

## The Industry Standard in IT Infrastructure Monitoring

By purchasing or taking a Nagios certification test, you must agree to the terms of this Nagios Certification Agreement (“Agreement”). If you do not agree with the terms of this Agreement, do not pursue Nagios certification.

### General Terms

Nagios Enterprises is proud to be recognized as the leader in IT infrastructure monitoring. By pursuing a Nagios certification, purchasing Nagios certification tests or taking Nagios certification tests, you agree to the following:

- You will act in a professional manner that does not in any way harm the reputation of Nagios.
- You will not make any representations, warranties, or other guarantees to anyone on behalf of Nagios.
- You will not engage in any Misconduct that in any way diminishes the integrity of Nagios and the Nagios certification program.

### Inappropriate Conduct

For the purposes of this agreement, inappropriate conduct (“Misconduct”) includes - but is not limited to - trademark infringement, copyright infringement, domain squatting, defamation, hostile behavior, and any communication (verbal or written) that is intended to demean, belittle, harass, intimidate, or be deceptive.

### Certification Revocation and Denial

Nagios reserves the right to deny you or anyone in your company certification and/or revoke your certification without prior notice if you are found to have engaged in any conduct that Nagios deems inappropriate. In the event that your certification is revoked, you agree to forfeit any Nagios certification that you may have previously received. In no cases will Nagios Enterprises issue a refund for any certification fees if your certification is denied or revoked.

### Contact Information

If you have any questions about this agreement, or its impact on your eligibility to pursue or receive certification, please contact us using the information below:

**Email:** [certification@nagios.com](mailto:certification@nagios.com)

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