

Activating Your Nagios XI 2024 License

This document describes how to activate a Nagios XI license.

Activation Overview

If you are installing or upgrading Nagios XI, you are required to activate your license key before you can access certain features.



Activation is not required while you are using Nagios XI in the 30-day trial period. It is, however, required once your trial expires and you purchase a license.

You will see an alert message in the Nagios XI interface when license activation is required. An activation message will appear in the header of the page.

Click the [Enter your license key](#) link to take you to the License Information page.

The License Information page is also accessible by navigating to **Admin > System Config**.

Enter License Key

1. On the License Information page populate the Your License Key field with the key you received and click the Update License button.
2. The page will refresh and the header will display License key updated successfully. You will also notice under License Stats the summary of your license and when it will expire.
3. The license still needs to be activated, which is covered in the next section.

License Activation

You will be required to activate your Nagios XI license if the message is displayed in the orange bar at the top of the screen, you will also see the message on the License Information page. To activate the license, either:

Click the Activate your license now link the orange alert box or on the License Information page.

Your license has not yet been activated. Access to certain features of Nagios XI are restricted or limited. **Activate your license now.**

Product Activation

You must activate your license key in order to access certain features of Nagios XI. You can obtain an activation code at <http://www.nagios.com/activate>

Activation Information

License Key: [REDACTED]

Server IP Address: **10.25.5.13**

Activation Key: [Get an activation key](#)

The activation screen will display your license key and the IP address of the Nagios XI server. You will need this information to obtain your activation key online.

Click the Get an activation key link, this will direct you to the online Nagios XI Activation page or visit <https://www.nagios.com/activate>.

On the activation page provide your:

- Customer ID
- License key
- Nagios XI Server IP Address

If you do not know your customer number, contact the Nagios sales team by email at sales@nagios.com and provide them with your license key, name, and company name.

Your activation key will be provided once you submit the required information. Copy the activation key to your clipboard as it will be used in the next step.

Enter Activation Key

Nagios XI Navigation Q ✓ nagiosadmin Logout ☰

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Product Activation

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Activation Information

License Key:

Server IP Address: **10.25.5.13**

Activation Key: [Get an activation key](#)

1. Return to the screen which prompted you for the activation key.
2. Paste your activation key into the Activation Key field and click the Activate button.
3. Once your activation key has been validated, your license key will be activated and you will be able to access previously restricted features of Nagios XI.

License Activation

Activation Status: **Activated**

4. If you return to the License Information page (Admin > System Config) you will now see it reports as being activated.

Enable Enterprise License

If you purchased the Enterprise Edition of Nagios XI there is an additional license key you need to enter into your Nagios XI server.

1. Navigate to the License Information page (Admin > System Config).
2. Under the License Options section type your Enterprise Key and then click the Update License button.
3. The page will refresh with a status message of License key updated successfully.

License Options

Enterprise Features: Enabled [[Remove Key](#)]

The License Options section will now show that your Enterprise Features are enabled.