Managing Users



Purpose

This document describes how to add or modify Nagios Network Analyzer user accounts.

Target Audience

This document is intended for use by Nagios Network Analyzer Administrators who need to create or modify users.

User Management

In Nagios Network Analyzer navigate to Administration > Authentication > User Management.

Nagios" Network Analyzer"					nagiosadmin		
Dashboard Sources	Source Groups	Views Reports	Queries	Alerting	Help 🤇	Administration	∟og Out
Administration / Users							
DASHBOARDS	User M	Add Users from					
Global Settings	Username	Email		Access Level	Account Type	API Access	Action
Check for Updates	nagiosadmin			Admin (Full Access)	Local	Yes	Edit
AUTHENTICATION User Management LDAP/AD Integration							

The User Management page allows administrators to create new users and and edit or delete existing users.

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Create User

To create a new user click the Create User button.

You will be presented with a list of fields to populate for creating a new user. The fields with an asterisk next to them are required.

User Details

- First & Last Name
- Company Name
- Email address
- Phone Number

Account Information

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- Password
- Language

Create User

Please enter all fields of the new users information below. Starred fields are required.

User Details

First & Last Name:	Тгоу
Company Name:	
Email:	troy@domain.local *
Phone:	
Account Informat	ion
Username:	troylea *
Password:	*
Confirm Password:	***************
Language:	Default

Authentication Settings

User accounts can be authenticated in many different ways either from your local database or external programs such as Active Directory or LDAP. You can set up external authentication servers in the LDAP/AD Integration settings.

Auth Type: Local (Default)

-

Authentication Settings

- Nagios Network Analyzer allows you to use external authentication sources such as LDAP and Active Directory (AD)
- The Local option is selected by default
- For LDAP / AD options please refer to the <u>External Authentication</u> section of this document

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User Access Level

On the permissions tab you define if the user is an **Admin** or **User**. The difference between the two is explain next to the selections.

API Access

You can enable API access for an account by setting this option to **Yes**. When creating new users the default selected option is **No**.

Click the **Create User** button once you have finished populating the fields.

User Access Level

Set the user level of access inside the UI.

- Admin Full Access. Admins can change/delete all components including sources, sourcegroups, views, reports, queries, and checks. They can also update the NNA configuration and manage users.
- User Limited Full Access. Users can see everything except the configuration options. However, they can not edit anything except their own profile's password, contact info, and api key.

API Access

If you want to allow this user to use the external API via an access key.

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Here is what the page would look like after creating a new user. It shows the original Administrator account and the newly created User account we made for this example:

User Management

+ Create User Add Users from LDAP/AD

Username	Email	Access Level	Account Type	API Access	Action
nagiosadmin		Admin (Full Access)	Local	Yes	Edit
troylea (Troy Lea)	troy@domain.local	User (Read Only)	Local	Yes	Edit • Delete

Edit User

To edit an existing user click the **Edit** link in the **Actions** column. This will present page similar to the Create User page explained in the previous section.

Click the **Save User** button after making any changes.

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Delete User

To delete an existing user click the **Delete** link in the Action column.

You will be prompted to confirm this action before the user is deleted.

External Authentication

Nagios Network Analyzer allows you to use external authentication sources such as Lightweight Directory Access Protocol (LDAP) or Active Directory (AD). Please refer to the following documentation for more information:

Authenticating and Importing Users with AD and LDAP

Finishing Up

This completes the documentation on managing users in Nagios Network Analyzer.

If you have additional questions or other support related questions, please visit us at our Nagios Support Forums:

https://support.nagios.com/forum

The Nagios Support Knowledgebase is also a great support resource:

https://support.nagios.com/kb

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