

# Activating Your Nagios XI 2024 License

This document describes how to activate a Nagios XI license.

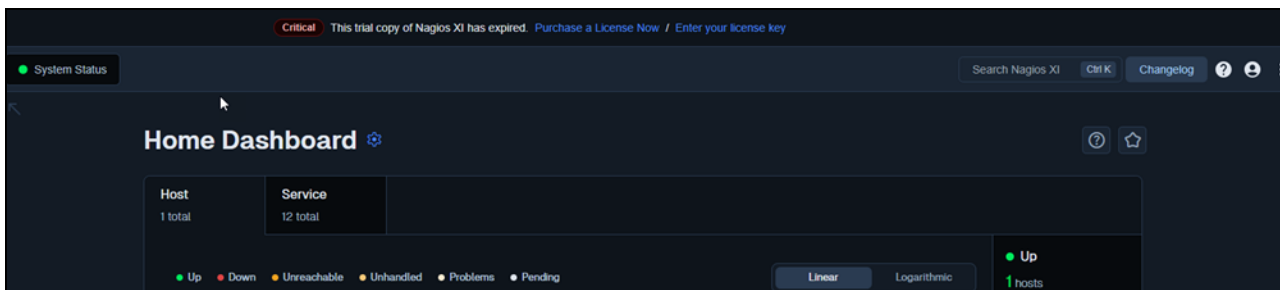
## Activation Overview

If you are installing or upgrading Nagios XI, you are required to activate your license key before you can access certain features.



Activation is not required while you are using Nagios XI in the 30-day trial period. It is, however, required once your trial expires and you purchase a license.

You will see an alert message in the Nagios XI interface when license activation is required. An activation message will appear in the header of the page.



Click the Enter your license key link to take you to the License Information page.

### License Information

**License Key**

Licensed  
Enterprise License ☒

Free (self supported)  
7 nodes / 100 total checks ☐

License Key:

**License Stats**

License Type:	Trial (Expired) - Purchase a license and receive support and upgrade benefits!
Number of Licensed Hosts:	Unlimited
Current Hosts:	1

**License Options**

Enterprise Features: Trial Expired. [Learn more](#) about upgrading to Enterprise Edition.

Enterprise Key

Trial Extension: Need a trial extension? Contact [sales@nagios.com](mailto:sales@nagios.com) for more information.

Trial Extension Key

The License Information page is also accessible by navigating to **Admin > System Config**.

## Enter License Key

License key updated successfully. ✕

### License Information

**License Key**

Licensed  
Enterprise License ☒

Free (self supported)  
7 nodes / 100 total checks ☐

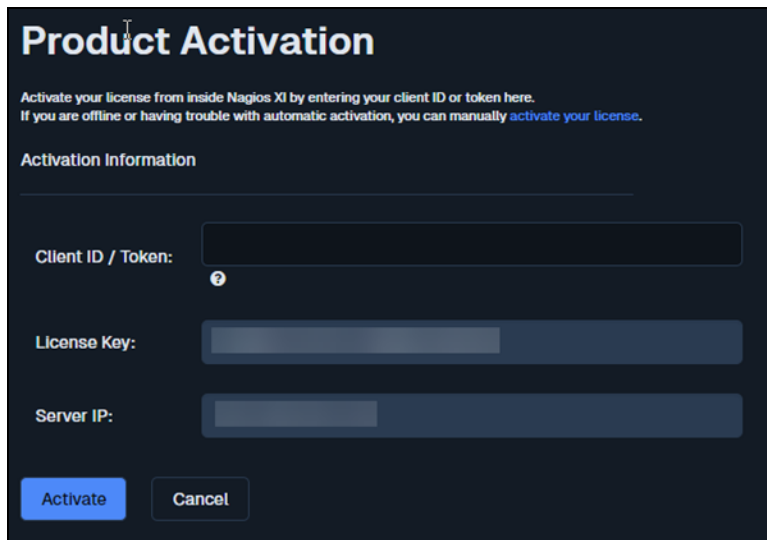
License Key: XXXXXX-XXXXXX-XXXXXX-MQTSRO - [Edit Key](#)

1. On the License Information page populate the Your License Key field with the key you received and click the Update License button.
2. The page will refresh and the header will display License key updated successfully. You will also notice under License Stats the summary of your license and when it will expire.
3. The license still needs to be activated, which is covered in the next section.

## License Activation

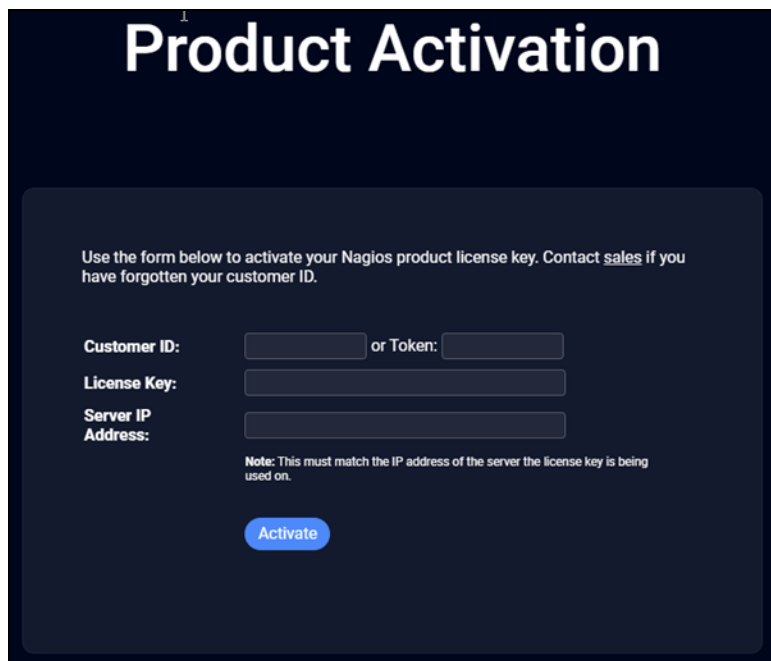
You will be required to activate your Nagios XI license if the message is displayed in the orange bar at the top of the screen, you will also see the message on the License Information page. To activate the license, either:

Click the Activate your license now link the orange alert box or on the License Information page.

The screenshot shows the 'Product Activation' window in Nagios XI. At the top, it says 'Product Activation' in a large font. Below that, a smaller text explains: 'Activate your license from inside Nagios XI by entering your client ID or token here. If you are offline or having trouble with automatic activation, you can manually activate your license.' Under the heading 'Activation Information', there are three input fields: 'Client ID / Token:' with a small question mark icon to its right, 'License Key:', and 'Server IP:'. At the bottom of the form are two buttons: 'Activate' (in blue) and 'Cancel' (in gray).

The activation screen will display your license key and the IP address of the Nagios XI server. You will need this information to obtain your activation key online.

Click the Get an activation key link, this will direct you to the online Nagios XI Activation page or visit <https://www.nagios.com/activate>.

A screenshot of the Nagios Product Activation page. The page has a dark blue background. At the top, the title "Product Activation" is displayed in large white font. Below the title, there is a light blue rectangular box containing the activation form. Inside the box, the text reads: "Use the form below to activate your Nagios product license key. Contact [sales](\"#\") if you have forgotten your customer ID." Below this text are three input fields: "Customer ID:" followed by a text box and "or Token:" followed by a text box; "License Key:" followed by a text box; and "Server IP Address:" followed by a text box. Below these fields is a note: "Note: This must match the IP address of the server the license key is being used on." At the bottom of the form is a blue button labeled "Activate".

## Product Activation

Use the form below to activate your Nagios product license key. Contact [sales](#) if you have forgotten your customer ID.

Customer ID:  or Token:

License Key:

Server IP Address:

Note: This must match the IP address of the server the license key is being used on.

[Activate](#)

On the activation page provide your:

- Customer ID
- License key
- Nagios XI Server IP Address

If you do not know your customer number, contact the Nagios sales team by email at [sales@nagios.com](mailto:sales@nagios.com) and provide them with your license key, name, and company name.

## Request Successful!

Thank you for activating your Nagios XI license.  
Your activation information is displayed below.  
Please print this page for your records.

Customer ID:	
License Key (Last 6 Digits):	
Server IP:	10.25.5.13
Activation Key:	A 2299 41

Your activation key will be provided once you submit the required information. Copy the activation key to your clipboard as it will be used in the next step.

### Enter Activation Key

1. Return to the screen which prompted you for the activation key.
2. Paste your activation key into the Activation Key field and click the Activate button.

## Product Activation

Activation key accepted. Thank you!

Your Nagios XI license is currently activated (or does not require activation).

3. Once your activation key has been validated, your license key will be activated and you will be able to access previously restricted features of Nagios XI.

## License Activation

Activation Status: **Activated**

4. If you return to the License Information page (Admin > System Config) you will now see it reports as being activated.

## Enable Enterprise License

If you purchased the Enterprise Edition of Nagios XI there is an additional license key you need to enter into your Nagios XI server.

1. Navigate to the License Information page (Admin > System Config).
2. Under the License Options section type your Enterprise Key and then click the Update License button.
3. The page will refresh with a status message of License key updated successfully.

## License Options

Enterprise Features: **Enabled**[\[Remove Key\]](#)

The License Options section will now show that your Enterprise Features are enabled.