Subject: [Fwd: My point of view]
From: Mary Starr <mstarr@nagios.com>
Date: Mon, 11 May 2009 14:27:32 -0500
To: Ethan Galstad <egalstad@nagios.com>

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Mary Starr
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Subject: My point of view
From: Karolina Kalisz <karolina.kalisz@netways.de>
Date: Sun, 10 May 2009 11:57:27 +0200
To: Mary Starr <mstarr@nagios.com>

Dear Mary,

even if this might sound not believable: I really hate the situation we have right now. I would also prefer to have back the situation we had about 8 month ago. And please believe me, this decission was one of the hardest ones we ever made.

When I asked you during the conference to trust us that we don´t want to harm you both or the project it was 100% true. But here is the problem: you said you do, but you (or maybe just Ethan) didn´t! Since the beginning we never had bad thoughts about anything. The whole idea started right about 1 month ago when Ethan insistet of having nagiosexchange, nagiosconference and other domain names which we builded up for Nagios! It started when we were feeling that Ethan and you were so strict with all the people that were supporting you (Us and the community) all the time and so "nice" with all those companys we thought which were bad for Nagios. This just didin´t and doensn´t feel right.

The same thing was the german trademark, which we registered long before we new you in person and we were glad we did because the reasons were right: we just wanted to keep the project save. If we hadn´t somebody else would have, and if that person were bad, he could have harmed us and Nagios. Since it took Ethan about 4 years to think about other trademarks than the US, it was from nower point of view the right thing to do. We also never had the doubt, that you guys should get the trademark as soon as you need it or ask for it, until this whole US trademark thing came up and Ethan made his point perfectly clear: give me all the "names" you have so far ragrading Nagios, or I will take legal actions. You started to treat us like criminals!!! Us!? Quiet a shock! Those who kept the german market "clean" and pro-Nagios all those years ... This was the second when we stopped trusting in his good will and relized that he would harm us if he sees the chance to do so. Now we have the feeling that we need to protect us FROM YOU! And again this was just not right, because our intesions were NEVER bad. Never! That Ethan raelly seems to hate us, even before this whole fork thing is shown in hin first statement for a very long time at the mailing list: Instead of reflecting why so many people shoutet "huray, something is finally happaning", instead of thinking about it why so many community members and supporters of him decided that this would be THE ONLY thing they could do, instead of just listen to e.g. Gerhard points in his statement who had so far nothing to do with the fork but knowing it, he decided that he blames bad Netways and tries to convince the world how bad we were. He did´t even consider it, that we are just a part of the fork and that the whole german commuity was dissapointed!!! He is just obsessed

with the fact that we and everybody else are evil and even writes mails to the other team members to be aware of us?! Did he ever thought about it that the idea came up exactly at those people??? Just like us they were supporting you and Nagios all the time but at one point it was enough!

And please also believe me when I tell you, that the initial idea for the fork came up in the community and was brought to us. We never convinced somebody to do this. Beside the fact that I really really like you and enjoyed spending time with you, Mary, I don´t think that Ethan was really open to solve something with us he was just angry and just wanted us out of his thing. And from our point of view: we support this fork, because you made us to! Customers started to switch into other monitoring tools, because there were no new developments on Nagios lately and Ethan started to become incalculable and this mixture is not good.

We are not planing to do anything with the trademark or the other things you might have been afraid of. As you wished we are already starting to rename our project names, which still suppose to support Nagios. We are also planing on just giving you the german trademark, because we still have no plans with it but I would be really really happy, if you could not just be disapointed but to try to understand why this happens. This whole fork thing didn´t happen because we planned ist from the beginnen, it happend because of the history of the last few month.

- You trusted us in the first 4 or 5 years before this strict last year started, and it didn´t harm you at all! The opposit: It worked for you!
Than this last year started:
- you wanted to have nagiosexchange.org
- You wanted to have all other Nagios related Names we build up
- you didn´t want to licence our conference so we can be an official part of it
- you just ask any random company to host the Nagios World, while knowing we could maybe do it as well
- you just kicked us s a prefered partner (long before the real trademark issue)
- you banned us as a "normal" partner
- the development of the project stopped
- our customers sarted to be critical about nagios
- we had to decide on supporting other monitoring tools, to stay compatible
- the first community members stopped supporting nagios
And all this mixed with your phrases like: "my goal is to travel the world, sipping champagne" and the rumors that you guys plan just to sell it, and thats would be the reason for not doing nothing but legal stuff instead of technical improvement.

What really is true, and what i can not admit is that we didn´t respond on the latest tradmark issues. The reason was also quiet simple, we just didn´t konw what to do. When we came back from Australia in January we were totaly blocked. Since Ethan got so agressive in his demands and the whole commercialization thing was in progress at your side we just did´t trust you, that you still would do the right thing. But the concrete idea of a new project just started a few weeks ago, when the community also started to become unhappy with the tech. situation and scared of Ethan´s trademark request to them. That was the time when the whole fork thing came up.

Writing in english is very difficult for me, as well as bringing it to the point. But I guess the bottom line would be:

As a company we can not wait and hope unlimited, that further tech. development arrives while Ethan avoids any help from anybody. We also can not hope, that you will start to like us again. And personally I just think it is sad, that you and the nagios project changed within the last year. The beeing friendly, active, open and thankful mode suited you guys way better and was more fun to work with, for all of us. And believe me, this is not just the Netways point of view. (When I say you, I don´t meen neccesaryly you, Mary. But I don´t know who is playing which role in your companys decissions) This was the Netways´Karolina´s point of view.

Mine as private Karolina is quiet sad: I really struggeld the last days with the whole situation. I expected Ethan´s reaction like that but was quiet shocked that he is not even considering that there might be faults from his site. Silly as I were, we even didn´t exclude that one day this whole thing could merge again and everybody would be happy. I

don´t feel like a bad person and thinking of it, that we propably want get the chance to have good talks again is very sad. I also enjoyed the time with you very much and probably that is why I still have problems with this whole new development. I would be really happy, if we could stay in contact and who knows, maybe one day even meet and have a talk and a lot of wine. But I of course except your desiccion, if not.

But please, just give my words a thought. There are always two sides of one story, and I hope I could describe you my/our point of view.

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Karolina

My point of view.eml	**Content-Type:** message/rfc822 **Content-Encoding:** 7bit