

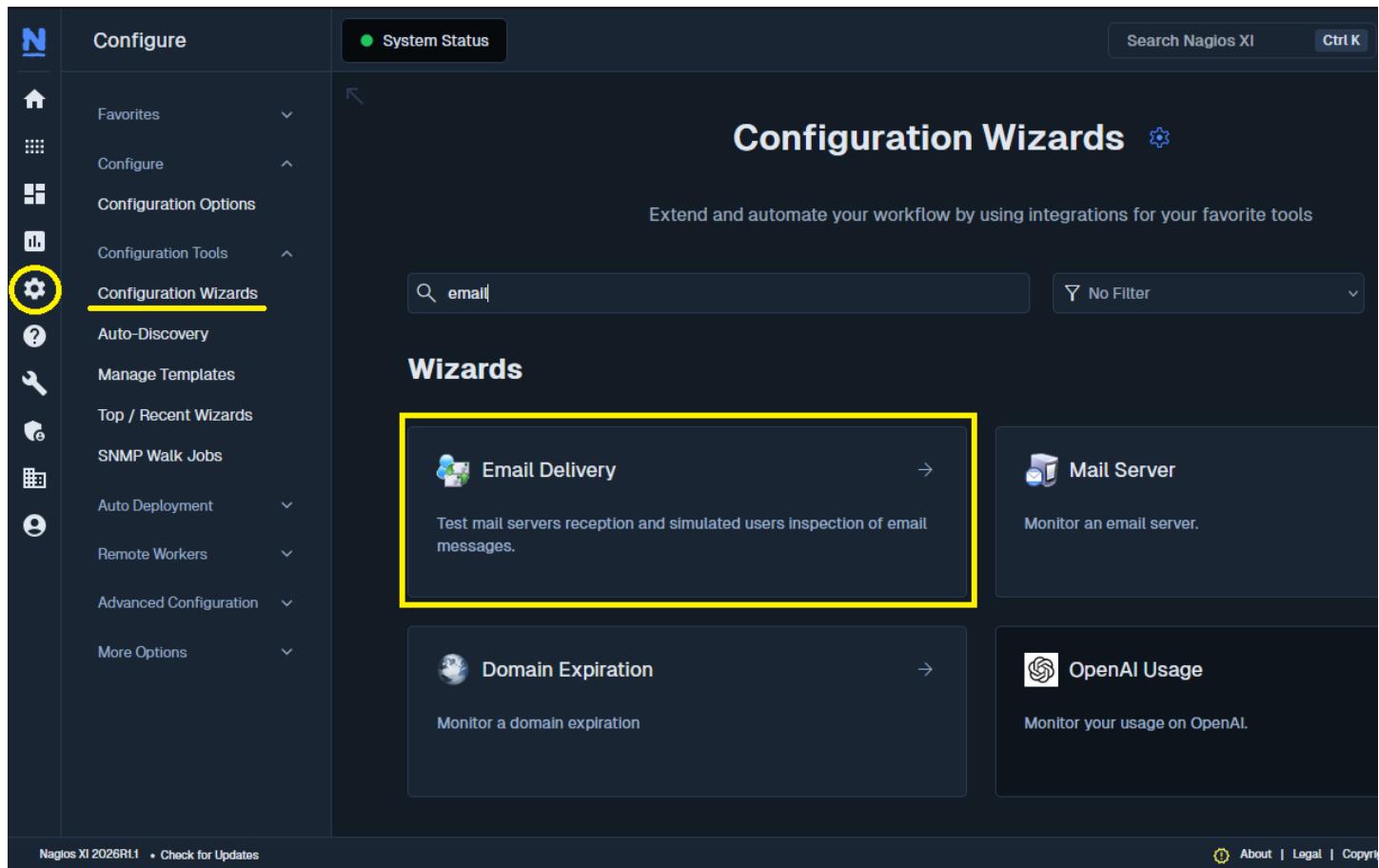
How To Use the Email Delivery Wizard In Nagios XI 2024 & 2026

Purpose

This document describes how to use the Email Delivery wizard to monitor the ability of a specific email account on a mailserver to send and receive email messages.

Finding the Email Delivery Wizard

To begin, navigate to **Configure > Configuration Wizards**, search for 'email', and click the **Email Delivery** wizard:



The screenshot shows the Nagios XI Configuration Wizards interface. On the left, a sidebar menu is open, with the 'Configuration Wizards' option highlighted and circled in yellow. The main area is titled 'Configuration Wizards' and contains a search bar with 'email' typed in. Below the search bar, there is a sub-header 'Wizards' and a list of available wizards. The 'Email Delivery' wizard is highlighted with a yellow box. Its description reads: 'Test mail servers reception and simulated users inspection of email messages.' To the right of the highlighted wizard, there are other wizards: 'Mail Server' (monitor an email server) and 'OpenAI Usage' (monitor usage on OpenAI). The bottom of the page includes a footer with links for 'About', 'Legal', and 'Copyright'.

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Using the Wizard

1. In **Step 1**, enter the IP address or FQDN of your mail server. This will be used to ping the host associated with the email delivery service you'll create in **Step 2**. For example:

- smtp.gmail.com
- smtp.office365.com
- mailserver.mycompany.com
- 192.168.168.123 (if your mail server is internal, with a pingable IP address)

Click **Next** to proceed to **Step 2**.

2. In **Step 2** of the wizard, first define your **Host Name** (a friendly identifier for the host under which the email delivery check will run).

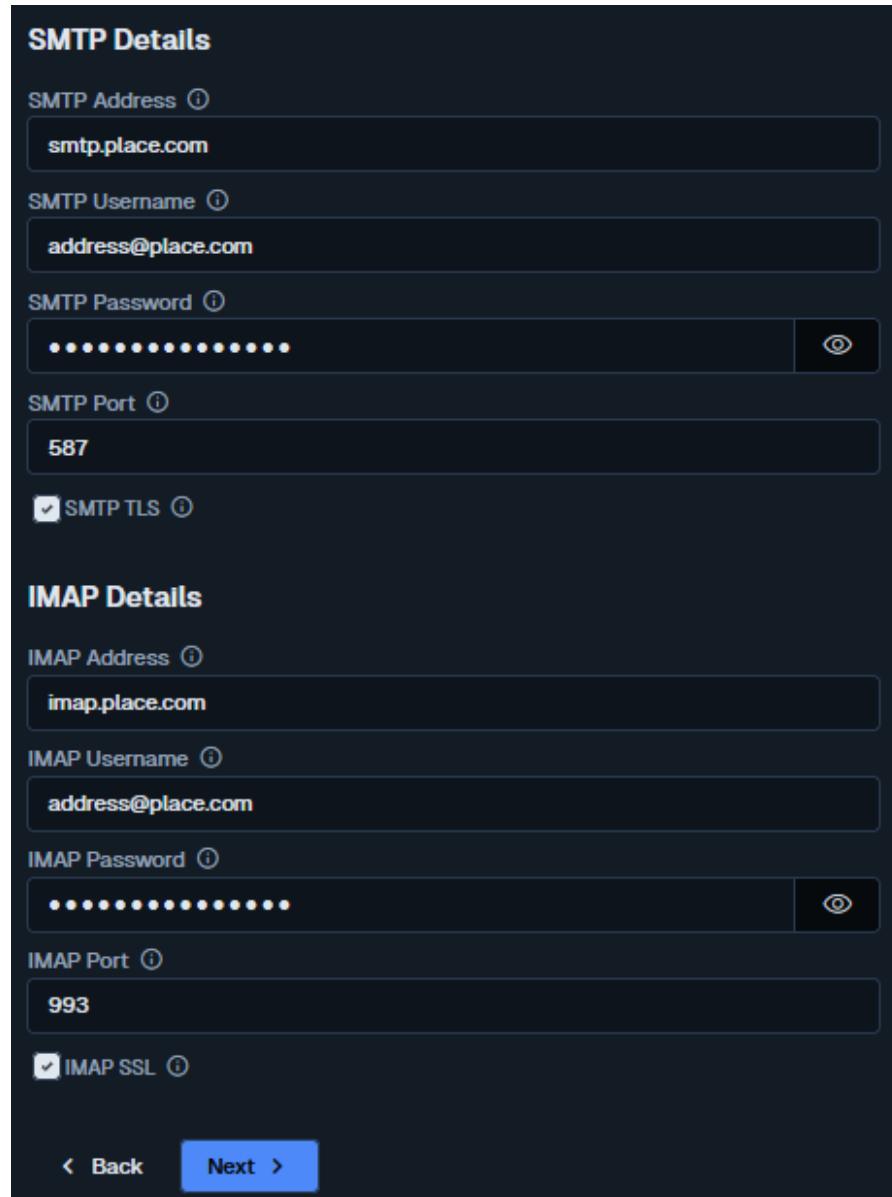
Next, enter your **Email Details**, which define the To and From envelope headers in the test message that is sent when the check is run. Note that the **To Address** must match the IMAP account you'll be checking.

The screenshot shows the 'Email Delivery Configuration Wizard' interface. At the top, there is a 'Host Name' input field containing 'Mailserver' and a 'Service Description' input field containing 'Email Delivery'. Below this, there is a section titled 'Email Details' with 'To Address' set to 'address@place.com' and 'From Address' set to 'another-address@place.com'. The top right corner shows 'Step 2' and a gear icon. The overall background is dark.

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Finally, enter the **SMTP Details** and **IMAP Details**.

Note that *both* are required for the wizard to function. SMTP is used to deliver the test email, and IMAP is used to inspect and delete the test email.



The screenshot shows the 'Email Delivery Wizard' configuration interface. It is divided into two main sections: 'SMTP Details' and 'IMAP Details'. Both sections contain fields for Address, Username, Password, Port, and a checkbox for TLS/SSL. The 'SMTP Details' section has 'smtp.place.com' in the Address field, 'address@place.com' in the Username field, and '587' in the Port field. The 'IMAP Details' section has 'imap.place.com' in the Address field, 'address@place.com' in the Username field, and '993' in the Port field. Both sections include a 'TLS' checkbox which is checked. At the bottom, there are 'Back' and 'Next' buttons, with 'Next' being highlighted in blue.

SMTP Details	
SMTP Address ⓘ	smtp.place.com
SMTP Username ⓘ	address@place.com
SMTP Password ⓘ	*****
SMTP Port ⓘ	587
<input checked="" type="checkbox"/> SMTP TLS ⓘ	
IMAP Details	
IMAP Address ⓘ	imap.place.com
IMAP Username ⓘ	address@place.com
IMAP Password ⓘ	*****
IMAP Port ⓘ	993
<input checked="" type="checkbox"/> IMAP SSL ⓘ	

Click **Next** to proceed to **Step 3**.

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3. Complete the wizard by choosing the required options in **Step 3 – Step 5**.

You can learn more about all of the common wizard steps and settings here:

[Understanding and Using Config Wizards in Nagios XI](#)

To finish up, click on **Finish** in the final step of the wizard. This will create the new host and service and begin monitoring.

Once the wizard applies the configuration, click the **View status details for** link to see the new service that was created.

Finishing Up

This completes the documentation on Using the Email Delivery Wizard in Nagios XI. If you have additional questions or other support-related questions, please visit us at our Nagios Support Forum, Nagios Knowledge Base, or Nagios Library:

[Visit Nagios Support Forum](#)

[Visit Nagios Knowledge Base](#)

[Visit Nagios Library](#)