Purpose

This document describes how to access the Nagios XI backend API to query current status and historical information. The API will return information in XML format which can be used to integrate Nagios status information into third-party systems or frontends allowing users to fully customize their monitoring and alerting environment.

Important:

Deprecated API. This feature is now deprecated. Please use the new **REST API**, which was introduced in Nagios XI 5. To view the REST API documentation in Nagios XI navigate to **Help > Backend API Docs**. The following document is a great starting point:

How to Access and Use the XI REST API

Component Installation

The component comes installed in Nagios XI by default. If it is not present it can be downloaded from the following URL:

https://assets.nagios.com/downloads/nagiosxi/components/backendapiurl.zip

You then install the component in Nagios XI by navigating to **Admin > System Extensions > Manage Components**.

Use the Browse and Upload & Install buttons.

A screenshot of the Manage Components menu is shown on the following page.

www.nagios.com



How To Access The Nagios XI Backend API

<u>N</u> agios XI	Home Views Dashboards Reports Configure Tools Help Admin 🔍 🍳 🥝 🎍 nagiosadmin 🖒 Logout	≡			
∧ System Information					
∧ Users	Manage Components				
∧ System Config	Manage the components that are installed on this system. Need a custom component created to extend Nagios XI's capabilities? Contact us for pricing information. You can find additional components for Nagios XI at Nagios Exchange.				
A Monitoring Config					
∧ Check Transfers					
✓ System Extensions	Upload a Component Browse Upload & Install Upload & Install Updates More Components 🕑				
Manage Components Manage Config WitZards Manage Dashlets Manage Plugins Manage Plugins Manage Graph Templates Manage MIBs Custom Includes	Component Type Settings Actions Version Status Actions User ¥ Image: Settings 2.0.0				
✓ System Backups	§ 2.0.0 ▲ Nagios Enterprises, LLC				
Scheduled Backups Local Backup Archives	Alert Cloud Displays a cloud of recent alerts. User - 😵 X 1.2.0 \$ 1.2.0 & Nagios Enterprises, LLC				
	Alert Stream Displays a streamgraph report of alerts. User - 2.0.6 2.0.6 & Nagios Enterprises, LLC				
	BBMap Displays a grid-like view of host and service status. \$ 1.1.8 & Nagios Enterprises, LLC				
	Backend API URL Provides information on the URLs used to access the Nagios XI backend API. User 🕺 🎯 🗶 1.0.1 🗞 1.0.1 🛔 Nagios Enterprises, LLC				
	Bandwildth Usage Report Provides a bandwith usage report for network switches and routers that are being monitored.Requires host authorization to view report. ♦ 1.7.4 ▲ Naglos Enterprises, LLC				

Click on the component settings icon to use the component.

Backend API URL

Provides information on the URLs used to access the Nagios XI backend API.

(X) (3 X 1.0.1

User

♦ 1.0.1 ▲ Nagios Enterprises, LLC

www.nagios.com



Page 2 of 5

Copyright © 2025 Nagios Enterprises, LLC. All rights reserved. Trademarks are the property of their respective owner.

How To Access The Nagios XI Backend API

The data return from the backend API will differ based on the authorization level of the user making the request, you must select the user account you intend to use to access the API.

Backend API URL

0

Developers: The Nagios XI backend API can be used to access current and historical information on monitored hosts and services for integration into third-party frontends. In order to access XML data via the backend API you must pass a username and a backend ticket to identify yourself. Without the proper credentials, no data is returned.

Accou	nt Selection	
Select t	he user account you would like to get backend API URLs for.	
User:	SELECT ONE	

www.nagios.com



Page 3 of 5

Once you select a user account and click the **Apply Settings** button, the component will display different URLs that can be used to access various data from the API.

You can test API access by visiting one of the backend URLs in a web browser. From there, the data can be exported and used in any program or application that can read XML files to display information and/or run other scripts.

Note: Neither the web browser, nor Nagios XI will require additional authentication to return data. The URLs you use to access the backend API already contain authentication credentials.

Backend API URL

Developers: The Nagios XI backend API can be used to access current and historical information on monitored hosts and services for integration into third-party frontends. In order to access XML data via the backend API you must pass a username and a backend ticket to identify yourself. Without the proper credentials, no data is returned.

A Deprecated API This feature is now deprecated. Please use the new REST API that is documented here

Backend API URLs

You can use the URLs below to fetch information from the Nagios XI backend API. Note: It is important to retain the username and ticket query parameters.

Data Type	URL
Current Host Status:	http://xi-c6x-x64/nagiosxi/backend/?cmd=gethoststatus&username=nagiosadmin&ticket=ISrjEEvD
Current Service Status:	http://xi-c6x-x64/nagiosxi/backend/?cmd=getservicestatus&username=nagiosadmin&ticket=ISrjEEv
Current Program Status:	http://xi-c6x-x64/nagiosxi/backend/?cmd=getprogramstatus&username=nagiosadmin&ticket=1SrjEl
Current Program Performance:	http://xi-c6x-x64/nagiosxi/backend/?cmd=getprogramperformance&username=nagiosadmin&ticket
System Statistics:	http://xi-c6x-x64/nagiosxi/backend/?cmd=getsysstat&username=nagiosadmin&ticket=ISrjEEvD
Log Entries:	http://xi-c6x-x64/nagiosxi/backend/?cmd=getlogentries&username=nagiosadmin&ticket=ISrjEEvD
State History:	http://xi-c6x-x64/nagiosxi/backend/?cmd=getstatehistory&username=nagiosadmin&ticket=ISrjEEvt
Comments:	http://xi-c6x-x64/nagiosxi/backend/?cmd=getcomments&username=nagiosadmin&ticket=ISrjEEvD
Scheduled Downtime:	http://xi-c6x-x64/nagiosxi/backend/?cmd=getscheduleddowntime&username=nagiosadmin&ticket=!
Jsers:	http://xi-c6x-x64/nagiosxi/backend/?cmd=getusers&username=nagiosadmin&ticket=ISrjEEvD
Contact:	http://xi-c6x-x64/nagiosxi/backend/?cmd=getcontacts&username=nagiosadmin&ticket=ISrjEEvD
Hosts:	http://xi-c6x-x64/nagiosxi/backend/7cmd=gethosts&username=nagiosadmin&ticket=ISrjEEvD
Services:	http://xi-c6x-x64/nagiosxi/backend/?cmd=getservices&username=nagiosadmin&ticket=ISrjEEvD
Hostgroups:	http://xi-c6x-x64/nagiosxi/backend/?cmd=gethostgroups&username=nagiosadmin&ticket=ISrjEEvD
Servicegroups:	http://xi-c6x-x64/nagiosxi/backend/?cmd=getservicegroups&username=nagiosadmin&ticket=ISrjEE
Contactgroups:	http://xi-c6x-x64/nagiosxi/backend/?cmd=getcontactgroups&username=nagiosadmin&ticket=ISrjEE
Hostgroup Members:	http://xi-c6x-x64/nagiosxi/backend/?cmd=gethostgroupmembers&username=nagiosadmin&ticket=1
Servicegroup Members:	http://xi-c6x-x64/nagiosxi/backend/?cmd=getservicegroupmembers&username=nagiosadmin&ticke
Contactoroup Members:	http://xi-c6x-x64/nagiosxi/backend/?cmd=getcontactgroupmembers&username=nagiosadmin&ticke

www.nagios.com



Page 4 of 5

0

Copyright © 2025 Nagios Enterprises, LLC. All rights reserved. Trademarks are the property of their respective owner.

Finishing Up

This completes the documentation on How to Access the Nagios XI Backend API. If you have additional questions or other support-related questions, please visit us at our Nagios Support Forum, Nagios Knowledge Base, or Nagios Library:

Visit Nagios Support Forum

Visit Nagios Knowledge Base

Visit Nagios Library

www.nagios.com

