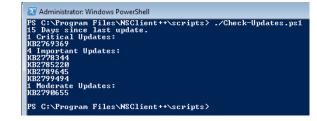
```
cd "C:\Program Files\NSClient++\scripts"
```

Next we will run the command to check for Windows Updates (the plugin you downloaded above). This may take a bit of time to run depending on how many pending updates exist. Run the following command:

```
./Check-Updates.ps1
```

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If everything was configured correctly the return output will be similar to this:



### **Testing The Check From The Nagios XI Server**

Now that we know the plugin works on our windows machine, we will test the command from the Nagios XI server. Login to your Nagios XI server as the root user and change the directory to the location of the check\_nrpe plugin:

```
cd /usr/local/nagios/libexec
```

Next enter the command that will be used to run the NRPE check. You will need to replace <Remote</br>Windows IP address> with the IP address of your remote windows machine:

./check nrpe -H <Remote Windows IP address> -t 120 -p 5666 -c check updates

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# Creating The Check In Nagios XI

If everything was configured correctly the return will be similar to this:

Now the check must be configured in the Nagios XI Web Interface using Core Configuration Manager (CCM). The first step will be to create a custom command specifically for this check.

Checking For Windows Updates With Nagios XI

### **Create Check Command**

**Nagios XI** 

Navigate to Configure > Core Config Manager In the left pane expand **Commands** and then click > Commands Click the Add New button

The Command Management page will open, populate the fields with the following values:

### Command Name:

check updates

### Command Line:

```
$USER1$/check nrpe -H $HOSTADDRESS$ -t 120 -c check updates $ARG1$ $ARG2$
```

### Command Type:

check command

### Active:

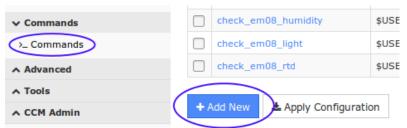
checked

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Click the **Save** button to create this new command.

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15 Days since last update. Critical Updates: KB2769369 4 Important Updates: KB2778344 KB2785220 KB2789645 KB2799494 Moderate Updates: KB2790655



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	Command Management
	Command Name *
ere is a screenshot that shows the command efinition.	check_updates
	Example: check_example
	Command Line *
Here is a screenshot that shows the command	<pre>\$USER1\$/check_nrpe -H \$HOSTADDRESS\$ -t 120 -c check_updates \$ARG1\$ \$ARG2\$</pre>
	Example: \$USER1\$/check_example -H \$HOSTADDRESS\$ -P \$ARG1\$ \$ARG2\$
definition.	Command Type: check command
	🖾 Active 🚯
	Available Plugins           •         •
	Save Cancel

#### **Create Service**

The final step is to create a new service definition that is associated with the remote windows host. It is assumed that you are already monitoring the Windows host and there is a HOST object already created. If there isn't, go and run the Windows Server Configuration Wizard and then return to this step. This guide is going to use the host 10.25.14.52 as an example.

In the left pane expand Monitoring and then click Services.

Click the Add New button.

<u>N</u> agios XI	Home	Views	Dashboards	Rep	orts Con	figure	Tools	Help	Admin
Core Config Manager	Fo	rvices							
✓ Quick Tools	<b>5</b> e	rvices							
<ul> <li></li></ul>	<b>+</b> A	dd New D	Displaying 1-5 of 5 r	esults	Config Nam	ne 10.2	5.14.52		•
A Monitoring Plugins		‡ Service Na	me			1 Servio	e Descript	on	
Configuration Wizards		10.25.14.52				CPU Usa	age		
✓ Monitoring		10.25.14.52				Drive C	: Disk Usage	2	
Gervices		10.25.14.52				Drive D	: Disk Usage	2	
▷ Host Groups ▷ Service Groups	10.25.14.52					Memory Usage			
∧ Alerting		10.25.14.52				Uptime			
∧ Templates	+ A	dd New	Apply Configurat	ion	With checke	be		Go	
∧ Commands		duriteiv	a Appry Configurat		that checke				

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#### Nagios XI

#### Checking For Windows Updates With Nagios XI

#### Common Settings tab

Config Name:

10.25.14.52

Description:

Windows Update Status

#### Click the Manage Hosts button

Select 10.25.14.52 in the left pane and click the Add Selected > button

Click the Close button

For this service we will use the generic-service template as it has a lot of the required directives already configured

#### Click the Manage Templates button

Select generic-service in the left pane and click the Add Selected > button

Click the Close button

Check command (drop down list)

check\_updates

Active:

Checked

#### **Service Management**

Common Settings  Check Settings	Misc Settings				
Config Name *	Check command				
10.25.14.52	check_updates				
Description *	Command view				
Windows Update Status	<pre>\$USER1\$/check_nrpe -H \$HOSTADDRESS\$ -t 120 -c check_updates</pre>				
Display name	\$ARG1\$ \$ARG2\$				
Manage Hosts 1	\$ARG1\$				
	\$ARG2\$				
🕒 Manage Templates 1	\$ARG3\$				

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	Service Management				
Check Settings tab	Common Settings	ert Settings			
Check interval:	Initial state				
	Warning Critical Ok Unreachable				
1440					
Retry interval:	Check interval				
•	1440	min			
20	Retry interval				
Max check attempts:	20	min			
3	Max check attempts				
	3	attempts			

Click the Save button

Click the Apply Configuration button at the bottom of the screen.

You may have noticed that the check interval is set to **1440**. There are 1440 minutes in a day, hence this setting causes the check to only run once a day, running any more frequently isn't really required. You could also take this a step further and create a custom **Time Period** which would restrict the check from only being run in the early hours of the morning.

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## **End Result**

Now that the service has been created, navigate to **Home** > **Service Detail** and search for the service. If the check has been configured correctly, you should see a result like the one below.

I Host	\$ Service	🔱 Status	Duration	1 Attempt	🔱 Last Check	Status Information
10.25.14.52 🛛 🗊 🗋 🚧	Windows Update Status	Critical	1h 46m 34s	3/3	2016-10-28 15:43:25	0 Days since last update.

From the Critical status it looks like there has never been any Windows updates installed on this computer! This is a good example of how you would be notified that there are pending Windows updates that need to be installed.

# **Finishing Up**

This completes the documentation on checking for Windows updates with Nagios XI.

If you have additional questions or other support related questions, please visit us at our Nagios Support Forums:

https://support.nagios.com/forum

The Nagios Support Knowledgebase is also a great support resource:

https://support.nagios.com/kb

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