Purpose

This document describes how to activate a Nagios XI license.

Activation Overview

If you are installing or upgrading Nagios XI, you are required to activate your license key before you can access certain features.

Note: Activation is not required while you are using Nagios XI in the 30-day trial period. It is, however, required once your trial expires and you purchase a license.

You will see an alert message in the Nagios XI interface when license activation is required. An activation message will appear in the header of the page.



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How To Activate Your Nagios 2024 License

Click the Enter your license key link to take you to the License Information page.

| License Information | | | | | |
|--------------------------------|--|--|--|--|--|
| License Key | | | | | |
| Licensed Enterprise License | Free (self supported) 7 nodes / 100 total checks | | | | |
| License Key: | | | | | |
| License Stats | | | | | |
| | | | | | |
| License Type: | Trial (Expired) - Purchase a license and receive support and upgrade benefits! | | | | |
| Number of Licensed Hos | sts: Unlimited | | | | |
| Current Hosts: | | | | | |
| License Options | | | | | |
| Enterprise Features: Tri | lat Expired. Learn more about upgrading to Enterprise Edition. | | | | |
| | Enterprise Key | | | | |
| Trial Extension: No | eed a trial extension? Contact sales@naglos.com for more information. | | | | |
| | Trial Extension Key | | | | |
| | | | | | |
| Update License C | ancel | | | | |

The License Information page is also accessible by navigating to Admin > System Config.

Enter License Key



- 1. On the License Information page, populate the **Your License Key** field with the key you received and click the **Update License** button.
- 2. The page will refresh, and the header will display License key updated successfully. You will also notice under License Stats the summary of your license and when it will expire.
- 3. The license still needs to be activated, which is covered in the next section.

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License Activation

You will be required to activate your Nagios XI license if the message is displayed in the orange bar at the top of the screen, you will also see the message on the License Information page. To activate the license, either:

Click the Activate your license now link the orange alert box or on the License Information page.

| Product Activation | | | | |
|--|--|--|--|--|
| Activate your license from i If you are offline or having t | nside Nagios XI by entering your client ID or token here. rouble with automatic activation, you can manually activate your license. | | | |
| Activation Information | | | | |
| Client ID / Token: | • | | | |
| License Key: | | | | |
| Server IP: | | | | |
| Activate Ca | incel | | | |

The activation screen will display your license key and the IP address of the Nagios XI server. You will need this information to obtain your activation key online.

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How To Activate Your Nagios 2024 License

Click the Get an activation key link, this will direct you to the online Nagios XI Activation page or visit <u>https://www.nagios.com/activate</u>.

| Product Activation | | |
|--|---|--|
| | | |
| Use the form below have forgotten you | w to activate your Nagios product license key. Contact <u>sales</u> if you ir customer ID. | |
| Customer ID: | or Token: | |
| License Key: Server IP | | |
| Address: | Note: This must match the IP address of the server the license key is being used on. | |
| | Activate | |
| | | |
| | | |

On the activation page provide your:

- Customer ID
- License key
- Nagios XI Server IP Address

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Copyright © 2025 Nagios Enterprises, LLC. All rights reserved. Trademarks are the property of their respective owner. If you do not know your customer number, contact the Nagios sales team by email at **sales@nagios.com** and provide them with your license key, name, and company name.

Request Successful!

Thank you for activating your Nagios XI license. Your activation information is displayed below. Please print this page for your records.

| Customer ID: | | | |
|-----------------------------|------------|------|-----|
| License Key (Last 6 Digits) | : | | |
| Server IP: | 10.25.5.13 | | |
| Activation Key: | A | 2299 | .41 |

Your activation key will be provided once you submit the required information. Copy the **activation key** to your clipboard as it will be used in the next step.

Enter Activation Key

- 1. Return to the screen which prompted you for the activation key.
- 2. Paste your activation key into the Activation Key field and click the Activate button.



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How To Activate Your Nagios 2024 License

3. Once your activation key has been validated, your license key will be activated, and you will be able to access previously restricted features of Nagios XI.

| License Activation | | | | | |
|------------------------------|--|--|--|--|--|
| Activation Status: Activated | | | | | |

4. If you return to the License Information page (**Admin > System Config**), you will now see it reports as being activated.

Enable Enterprise License

If you purchased the Enterprise Edition of Nagios XI there is an additional license key you need to enter into your Nagios XI server.

- 1. Navigate to the License Information page (Admin > System Config).
- 2. Under the **License Options** section type your **Enterprise Key** and then click the **Update License** button.
- 3. The page will refresh with a status message of License key updated successfully.

License Options
Enterprise Features: Enabled[Remove Key]

The License Options section will now show that your Enterprise Features are enabled.

Finishing Up

This completes the documentation on activating a Nagios XI license. If you have additional questions or other support-related questions, please visit us at our Nagios Support Forum, Nagios Knowledge Base, or Nagios Library:

Visit Nagios Support Forum

Visit Nagios Knowledge Base

Visit Nagios Library

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