

# Authenticating and Importing Users with AD and LDAP in Nagios Network Analyzer 2024

## Prerequisites

You will need the following prerequisites in order to follow the documentation:

- A separate Microsoft Windows-based AD infrastructure that is accessible to the Nagios Network Analyzer machine
  - OR
- A separate LDAP infrastructure (like OpenLDAP) that is accessible to the Nagios Network Analyzer machine

## Nagios Network Analyzer Server DNS Resolution

It is assumed that the DNS settings for your Nagios Network Analyzer server use DNS servers that are:

- Domain Controllers (DC) in your AD domain
  - OR
- Capable of resolving the DNS entries used to contact your LDAP server(s)

If you are having issues you can edit the `resolv.conf` file to use a DNS server within the AD infrastructure as the primary name server.

- Edit the `resolv.conf` file in a text editor:
  - `vi /etc/resolv.conf`

- Before all other lines starting with nameserver, enter the following:
  - nameserver [IP address of DNS server]

Caching options in PHP may prevent changes to the resolv.conf from taking effect and require restarting the Apache service. If you do edit the file, you will need to restart the Apache web server:

**RHEL7 + | CentOS 7 + | Oracle Linux 7 +**

```
systemctl restart httpd.service
```

**Debian | Ubuntu 20/22**

```
systemctl restart apache2.service
```

Be aware that the /etc/resolv.conf file can be automatically overwritten by the networking stack in RHEL / CentOS. Please consult the RHEL / CentOS documentation for more information on correctly configuring the DNS servers for Linux.

## Configuring The Authentication Servers

First you must define the Authentication Server(s) that Nagios Network Analyzer will use. Navigate to **Administration > Authentication** and click **LDAP/AD Integration**.

### LDAP / Active Directory Integration

Manage authentication servers can be used to authenticate users against during login. Once a server has been added you can [import users](#).

+ Add Server

Name	Server(s)	Type	Encryption	Associated Users	Actions
No authentication servers have been added.					

To add an Authentication Server click the Add Server button. There are different options for [Active Directory](#) and [LDAP](#).

## Active Directory

You will need to provide the following details:

**Server Type:** Active Directory

**Enabled:** Checked

**Server Name:**

Provide a name to associate with this authentication method.

**Base DN:**

An LDAP formatted string where the users are located.

Example: DC=BOX293,DC=local

**Account Suffix:**

An @your-domain.suffix (the part of the full user identification after the username).

Example @BOX293.local

**Domain Controllers:**

A comma separated list of DC servers that Nagios Network Analyzer can use to authenticate against. This can be a combination of IP addresses, short names, and fully qualified domain names.



When using SSL or TLS for security, it is important that these entries match the Common Name (CN) in the SSL/TLS certificate that these DCs will present to the Nagios Network Analyzer server.

Example: dc01.box293.local,dc02.box293.local

**Encryption Method:**

Select the security method (or not) to use. This guide will choose None.

If you are in a domain forest that has been raised to a functional level of 2012, then TLS is needed along with additional steps in the following guide:

[Using SSL with AD and LDAP.](#)

If SSL or TLS is required then please refer to the same guide.

Server Type	<input type="text" value="Active Directory"/>
	<input checked="" type="checkbox"/> Enabled <span>?</span>
Server Name	<input type="text" value="BOX293"/>
	The name of the server for internal purposes only. This will not affect the connection.
Base DN	<input type="text" value="DC=BOX293,DC=local"/>
	The LDAP-format starting object (distinguished name) that your users are defined below, such as <b>DC=nagios,DC=com</b> .
Account Suffix	<input type="text" value="@BOX293.local"/>
	The part of the full user identification after the username, such as <b>@nagios.com</b> .
Domain Controllers	<input type="text" value="dc01.box293.local"/>
	A <b>comma-separated</b> list of domain controllers.
Encryption Method	<input type="text" value="None"/>
	Used when trying to connect to a server via <b>SSL</b> or <b>TLS</b> encryptions.

Once completed click the Create Server button.

You can now proceed to the [Importing Users](#) section.

## LDAP

You will need to provide the following details:

**Server Type:** LDAP

**Enabled:** Checked

**Server Name:**

Provide a name to associate with this authentication method.

**Base DN:**

An LDAP formatted string where the users are located.

Example: dc=box293,dc=local

**LDAP Host:**

The LDAP server that Nagios Network Analyzer can use to authenticate against. This can be an IP address, short name or fully qualified domain name.



When using SSL or TLS for security, it is important that this entry matches the Common Name (CN) in the SSL/TLS certificate that this LDAP server will present to the Nagios Network Analyzer server.

Example: ldap01.box293.local

**LDAP Port:**

The TCP network port used to communicate with the LDAP server.

Example: 389

**Encryption Method:**

Select the security method (or not) to use. This guide will choose None.

If SSL or TLS is required then please refer to the

[Using SSL with AD and LDAP](#) documentation.

Server Type	<input type="text" value="LDAP"/>
	<input checked="" type="checkbox"/> Enabled <span>?</span>
Server Name	<input type="text" value="BOX293"/>
	The name of the server for internal purposes only. This will not affect the connection.
Base DN	<input type="text" value="dc=box293,dc=local"/>
	The LDAP-format starting object (distinguished name) that your users are defined below, such as <b>DC=nagios,DC=com</b> .
LDAP Host	<input type="text" value="ldap01.box293.local"/>
	The IP address or hostname of your LDAP server.
LDAP Port	<input type="text" value="389"/>
	The port your LDAP server is running on. (Default is 389)
Encryption Method	<input type="text" value="None"/>
	Used when trying to connect to a server via <b>SSL</b> or <b>TLS</b> encryptions.

Once completed click the Create Server button.

You can now proceed to the [Importing Users](#) section.

## Importing Users

The next step is to import users from Active Directory or LDAP. Once the user has been imported, Nagios Network Analyzer will query the DCs or LDAP server each time the user logs in to validate credentials. The following steps are the same for Active Directory or LDAP.

1. Navigate to Administration > Authentication > User Management and click Add users from LDAP/AD.

## User Management



Username	Email	Access Level	Account Type	API Access	Action
nagiosadmin	alerts@box293.com	Admin (Full Access)	Local	Yes	<a href="#">Edit</a>

## LDAP / Active Directory Import Users

Log into your LDAP / Active Directory **administrator** or **privileged account** to be able to import users directly into Network Analyzer.





2. Select the authentication server(s) you previously defined and provide credentials to connect to the server(s).




























The account credentials you are providing here are only required to authenticate against AD / LDAP to retrieve the directory contents. They are not saved or used in the actual user authentication.











































## LDAP / Active Directory Import Users

Select the users you would like to give access to Network Analyzer via LDAP / Active Directory authentication. You will be able to set user-specific permissions on the next page.

### Select Users to Import

1 users selected for import

-  Company
-  Computers
-  Domain Controllers
-  Keys
-  Microsoft Exchange Security Groups
-  Microsoft Exchange System Objects
-  **Users**
-  Allowed RODC Password Replication Group
-  Cert Publishers
-  Cloneable Domain Controllers
-  Denied RODC Password Replication Group
-  DnsAdmins
-  DnsUpdateProxy
-  Domain Admins
-  Domain Computers
-  Domain Controllers
-  Domain Guests
-  Domain Users
-  Enterprise Admins
-  Enterprise Key Admins
-  Enterprise Read-only Domain Controllers
-  Group Policy Creator Owners
-  Key Admins
-  Protected Users
-  RAS and IAS Servers
-  Read-only Domain Controllers
-  Schema Admins

-  001 Admin User (admin\_user\_001) 
-  Administrator (Administrator) 
-  backup user (backup\_user) 
-  DefaultAccount (DefaultAccount) 
-  DiscoverySearchMailbox {D919BA05-46A6-415f-80AD-7E09334BB852} (SM\_f464c3ac561b49529) 
-  Exchange Online-ApplicationAccount (\$A22000-B2VQOQNO7QIA) 
-  FederatedEmail.4c1f4d8b-8179-4148-93bf-00a95fa1e042 (SM\_bca34b6b3b6840718) 
-  Guest (Guest) 
-  Jane Doe (jane.doe) 
-  John Smith (john.smith) 
-  Migration.8f3e7716-2011-43e4-96b1-aba62d229136 (SM\_3dd6254f96044d72a) 
-  Nagios Alerts (nagios\_alerts) 
-  snapshot user (snapshot\_user) 
-  SystemMailbox{1f05a927-9d44-4d09-8eb2-f69e9857f89f} (SM\_2e6ef0ad63fb41be8) 
-  SystemMailbox{2CE34405-31BE-455D-89D7-A7C7DA7A0DAA} (SM\_c57260936d894caeb) 
-  SystemMailbox{8cc370d3-822a-4ab8-a926-bb94bd0641a9} (SM\_a5018e92238e419eb) 
-  SystemMailbox{bb558c35-97f1-4cb9-8ff7-d53741dc928c} (SM\_9d257a9a28ba4ad79) 
-  SystemMailbox{D0E409A0-AF9B-4720-92FE-AAC869B0D201} (SM\_c7a415d502bb4584a) 
-  SystemMailbox{e0dc1c29-89c3-4034-b678-e6c29d823ed9} (SM\_5ebd7f446a964e04a) 
-  Test User (testuser) 
-  Troy Lea (Troy Lea) 
- Select All

Add Selected Users >



3. Click Next.

4. Once you've successfully authenticated, you'll be presented with the node of your directory tree (relative to the Base DN that was defined).

In the screenshot you can see the Users node has been selected. The user John Smith has been selected to import and you can see it summarizes this at the top of the screen.

5. When you've chosen all the users to import, click the Add Selected Users button.

On the next screen you are presented with a list of the users you are going to import and the summary of how they are going to be imported (see screenshot below).

### LDAP / Active Directory Import Users

Set up the new users. Add missing information and update the account.

**Fill Out New User Information**

	Full Name	Username *	Email *	User Type *	API Access	Auth Type	Auth Identifier
<input checked="" type="checkbox"/>	John Smith	john.smith		User	No	Active Directory	john.smith@BOX293.local

[Create Users](#)

6. Every user will need the required fields (marked by an \*) defined before you can click the Create Users button.

7. Click the Create Users button to continue. The user accounts will now be imported into Nagios Network Analyzer. When finished you will be returned to the User Management screen.

### User Management

[+ Create User](#) [Add Users from LDAP/AD](#)

Username	Email	Access Level	Account Type	API Access	Action
nagiosadmin		Admin (Full Access)	Local	Yes	<a href="#">Edit</a>
john.smith (John Smith)	john.smith@box293.local	User (Read Only)	Active Directory - BOX293	No	<a href="#">Edit</a> • <a href="#">Delete</a>

This completes importing users into Nagios Network Analyzer from Active Directory or LDAP.

## Linking Existing Nagios Network Analyzer Users to Active Directory Users

If you already have Nagios Network Analyzer users that have been created, you can easily link these local accounts to Active Directory accounts.

1. Navigate to Administration > Authentication > User Management.
2. Click the Edit link for the user you want to update, the settings are under the Authentications Setting section:

**Auth Type:** Active Directory

**AD Server:** Select the authentication server(s) you previously defined

**AD Username:**

Type the username for this user as it is configured in Active Directory

Example: jane.doe

### Authentication Settings

User accounts can be authenticated in many different ways either from your local database or external programs such as Active Directory or LDAP. You can set up external authentication servers in the LDAP/AD Integration settings.

**Auth Type:**

**AD Server:**

**AD Username:**

3. Click the Save User button to save the changes.
4. Once these changes have been made, the existing Nagios Network Analyzer user will be able to login using their Active Directory credentials.

## Linking Existing Nagios Network Analyzer Users to LDAP Users

If you already have Nagios Network Analyzer users that have been created, you can easily link these local accounts to LDAP accounts.

1. Navigate to Administration > Authentication > User Management.
2. Click the Edit link for the user you want to update, the settings are under the Authentications Setting section:

**Auth Type:** LDAP

**LDAP Server:** Select the authentication server you previously defined

**Users Full DN:**

Type the full distinguished name (DN) for this user as it is defined in LDAP

Example: uid=bobsmith,ou=People,dc=box293,dc=local

### Authentication Settings

User accounts can be authenticated in many different ways either from your local database or external programs such as Active Directory or LDAP. You can set up external authentication servers in the LDAP/AD Integration settings.

**Auth Type:**

**LDAP Server:**

**User's Full DN:**

3. Click the Save User button to save the changes.
4. Once these changes have been made, the existing Nagios Network Analyzer user will be able to login using their LDAP credentials.

## LDAP Account Requirements

The following details demonstrate the required object classes and attributes that need to exist for an LDAP user. If these attributes do not exist it is likely that they will not appear in the list of users when performing an import from your LDAP server.

dn: uid=bobsmith,ou=People,dc=box293,dc=local

givenName: Bob

sn: Smith

cn: Bob Smith

uidNumber: 10004

gidNumber: 10004

mail: bobsmith@box293.local

homeDirectory: /home/bobsmith

objectClass: top

objectClass: posixAccount

objectClass: inetOrgPerson