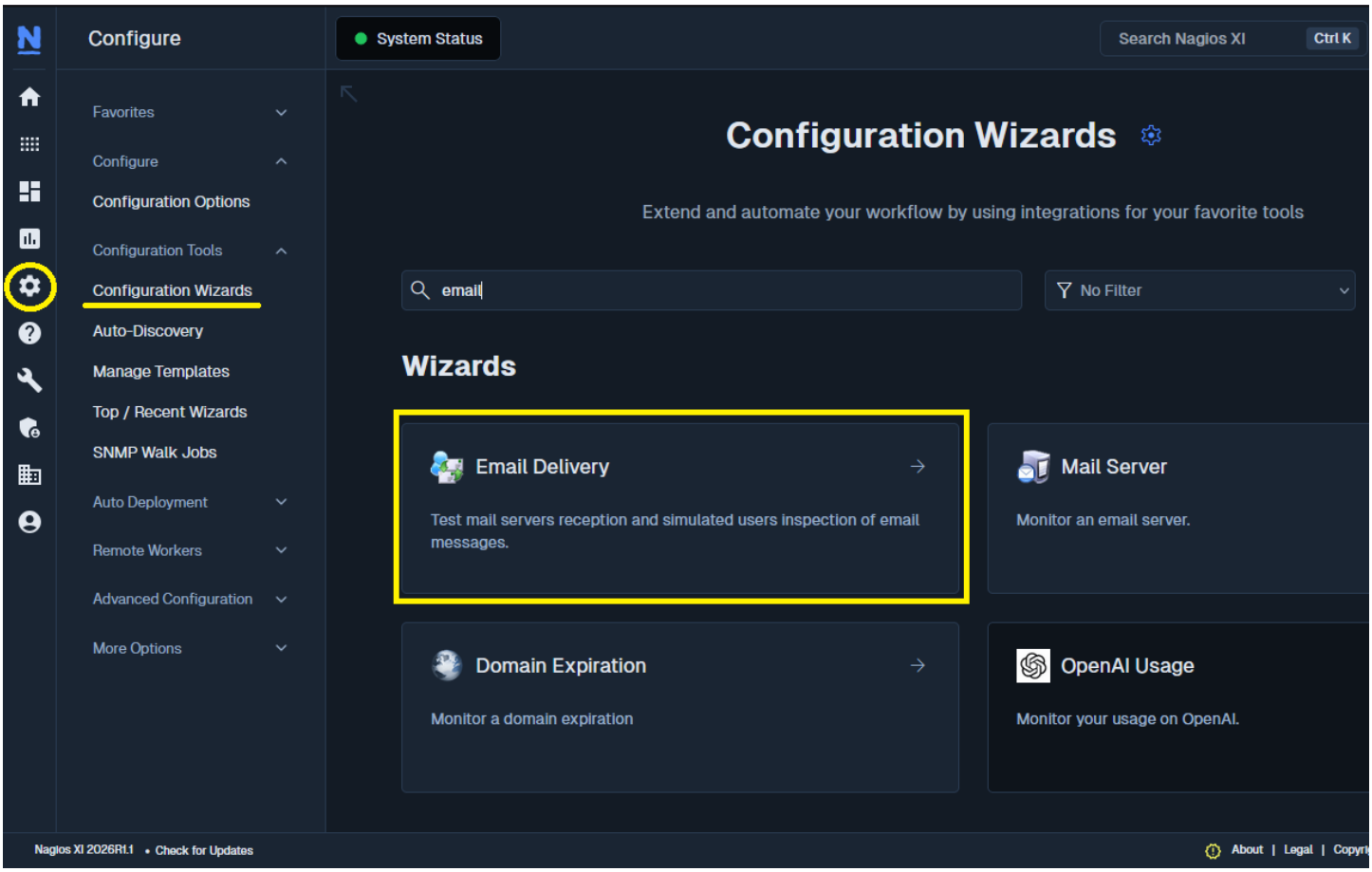
How To Use the Email Delivery Wizard In Nagios XI 2024 & 2026

Purpose

This document describes how to use the Email Delivery wizard to monitor the ability of a specific email account on a mailserver to send and receive email messages.

Finding the Email Delivery Wizard

To begin, navigate to **Configure > Configuration Wizards**, search for 'email', and click the **Email Delivery** wizard:



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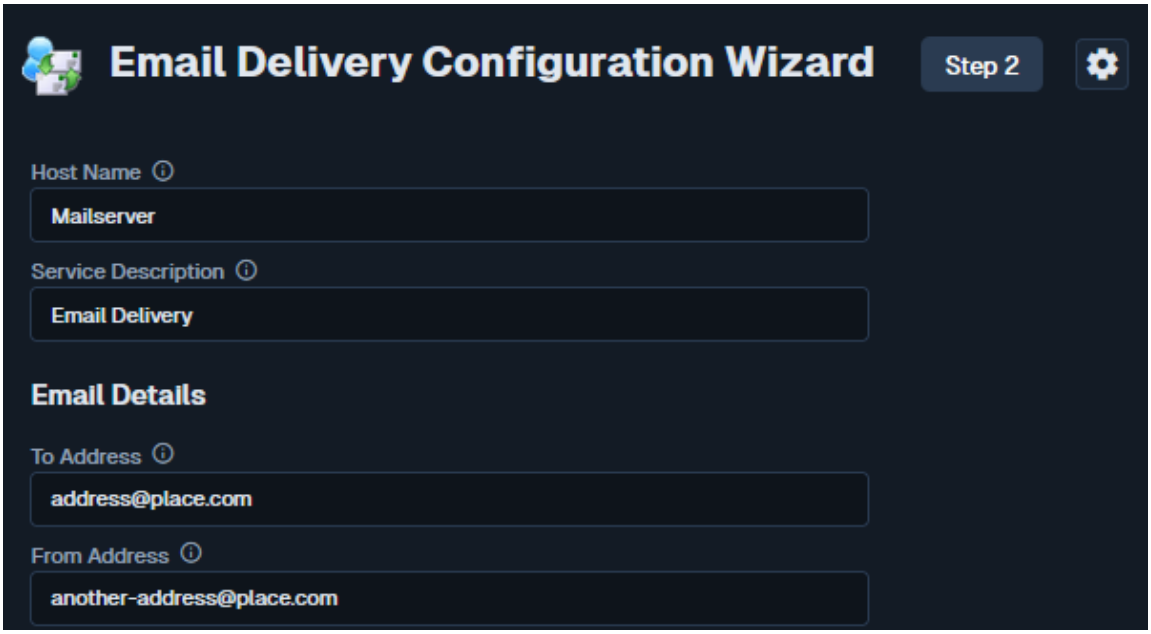
Using the Wizard

1. In **Step 1**, enter the IP address or FQDN of your mail server. This will be used to ping the host associated with the email delivery service you'll create in **Step 2**. For example:
   - `smtp.gmail.com`
   - `smtp.office365.com`
   - `mailserver.mycompany.com`
   - `192.168.168.123` (if your mail server is internal, with a pingable IP address)

   Click **Next** to proceed to **Step 2**.

2. In **Step 2** of the wizard, first define your **Host Name** (a friendly identifier for the host under which the email delivery check will run).

   Next, enter your **Email Details**, which define the To and From envelope headers in the test message that is sent when the check is run. Note that the **To Address** must match the IMAP account you'll be checking.



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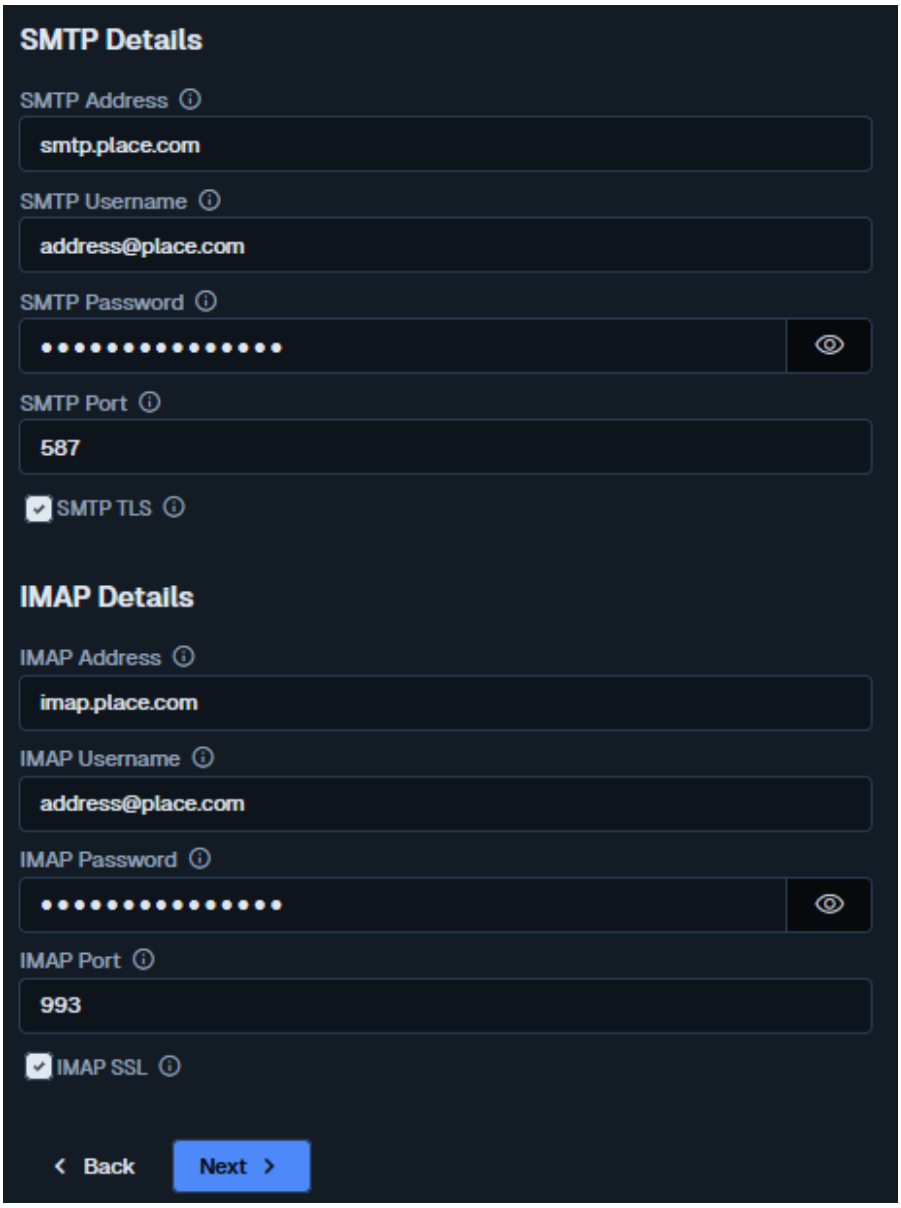
Finally, enter the **SMTP Details** and **IMAP Details**.

Note that *both* are required for the wizard to function. SMTP is used to deliver the test email, and IMAP is used to inspect and delete the test email.



Click **Next** to proceed to **Step 3**.

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3. Complete the wizard by choosing the required options in **Step 3 – Step 5**.

   You can learn more about all of the common wizard steps and settings here:

   Understanding and Using Config Wizards in Nagios XI

To finish up, click on **Finish** in the final step of the wizard. This will create the new host and service and begin monitoring.

Once the wizard applies the configuration, click the **View status details for** link to see the new service that was created.

Finishing Up

This completes the documentation on using the Email Delivery Wizard in Nagios XI. If you have additional questions or other support-related questions, please visit the Nagios Support Forum, Nagios Documentation Hub, or Nagios Library:

Visit Nagios Support Forum Visit Documentation Hub Visit Nagios Library

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