

How To Monitor VMware With Nagios XI

Purpose

This document describes how to use Nagios XI to monitor VMware ESX, ESXi, vSphere, and vCenter Server with the VMware monitoring wizard. This document will show you how to set up your Nagios XI system to monitor virtual machines (VMs) deployed on these products.

WARNING: The Perl SDK has ceased to be maintained by VMware and will no longer be available for installation. If you have the SDK installed in your current environment, you can continue to use the VMware Wizard. If you are migrating your XI server or installing a new XI instance, see [Overcoming lack of VMware SDK with VMware Wizard](#). You will need to go to Nagios XI 2024R1.1 to use the new vSphere Wizard.

Installation Overview

To monitor VMware with Nagios XI, you will need to:

- Install the prerequisites for the VMware SDK
- Install the VMware Perl SDK on the Nagios XI server

Important Note: You must download and install VMware SDK version 7.0 if you are installing on a RHEL/CentOS 8 system. For all other supported OS distributions, we recommend downloading and installing VMware SDK version 6.5.

Install SDK Prerequisites

The VMware Perl SDK requires installation of Perl modules and defining relevant environment variables. Some of the Perl modules are installed using CPAN. This command may ask your questions to proceed; normally pressing enter is enough to accept the default response.

Establish a terminal session to your Nagios XI server so the root user can execute the following commands:

How To Monitor VMware With Nagios XI

RHEL 7.x | CentOS 7.x | Oracle Linux 7.x

```
yum install -y libxml2-devel xml2 libuuid-devel perl-XML-LibXML perl-Env
export PERL_MM_USE_DEFAULT=1

cpan -i App::cpanminus

cpanm --notest Module::Build Crypt::SSLeay

cpan -i Nagios::Monitoring::Plugin Nagios::Monitoring::Plugin::Functions
```

You can now proceed to the [Installing VMware SDK](#) section.

RHEL 8.x+ | CentOS Stream | Oracle Linux 8.x+

```
yum install -y libxml2-devel libxml2 libuuid-devel perl-XML-LibXML perl-Env
export PERL_MM_USE_DEFAULT=1

cpan -i App::cpanminus

cpanm Crypt::SSLeay -dev

cpan -i Nagios::Monitoring::Plugin Nagios::Monitoring::Plugin::Functions
```

You can now proceed to the [Installing VMware SDK](#) section.

Ubuntu

```
apt-get update
apt-get install -y libxml-libxml-perl libxml2-dev xml2 uuid-dev perl-doc rpm
libsoap-lite-perl
```

You can now proceed to the [Installing VMware SDK](#) section.

How To Monitor VMware With Nagios XI

Debian

Debian is not officially supported by the VMware Perl SDK, however there is a work-around. Simply creating a fake-release file fools the installer into thinking it is Ubuntu (first step below.)

```
echo ubuntu > /etc/fake-release apt-get update apt-get install -y libxml2-  
libxml2-perl libxml2-dev xml2 uuid-dev perl-doc rpm libsoap-lite-perl
```

You can now proceed to the [Installing VMware SDK](#) section.

Installing VMware SDK

Nagios XI is not able to pre-bundle the VMware Perl SDK due to license terms, so you will need to download and install the SDK on the Nagios XI server yourself. You can download VMware Perl SDK from [VMware's website](#).

Download the .tar.gz SDK file that is appropriate for your Nagios XI server, either i386 or x86_64. Once downloaded, transfer it to the Nagios XI server via SFTP. You can use Putty(sftp), FileZilla, or your desired transfer program. This guide assumes the file is transferred to the /tmp directory on the Nagios XI server.

Note: There have been some issues with SDK 6.7. For all non-RHEL/CentOS 8 systems, we recommend downloading SDK 6.5 instead. If you are installing on a RHEL/CentOS 8/Oracle Linux 8 system, you must download SDK 7.0.

Extract Installer

Execute the following commands to extract the SDK on your Nagios XI server:

```
cd /tmp  
tar xzf VMware-vSphere*SDK*.tar.gz  
cd vmware-vsphere-cli-distrib/
```

Install SDK

Execute the following commands to install the SDK on your Nagios XI server:

```
./vmware-install.pl EULA_AGREED=yes
```

The installation may require some Perl modules to be installed using CPAN and you will need to answer yes to proceed. Any other prompts such as the location for the executable files will accept the default location by pressing **Enter**.

How To Monitor VMware With Nagios XI

The installation should not take extraordinarily long. It will be complete when you see the "Enjoy, --the VMware team" message. You can ignore any messages about Perl modules being too old, normally they do not cause an issue.

NOTE: If you are installing the SDK on RHEL 9 / CentOS Stream 9, you will need to run the following command after installing the SDK:

```
ln -s /usr/lib/vmware-vcli/VMware/share/VMware /usr/share/perl5/VMware
```

Additional Steps For RHEL 8+/CentOS Stream and Debian

Run the following command to fix an SDK issue:

```
mv /usr/bin/six.pyc /usr/bin/six.pyc.bak
```

Update the following file:

```
/usr/share/perl5/VMware/VICCommon.pm (El 8) or /usr/share/perl/<perl version number>VMware/VICCommon.pm (Debian 10)
```

Change this line:

```
#To remove SSL Warning, switching from IO::Socket::SSL to Net::SSL #  
$ENV{PERL_NET_HTTPS_SSL_SOCKET_CLASS} = "Net::SSL";
```

To the below to fix an issue with invalid certificates:

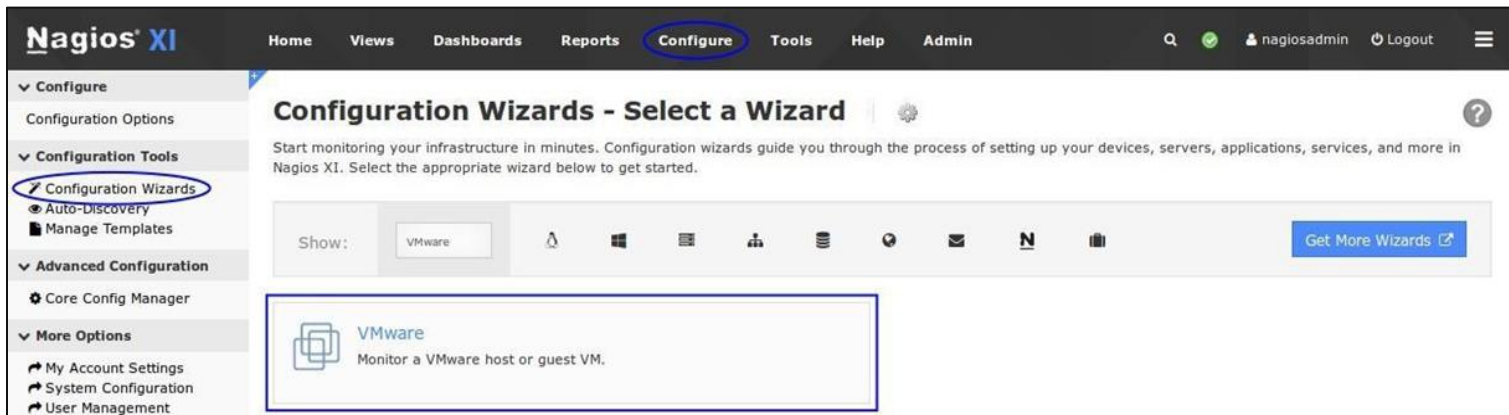
```
#To remove SSL Warning, switching from IO::Socket::SSL to Net::SSL  
$ENV{PERL_NET_HTTPS_SSL_SOCKET_CLASS} = "Net::SSL";
```

Now that the VMware SDK is installed, you can proceed to run the VMware wizard.

Using The VMware Wizard

To begin using the VMware wizard navigate via the top menu bar to **Configure > Run a configuring wizard** and select the **VMware** wizard. In the following screenshot you can see how the search field allows you to quickly find a wizard.

How To Monitor VMware With Nagios XI



Step 1, you will need to select the **Monitoring Mode**:

Monitor the VMware host

- This allows you to monitor the ESX / ESXi host.
- **Step 1**, you will need to provide the address, username, and password for the ESX / ESXi host.
- The options on **Step 2** will allow you to monitor the CPU Usage, Datastore Usage, Input/Output, Memory, Networking, Services and VM Status.

Monitor a guest VM on the VMware host

- This is for monitoring the virtual machines (VM or also called guests).
- The options on **Step 2** will allow you to select which VMs you want to monitor. You will have the choice of monitoring the CPU Usage, Input/Output, Memory, Networking and VM Status for all the VMs you choose to monitor.
- **Step 2**, you will need to provide the address, username, and password for the ESX / ESXi host OR the vCenter server (if you have one).
- ESX(i) host vs vCenter Server:
 - When you have a vCenter server, it provides the ability to communicate to all the VM's in the environment
 - Providing credentials for a vCenter server on **Step 1** will allow you to monitor ALL the VMs in the environment. This means that you do not need to provide credentials for each ESX(i) host (you do not need to run the wizard for each ESX(i) host). In addition to this, if a VM is migrated from one ESX(i) host to another there are no configuration steps required, vCenter knows which ESX(i) host the VM is running on.

How To Monitor VMware With Nagios XI

- Providing credentials for an ESX(i) host on **Step 1** will allow you to monitor ALL the VMs on that specific ESX(i) host. This means that you will need to run the wizard for each ESX(i) host in your environment. In addition to this, if a VM is migrated from this ESX(i) host to another, you will need to go into Core Configuration Manager update the service definitions for that VM. If the ESX(i) host is a member of a vCenter DRS cluster, it is recommended to monitor the VM's using the vCenter address and credentials.
- Because the wizard has two different monitoring modes, you will be shown the different options available when running the wizard.
- Make sure a valid **Host Name** has been entered.
- Then select the VMware Host Metrics from the available list.
- Once you have finished selecting the metrics, click Next and then complete the wizard by choosing the required options in **Step 3 – Step 5**.
- To finish, click on **Finish** in the last step of the wizard.
- This will create new hosts and services and begin monitoring.

Monitor a guest VM on the VMware host

Enter the **Address**, **Username**, and **Password** of your ESX / ESXi host **OR** vCenter Server. This example is using a vCenter Server.

Configuration Wizard: VMware - Step 1

VMware Information

Address:
The IP address or FQDNS name of the VMware (server) host you would like to monitor.

Username:
The password used to authenticated to the VMware server.

Password:
The password used to authenticated to the VMware server.

Would you like to monitor the VMware host (server) or a guest VM?

Monitoring Mode: Monitor the VMware host
 Monitor a guest VM on the VMware host

Once the wizard applies the configuration, click the **View status details for xxxxx** link to see the new host and services that were created.

How To Monitor VMware With Nagios XI

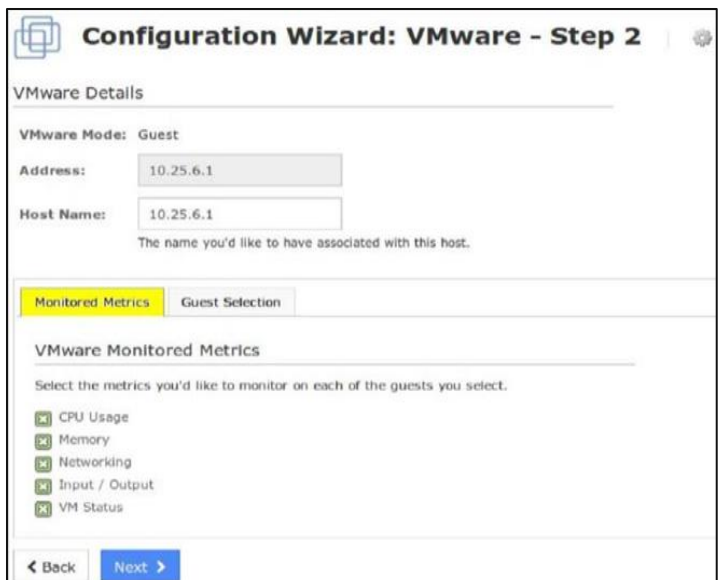
Host	Service	Status	Duration	Attempt	Last Check	Status Information
10.25.6.51	CPU Usage for VMHost	Ok	2h 31m 39s	1/5	2016-12-06 16:55:09	ESX3 OK - cpu usage=3019.00 MHz (14.41%)
	Datastore usage for VMHost	Ok	2h 29m 39s	1/5	2016-12-06 16:57:09	ESX3 OK - storages : Q02SP02T01L01=190499.00 MB (20.27%), Q02SP01T01L01=502915.00 MB (80.06%), Q01SP04T01L01=2040170.00 MB (72.71%), Q01SP03T01L01=1053760.00 MB (37.56%), Q01SP02T01L01=1155703.00 MB (62.09%), Q01SP01T01L01=651863.00 MB (79.97%)
	Input / Output for VMHost	Ok	2h 31m 4s	1/5	2016-12-06 16:55:51	ESX3 OK - io commands aborted=0, io bus resets=0, io read latency=0 ms, write latency=1 ms, kernel latency=0 ms, device latency=1 ms, queue latency=0 ms
	Memory for VMHost	Ok	2h 30m 45s	1/5	2016-12-06 16:56:12	ESX3 OK - mem usage=81867.98 MB (62.52%), overhead=0.00 MB, swapped=0.00 MB
	Networking for VMHost	Ok	2h 29m 27s	1/5	2016-12-06 16:57:18	ESX3 OK - net receive=5.00 KB/s, send=781.00 KB/s, 2/7 NICs are disconnected
	Services for VMHost	Ok	2h 31m 26s	1/5	2016-12-06 16:55:27	ESX3 OK - services : DCUI (up), TSM (up), TSM-SSH (up), lbtid (up), lwsmd (down), ntpd (up), pcsod (down), slcbid-watchdog (up), snmpd (down), vmsyslogd (up), vprobed (down), vpxa (up), xorg (down)
	VM Status for VMHost	Ok	2h 29m 31s	1/5	2016-12-06 16:57:15	ESX3 OK - 26/160 VMs up, overall status=green, connection state=connected, maintenance=no, 105 health issue(s), 2 config issue(s)

Select **Monitor a guest VM on the VMware host**.

Click **Next** to go to **Step 2**.

On **Step 2** make sure a valid **Host Name** has been entered.

There are two tabs you need to select options on.



- The **Monitored Metrics** tab is selected by default. Select the VMware Guest Metrics from the available list. A service for each metric will be created for each guest selected on the **Guest Selection** tab.
- After selecting the required metrics click the **Guest Selection** tab.
- On the **Guest Selection** tab, a list of all the available guests on the ESX(i) host or vCenter server will be displayed.
- Select which guests you want to monitor by checking the left hand check box. The **powered on** guests will automatically have the checkbox selected. Once you have finished selecting the metrics click Next and then complete the wizard by choosing the required options in **Step 3 – Step 5**.
- To finish, click on **Finish** in the last step of the wizard. This will create new host and services and begin monitoring.
- Once the wizard applies the configuration, click the **View status details for xxxxx** link to see the new host and services that were created.

How To Monitor VMware With Nagios XI

Configuration Wizard: VMware - Step 2

VMware Details

VMware Mode: Guest

Address:

Host Name:
The name you'd like to have associated with this host.

Monitored Metrics: Guest Selection

VMware Guest Selection

Specify which guests you'd like to monitor on the VMware host (server).

<input type="checkbox"/> VM Name	IP Address	Current Status
<input type="checkbox"/> suse01	None Defined	Powered Off
<input checked="" type="checkbox"/> Windows 10 Development	10.25.14.10	Powered On
<input checked="" type="checkbox"/> dc01	10.25.14.51	Powered On
<input checked="" type="checkbox"/> dc02	10.25.14.52	Powered On
<input type="checkbox"/> oi01	None Defined	Powered Off

Host	Service	Status	Duration	Attempt	Last Check	Status Information
10.25.6.1	dc01 CPU Usage	Ok	2h 48m 56s	1/5	2016-12-06 17:22:48	ESX3 OK - "dc01" cpu usage=95.00 MHz(2.72%) wait=19354.00 ms
	dc01 Input / Output	Ok	2h 47m 27s	1/5	2016-12-06 17:22:50	ESX3 OK - "dc01" io usage=0.04 MB, read=0.00 MB/s, write=0.04 MB/s
	dc01 Memory	Ok	2h 47m 16s	1/5	2016-12-06 17:22:54	ESX3 OK - "dc01" mem usage=3030.00 MB(3.99%), overhead=36.14 MB, active=122.88 MB, swapped=0.00 MB, swapin=0.00 MB, swapout=0.00 MB
	dc01 Networking	Ok	2h 48m 18s	1/5	2016-12-06 17:22:57	ESX3 OK - "dc01" net receive=0.00 KB/s, send=0.00 KB/s
	dc01 VM Status	Ok	2h 47m 30s	1/5	2016-12-06 17:23:00	ESX3 OK - "dc01" status=green, run state=UP, guest state=Running, max cpu=3491 MHz, max mem=3072 MB, console connections=0, tools status=OK, has no config issues
	dc02 CPU Usage	Ok	2h 49m 44s	1/5	2016-12-06 17:23:03	ESX3 OK - "dc02" cpu usage=92.00 MHz(2.63%) wait=19336.00 ms
	dc02 Input / Output	Ok	2h 48m 46s	1/5	2016-12-06 17:23:06	ESX3 OK - "dc02" io usage=0.07 MB, read=0.00 MB/s, write=0.07 MB/s
	dc02 Memory	Ok	2h 47m 19s	1/5	2016-12-06 17:23:09	ESX3 OK - "dc02" mem usage=3032.00 MB(3.99%), overhead=36.19 MB, active=215.04 MB, swapped=0.00 MB, swapin=0.00 MB, swapout=0.00 MB
	dc02 Networking	Ok	2h 47m 16s	1/5	2016-12-06 17:23:12	ESX3 OK - "dc02" net receive=0.00 KB/s, send=0.00 KB/s
	dc02 VM Status	Ok	2h 47m 16s	1/5	2016-12-06 17:23:15	ESX3 OK - "dc02" status=green, run state=UP, guest state=Running, max cpu=3491 MHz, max mem=3072 MB, console connections=0, tools status=OK, has no config issues
	Windows 10 Development CPU Usage	Ok	2h 47m 36s	1/5	2016-12-06 17:22:33	ESX3 OK - "Windows 10 Development" cpu usage=515.00 MHz(7.38%) wait=18772.00 ms
	Windows 10 Development Input / Output	Ok	2h 47m 16s	1/5	2016-12-06 17:22:36	ESX3 OK - "Windows 10 Development" io usage=0.00 MB, read=0.00 MB/s, write=0.00 MB/s
	Windows 10 Development Memory	Ok	2h 49m 54s	1/5	2016-12-06 17:22:39	ESX3 OK - "Windows 10 Development" mem usage=6144.00 MB(12.99%), overhead=91.02 MB, active=798.72 MB, swapped=0.00 MB, swapin=0.00 MB, swapout=0.00 MB
	Windows 10 Development Networking	Ok	2h 47m 16s	1/5	2016-12-06 17:22:41	ESX3 OK - "Windows 10 Development" net receive=0.00 KB/s, send=0.00 KB/s
	Windows 10 Development VM Status	Ok	2h 48m 48s	1/5	2016-12-06 17:22:45	ESX3 OK - "Windows 10 Development" status=green, run state=UP, guest state=Running, max cpu=6982 MHz, max mem=6144 MB, console connections=1, tools status=OK, has no config issues

How To Monitor VMware With Nagios XI

Common Problems

Below are some common problems encountered when using the VMware wizard.

Your VMWare checks are timing out or running very slowly.

If your VMWare checks experience timeouts or are unusually slow, you may be running out of available entropy (available random numbers) on the XI server. See this [troubleshooting article](#) for more information.

The wizard shows a big red box that says the VMware SDK is not installed. I installed it, so what is causing this?

Reinstall the VMware SDK.

It is quite easy to pass over an error in that install script. If you do not see *"Enjoy --the VMware team"* at the end of the installation, then it did not install properly.

The other thing that can cause this is that the `check_esx3.pl` does not exist in `/usr/local/nagios/libexec/`. If this error persists past VMware SDK reinstall, then reinstall the wizard. If it persists past the wizard install, then manually place `check_esx3.pl` into `/usr/local/nagios/libexec/` directory.

When I try to monitor guests on an ESX host, it populates the checkboxes properly, but under the "Guest Selection" tab it simply says:

"It appears as though the VMware SDK has not yet been installed on your Nagios XI server. You must install the SDK before you are able to use this wizard."

As you can guess, this can happen when you have not installed the SDK. However, if you have installed the SDK, make sure you have properly set the permissions for

```
/usr/local/nagiosxi/html/includes/configwizards/vmware/scripts/getguests.pl
```

as this has been an issue for some users (nagios:root 755).

All my service names are slightly different. The quotes are gone!

Nagios service and host names cannot contain special characters and, as such, they were removed automatically to eliminate "Error In Configuration" messages and show-stoppers. If you wish to have absolute control over your service names, make sure they do not involve any shell characters or Nagios illegal characters.

How To Monitor VMware With Nagios XI

Sometimes on RHEL/CentOS 7 you will need to make a change to one of the Perl files using the following command:

```
sed -i 's/length(/scalar(/g' /usr/lib64/perl5/I0/Compress/Zlib/Extra.pm
```

This is fixed in newer versions of this file however it is included here in case you get errors that reference that file.

When I try to monitor guests on an ESX host, I see a blank page in Step 2 of the wizard, or I see an error like this one:

```
"Server version unavailable at  
'https://192.168.0.100:443/sdk/vimService.wsdl' at  
/usr/share/perl/5.18/VMware/VICommon.pm line 734."
```

Try downgrading the LWP perl module by running the following commands:

```
cd /tmp  
  
wget https://www.cpan.org/modules/by-module/LWP/GAAS/libwww-perl-5.837.  
tar.gz tar xvf libwww-perl-5.837.tar.gz  
  
cd libwww-perl-5.837/  
  
perl Makefile.PL  
  
make  
  
make test  
  
make install
```

Rerun the vmware monitoring wizard to see if the issue has been resolved.

Note: When the Monitor a guest VM on the VMWare host option is selected in **Step 1** of the wizard, loading the next page may take a long time. Please be patient.

How To Monitor VMware With Nagios XI

Finishing Up

This completes the documentation on how to monitor VMware with Nagios XI. If you have additional questions or other support-related questions, please visit us at our Nagios Support Forum or Nagios Knowledge Base.

Still need installation help? We'll do it for free.

Schedule a free Quickstart session with our support team or contact sales at sales@nagios.com.

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