Purpose

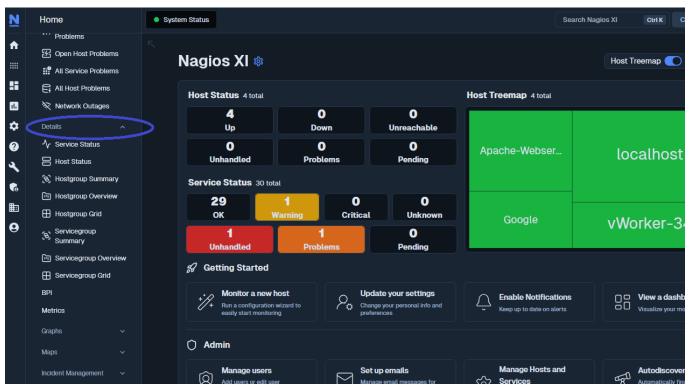
This document describes how to utilize the different features of the Nagios XI interface to view detail information about hosts and services. The **Details** menu offers many different ways to view the status of your hosts and services. In larger environments, users may want to view status by host or service group, yet smaller environments may prefer to view status by device.

Details Menu

Nagios XI provides several options for viewing host and service details in your monitoring environment. Details can be viewed by the following:

- Individual Hosts or Services
- Host or Service Group Summaries
- Host or Service Group Overviews
- Host or Service Group Grids

Access the **Details** menu by navigating to the **Home** page and clicking the **Details** link. This will open a drop-down menu to select the different viewing options.



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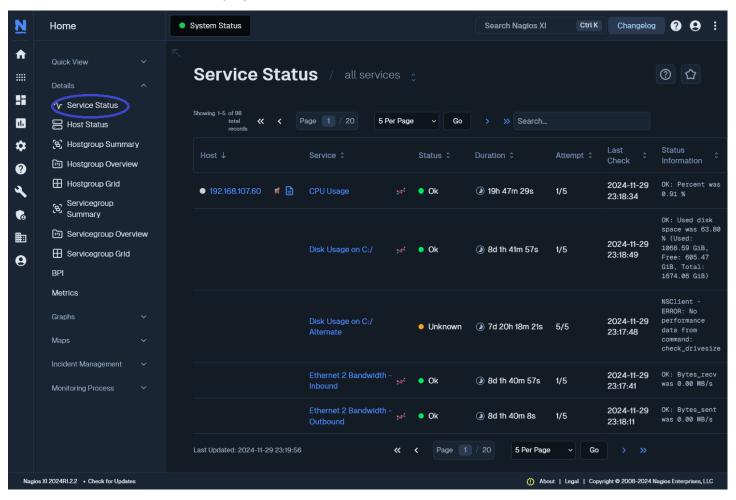


Service Status

The **Service Status** page displays a complete list of all services currently being monitored in a table format. Services are color-coded based on their status.

To see more information about a particular service, click the desired service link in the **Service** column to access the **Service Status Detail** page.

To see more information about a particular host, click the desired host link in the **Host** column to access the **Host Status Detail** page.

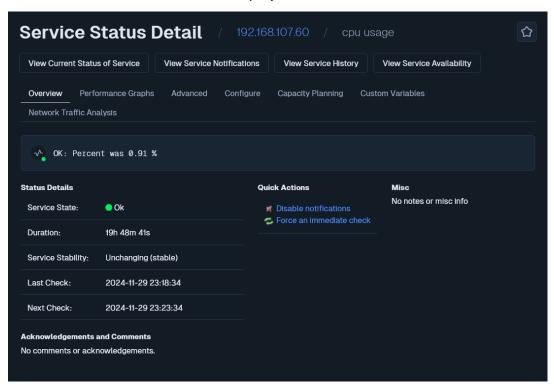


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Service Status Detail

The **Service Status Detail** page gives access to all the statistics for that service via multiple tabs. The **Overview** is the first tab that is displayed.



Overview

The **Overview** tab displays basic service information such as state, duration service has been in this state, stability (hard or soft state), last check time, and next check time.

The **Quick Actions** section allows you to **Disable/Enable notifications** and **Force an immediate check**. Any other actions defined in the **Actions** component will also appear in this list.

Acknowledgments and Comments related to the service will be visible at the bottom of the **Overview** tab.

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Performance Graphs

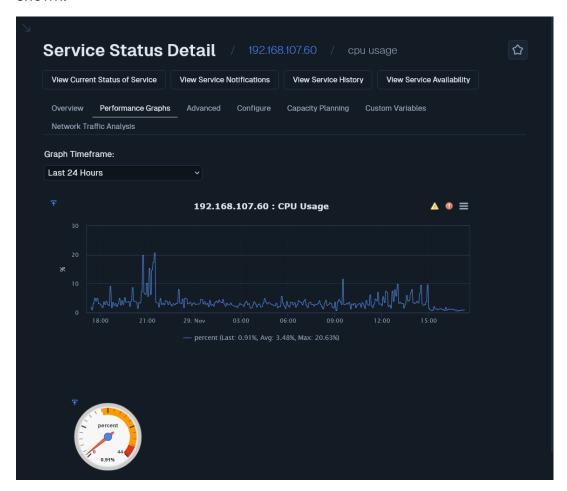
The **Performance Graphs** tab displays a graph for the service with the timeframe set to **Last 24 Hours** by default.

A **Gauge** will also be displayed if the performance data contains warning and/or critical thresholds.

The graph data is pulled from the round robin database (RRD); hence values will be averaged as you look at performance graphs for larger time periods (e.g., weeks, months).

The gauge data is taken from the last check result received by the service when it was populated into the RRD file. The data is in an accompanying XML file in the same directory as the RRD file.

If the service does not produce performance data, the tab will still appear, but no graphs will be shown.

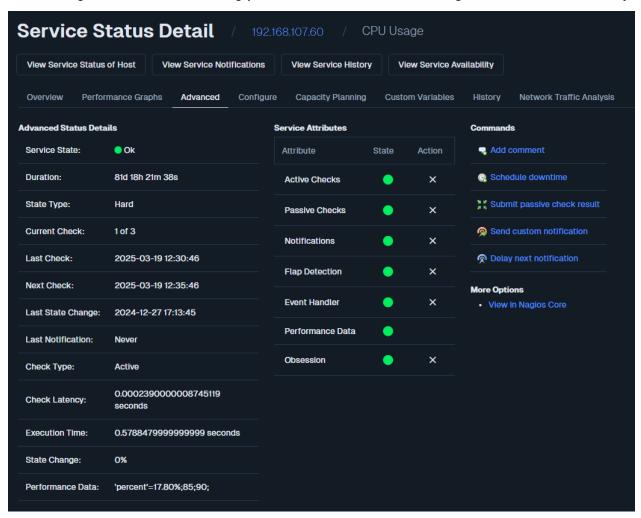


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Advanced

The **Advanced** tab provides in-depth service details, attribute controls, and command options for scheduling downtime, submitting passive check results, sending notifications, and delaying alerts.



The Advanced Status Details table shows more detailed information about the service.

The **Service Attributes** table displays the current state of each attribute as well as the ability to enable or disable the attributes. In the **State** column, if an attribute is:

- Enabled then the status circle will be green and in the Action column the x icon can be clicked
 to disable the attribute.
- Disabled then the status circle will be gray or red and in the Action column the checkmark icon
 can be clicked to enable the attribute

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The **Commands** section allows you to:

Add comment

Create a comment that will appear on the Overview tab.

Schedule downtime

o Define scheduled downtime for the service.

Submit passive check result

 Allows you to manually define the state of the service, which is most useful with passive services. If this is an active service, then the check result you submit will be overwritten by the check results of the next service check interval.

Send custom notification

 This will send a custom notification to all the contacts configured to receive notifications for this service.

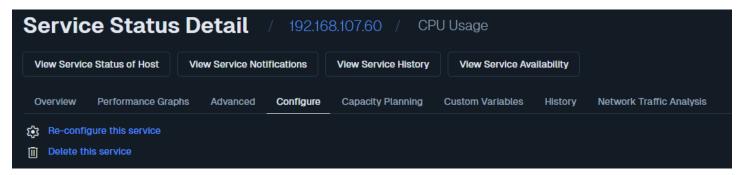
Delay next notification

 This allows you to delay the next problem notification that is sent out for the specified service. The notification delay will be disregarded if the service changes state before the next notification is scheduled to be sent out. This has no effect if the service is currently in an OK state.

The **More Options** section has a link to **View in Nagios Core** for those more familiar with the Nagios Core layout.

Configure

For standard services you have the ability to re-configure or delete the service.



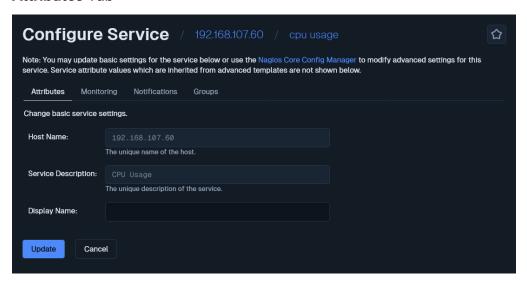
If the service utilizes any advanced features, such as being assigned to multiple hosts, then you will not be able to use either option, you will receive an error. You will need to use the **Core Config Manager** (CCM) to make changes.

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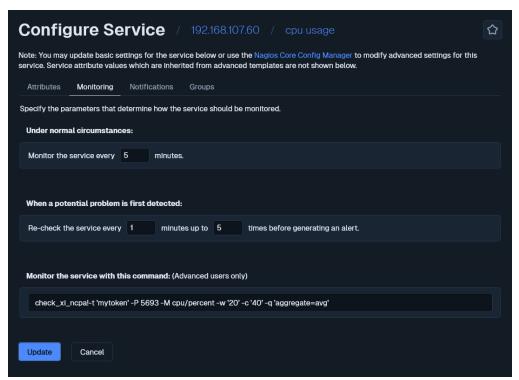


When using the **Re-configure this service** link, the options available are similar to those in a Configuration Wizard.

Attributes Tab



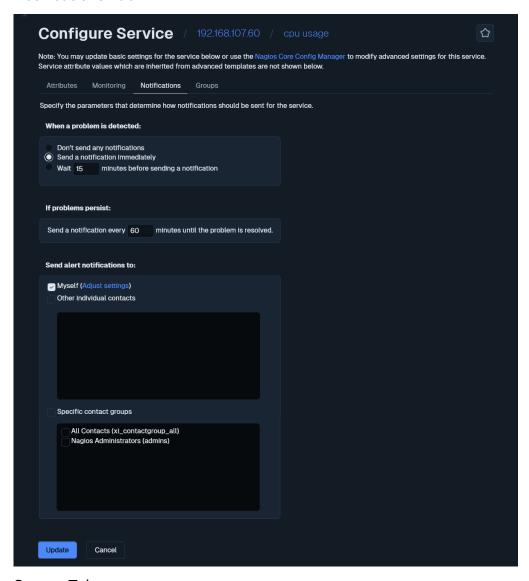
Monitoring Tab



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Notifications Tab



Groups Tab

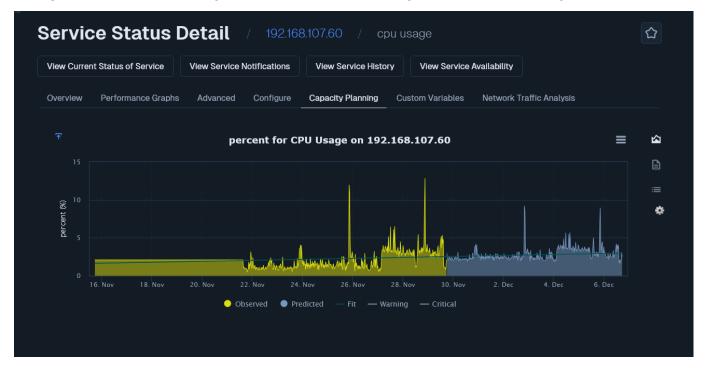


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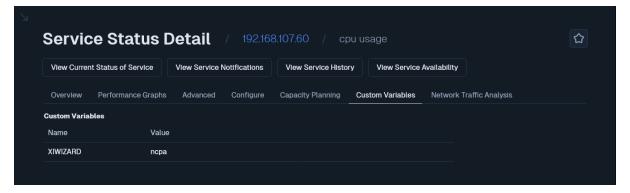
Capacity Planning

Capacity Planning allows you to predict future trends based on the existing performance data. This feature is only available for services that have performance graphs. To change the **Time Period** and **Extrapolation Method** settings of this dashlet, click the **gear icon** on the far right.



Custom Variables

Custom Variables are an advanced feature of Nagios Core that allows custom directives with values to be stored in a service object. If your service has any custom variables defined, then they will appear here in a table for your reference.

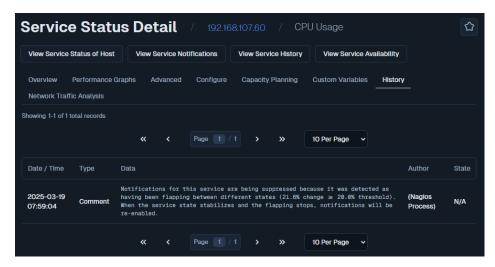


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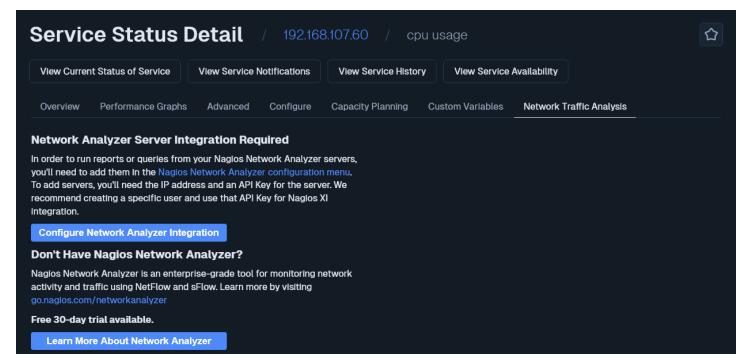
History

The **History** tab displays service detail history, comments, acknowledgments, commands, downtime, and more.



Network Traffic Analysis

The Network Traffic Analysis tab connects to Nagios Network Analyzer to provide traffic reporting.



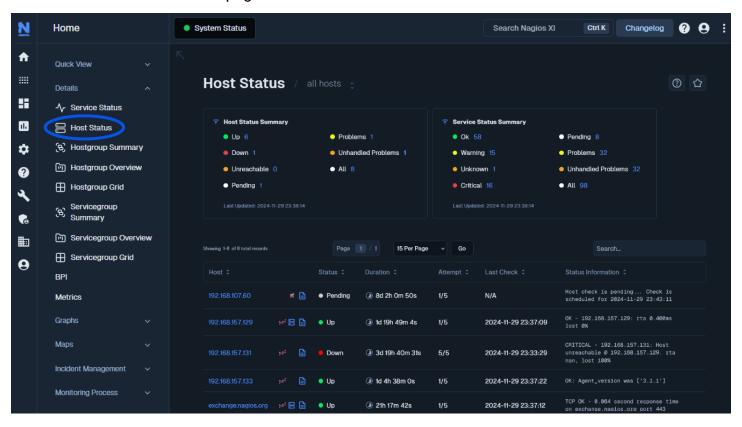
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Host Status

The **Host Status** page displays a complete list of all hosts currently being monitored in a table format. Hosts are color-coded based on their status.

To see more information about a particular host, click the desired host link in the **Host** column to access the **Host Status Detail** page.

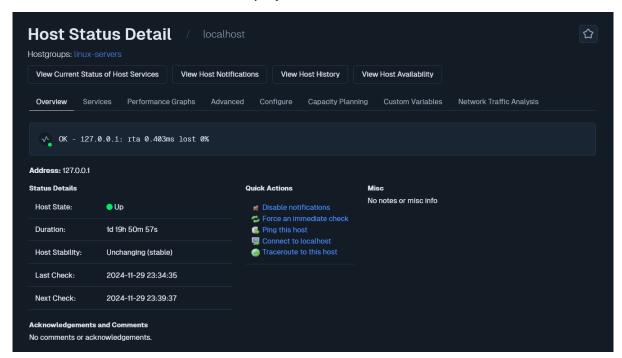


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Host Status Detail

The **Host Status Detail** page gives access to all the statistics for that service via multiple tabs. The **Overview** is the first tab that is displayed.



Overview

The **Overview** tab displays basic host information such as state, duration host has been in this state, stability (hard or soft state), last check time, and next check time.

The Quick Actions section allows you to:

- Disable/Enable notifications
- Force an immediate check
- Ping the host
- Connect to the host (RDP, VCN, Telnet, SSH)
- Traceroute the host

Any other actions defined in the **Actions** component will appear in this list.

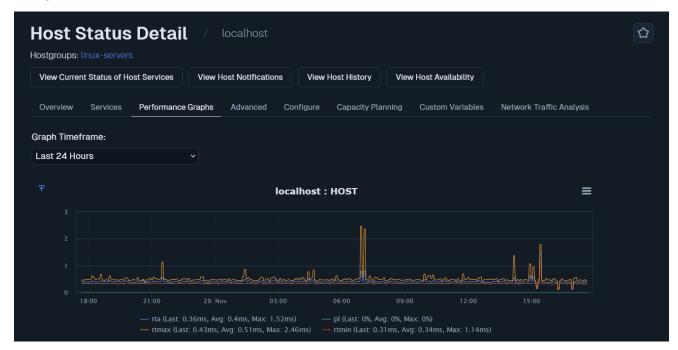
Acknowledgments and Comments related to the service will be visible at the bottom of the **Overview** tab.

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Performance Graphs

The **Performance Graphs** tab displays graphs for the host object and the first four services for the host with the timeframe set to **Last 24 Hours** by default. The **More Performance Graphs** link is at the bottom of the page and allows you to browse all the performance graphs of the services assigned to the host.



A **Gauge** will also be displayed if the host object performance data contains warning and/or critical thresholds.



The graph data is pulled from the round robin database (RRD); hence values will be averaged as you look at performance graphs for larger time periods (e.g., weeks, months).

The gauge data is taken from the last check result received by the host when it was populated into the RRD file. The data is in an accompanying XML file in the same directory as the RRD file.

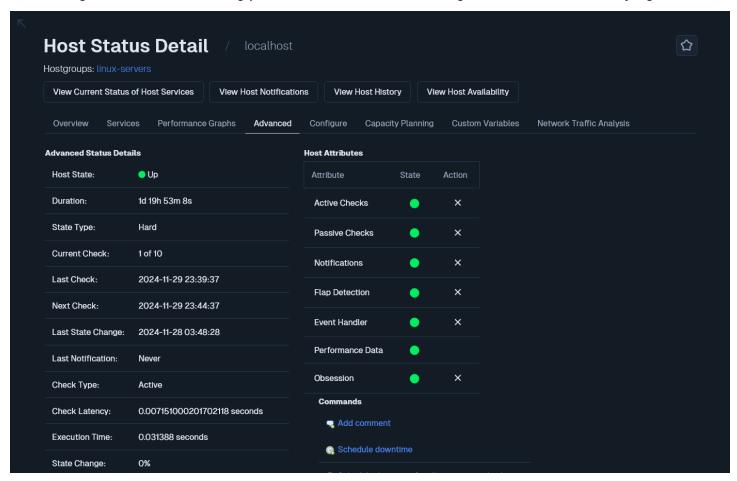
If the host does not produce performance data, the tab will still appear, but no host graphs will be shown (service graphs will be shown if they exist).

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Advanced

The **Advanced** tab provides in-depth host details, attribute controls, and command options for scheduling downtime, submitting passive check results, sending notifications, and delaying alerts



The Advanced Status Details table shows more detailed information about the host.

The **Host Attributes** table displays the current state of each attribute as well as the ability to enable or disable the attributes. In the **State** column, if an attribute is:

- **Enabled** then the status circle will be green and in the **Action** column the x icon can be clicked to disable the attribute.
- Disabled then the status circle will be gray or red and in the Action column the checkmark icon
 can be clicked to enable the attribute.

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The **Commands** section allows you to:

Add comment

Create a comment that will appear on the Overview tab.

Schedule downtime

Define scheduled downtime for the host.

Schedule downtime for all services on this host

 Define scheduled downtime for all the services on the host, avoiding the need to schedule each service individually.

Forced immediate check for host and all services

Force Nagios XI to immediately perform the host check and all service checks.

Submit passive check result

 Allows you to manually define the state of the host, most useful with passive hosts. If this is an active host, then the check result you submit will be overwritten by the check results of the next host check interval.

Send custom notification

 This will send a custom notification to all the contacts configured to receive notifications for this host.

Delay next notification

 This allows you to delay the next problem notification that is sent out for the specified host. The notification delay will be disregarded if the host changes state before the next notification is scheduled to be sent out. This has no effect if the host is currently in an UP state.

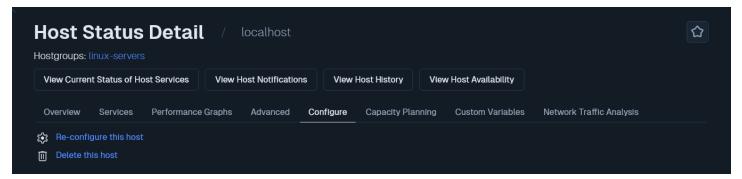
The **More Options** section has a link to **View in Nagios Core** for those more familiar with the Nagios Core layout.

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Configure

For standard hosts you have the ability to re-configure or delete the host.

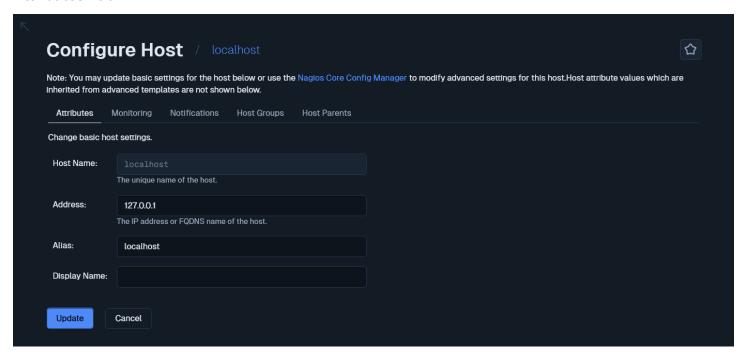


If the host utilizes any advanced features then you may not be able to use either option, you will receive an error. You will need to use **Core Config Manager** (CCM) to make any changes.

A host object cannot be deleted until all of the services assigned to it have also been deleted.

When using the **Re-configure this host** link, the options available are similar to those in a Configuration Wizard.

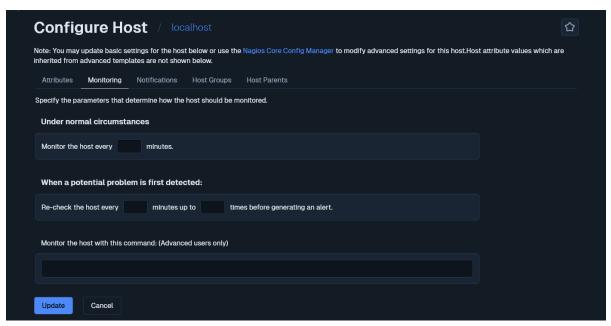
Attributes Tab



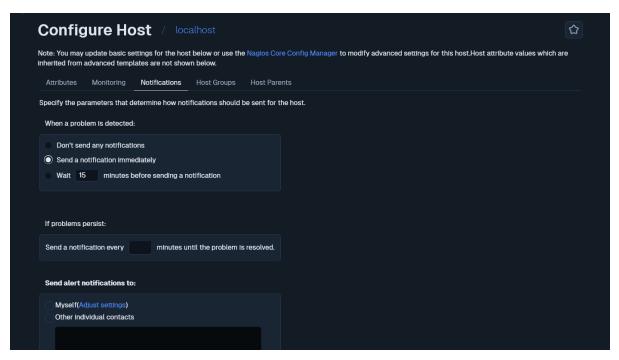
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Monitoring Tab



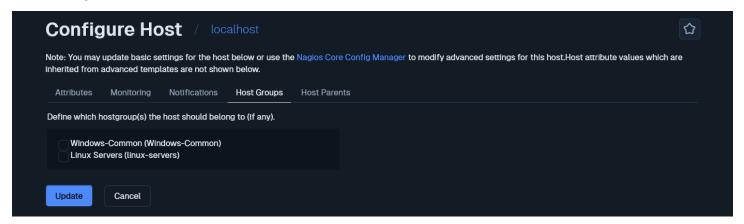
Notifications Tab



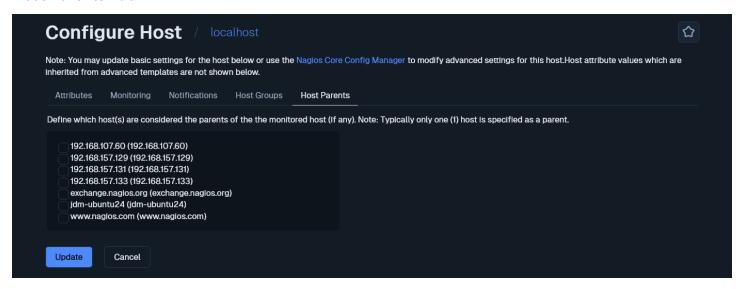
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Host Groups Tab



Host Parents Tab



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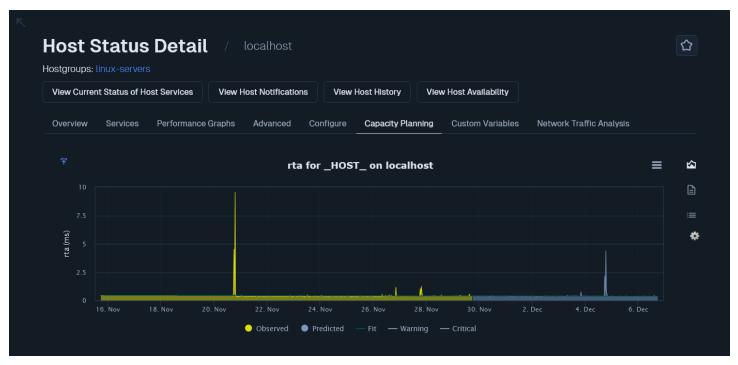


Capacity Planning

Capacity Planning allows you to predict future trends based on the existing performance data. This feature is only available for hosts and services that have performance graphs. To change the **Time Period** and **Extrapolation Method** settings of this dashlet, click the **gear icon** on the far right.

Each **Capacity Planning** graph is one data source from the performance graphs. For example, a host ping check by default has rta, pl, rtmax, and rtmin. In this example, there will be four capacity planning graphs for the host object.

There will be **Capacity Planning** graphs created for the first five data sources available (host and service objects). The **See the rest of the capacity planning graphs** link is at the bottom of the page and allows you to browse all the capacity planning graphs available.

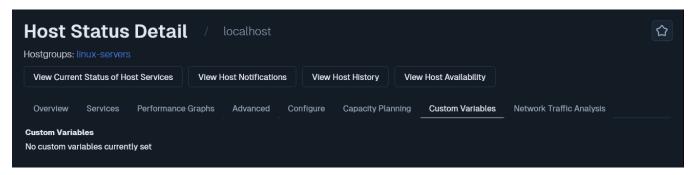


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Custom Variables

Custom variables are an advanced feature of Nagios Core that allows custom directives with values to be stored in a host object. If your service has any custom variables defined, then they will appear here in a table for your reference.

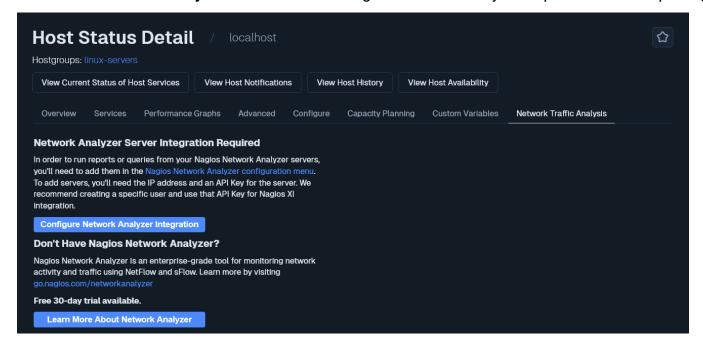


History

The **History** tab displays host detail history, comments, acknowledgments, commands, downtime, and more.

Network Traffic Analysis

The Network Traffic Analysis tab connects to Nagios Network Analyzer to provide traffic reporting.



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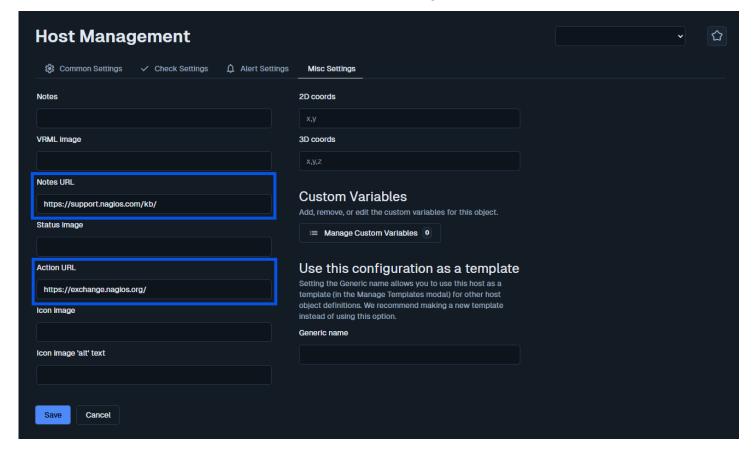


Notes URL & Action URL

Both the **Host Status** and **Service Status** pages display icons for the **Notes URL** and **Action URL** directives if they are defined on your objects. The screenshot below demonstrates examples of objects that have one or both of these directives defined. Clicking the icon opens the corresponding URL in a new browser tab or window.



You can define these directives in CCM on the Misc Settings tab for the host or service.

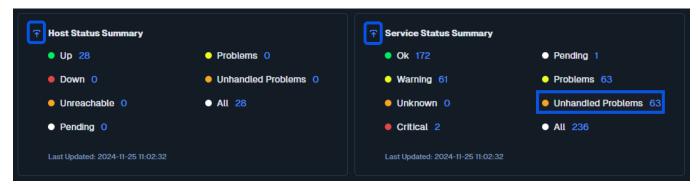


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Host Status Summary and Service Status Summary

Common to many host and services object screens are the **Status Summary** tables at the top of the page. These tables provide an overall status of all host and service objects. Clicking any of the numbers will take you to the status screen filtered to that type. In the screenshot, clicking the number **63** next to **Unhandled Problems** will show you all services in a problem state that have not been acknowledged.



These tables can be added to a **Dashboard** by clicking the **Add To Dashboard** icon.

Common Navigation Controls

Both the **Host Status Detail** and **Service Status Detail** pages use a set of buttons to access additional information and settings. The first button differs slightly between the two pages:

- Host Status Detail page: View Current Status of Host Services
 - o Service Status Detail page: View Service Status of Host
- Both navigate to the **Service Status** page for that host. If the host has no services, this button will not be displayed.
- Additional common options include:
 - o View Notifications: Opens the **Notifications** report for the host or service.
 - View State History: Opens the State History report for the host or service.
 - View Availability: Opens the Availability report for the host or service.



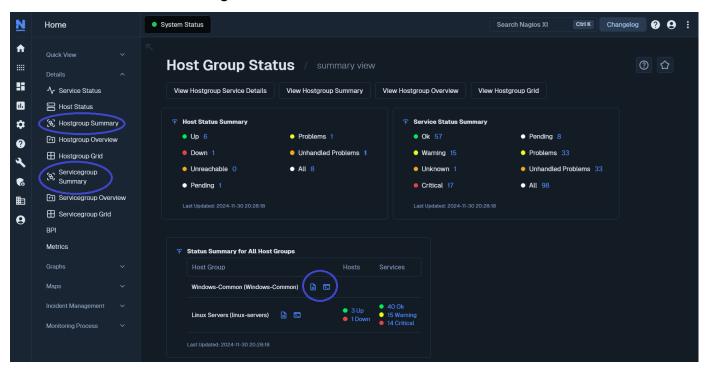
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Hostgroup Summary and Servicegroup Summary

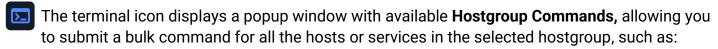
Host groups and Service groups created in **CCM** will be presented in a table per group below the **Host Status Summary** and **Service Status Summary** tables.

The Host groups and Service groups tables provide a basic breakdown of the objects in that group, clicking the links in the **Hosts** or **Services** columns will take you to the status screen filtered to that type. For example, clicking the **15 Warning** link will bring you to the **Service Status** page with a table of the **15** services in a **Warning** state.



In the **Status Summary for All Host Groups** table, there are two icons that provide the following functionality:





- o Schedule downtime for all hosts or services
- Enable/Disable notifications for all hosts
- Enable/Disable notifications for all services
- Enable/Disable active checks of all services

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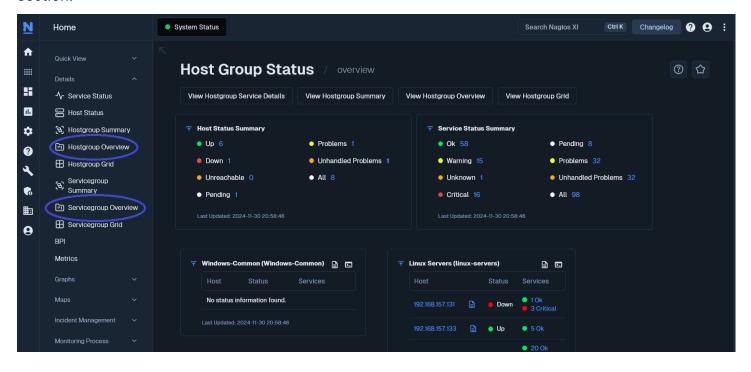


Hostgroup Overview and Servicegroup Overview

Host groups and Service groups created in **CCM** will be presented in a table per group below the **Host Status Summary** and **Service Status Summary** tables.

The Host groups and Service groups tables provide a more detailed breakdown of the objects in that group, clicking the links in the **Services** column will take you to the status screen filtered to that type. For example, clicking the **5 OK** link will bring you to the **Service Status** page with a table of the 5 services in a **OK** state for that host.

The document and terminal icons provide the same functionality as described in the <u>Summary</u> section.

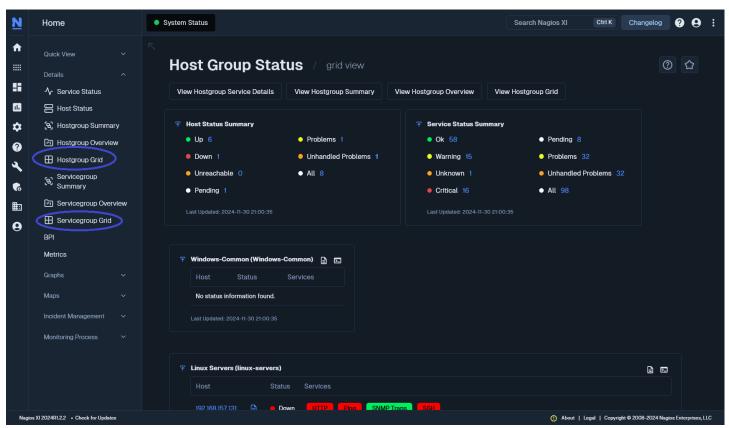


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Hostgroup Grid and Servicegroup Grid

Host groups and Service groups created in **CCM** will be presented in a table per group below the **Host Status Summary** and **Service Status Summary** tables.



The Host groups and Service groups tables show all the objects in that **hostgroup** or **servicegroup**, clicking a host or service will take you to the status detail page for that object. For example, clicking the **Memory Usage** button will bring you to the **Service Status Detail** page for that service.



The document and terminal icons provide the same functionality as described in the <u>Summary</u> section.

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Common Navigation Controls

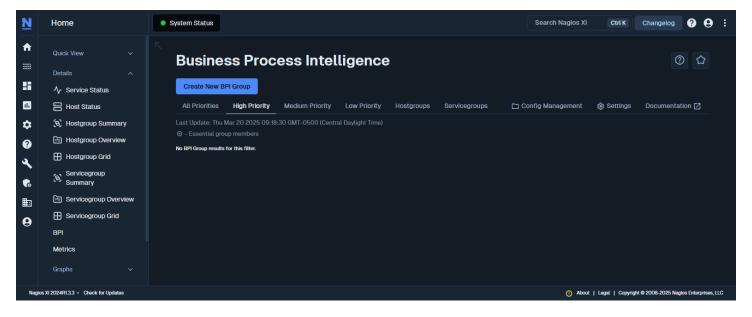
Each summary page uses a set of buttons to quickly access different detail views for the service group or host group.

- View Service Details: Opens the Service Status page
- View Summary: Opens the **Hostgroup Summary** or **Servicegroup Summary** page.
- View Overview: Opens the Hostgroup Overview or Servicegroup Overview page.
- View Grid: Opens the Hostgroup Grid or Servicegroup Grid page.



BPI

The **BPI** menu option navigates you to the Nagios **Business Process Intelligence** page. Please refer to the <u>Using Nagios BPI</u> documentation for full details.

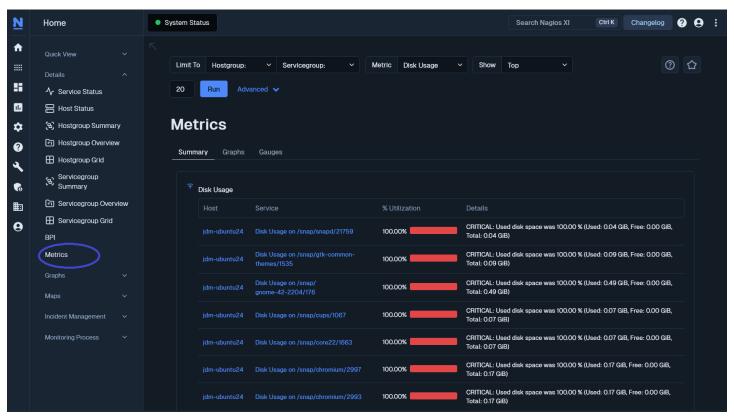


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Metrics

The **Metrics** menu option navigates you to the **Metrics** page. This page allows you to view common metrics from all available services (with valid data).



Metrics Summary

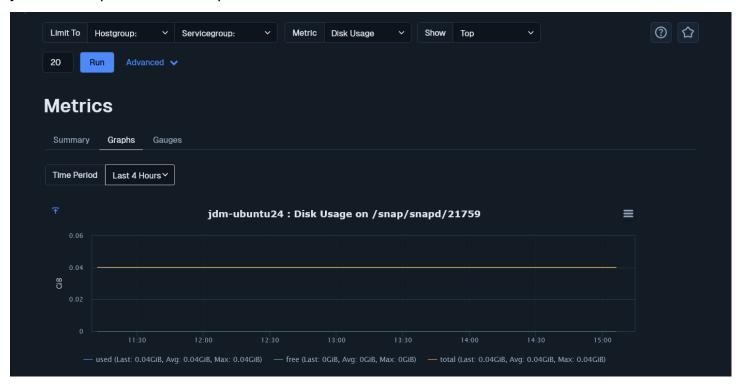
The **Summary** is the first tab that is displayed. At the top of the screen are drop-down lists to filter the summary results, in this case the **Disk Usage** metric is shown. The **Metrics** component will only display services in the list that it can detect as being a disk usage-based service, hence why some services will not be displayed in this list.

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Metrics Graphs

The **Graphs** tab displays the services in a graph format. In the following screenshot, the timeframe is set to **Last 4 Hours** and looks static due to the nature of disk usage, however, the screenshot gives you an example of what to expect.

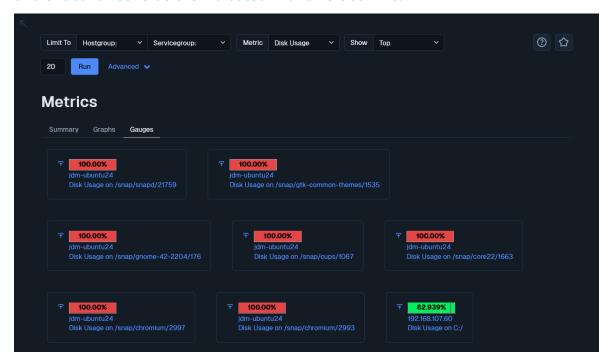


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Metrics Gauges

The **Gauges** tab will display the services as dashlets that show the metric along a horizontal line. The current state of the service will be the background color of the line, and you can see that the warning and critical thresholds are indicated with a vertical line.



Any of these metrics can be added to a **Dashboard** by clicking the **Add To Dashboard** icon.

Finishing Up

This completes the documentation on host and service details overview. If you have additional questions or other support-related questions, please visit us at our Nagios Support Forum, Nagios Knowledge Base, or Nagios Library:

Visit Nagios Support Forum

Visit Nagios Knowledge Base

Visit Nagios Library

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