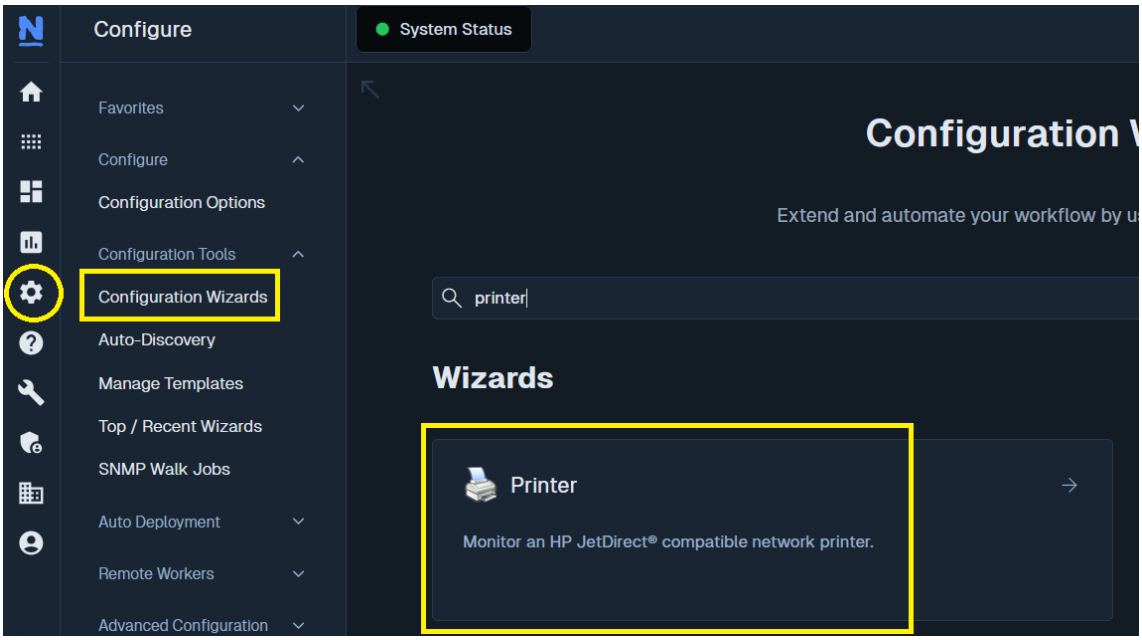
How To Use The Printer Wizard In Nagios XI 2024 And 2026

Purpose

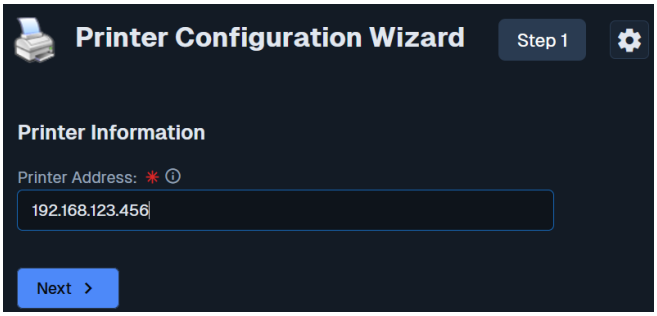
This document explains how to use the Printer wizard in Nagios XI to monitor the status of an HP JetDirect compatible network printer to check availability via a ping check, as well as metrics such as paper jams via the JetDirect card using SNMP.

Using the Printer Wizard

1. Navigate to **Configure > Configuration Wizards** and search for 'printer', then select the Printer wizard.



2. In **Step 1**, enter the IP address of the printer you'd like to monitor, then click **Next**.



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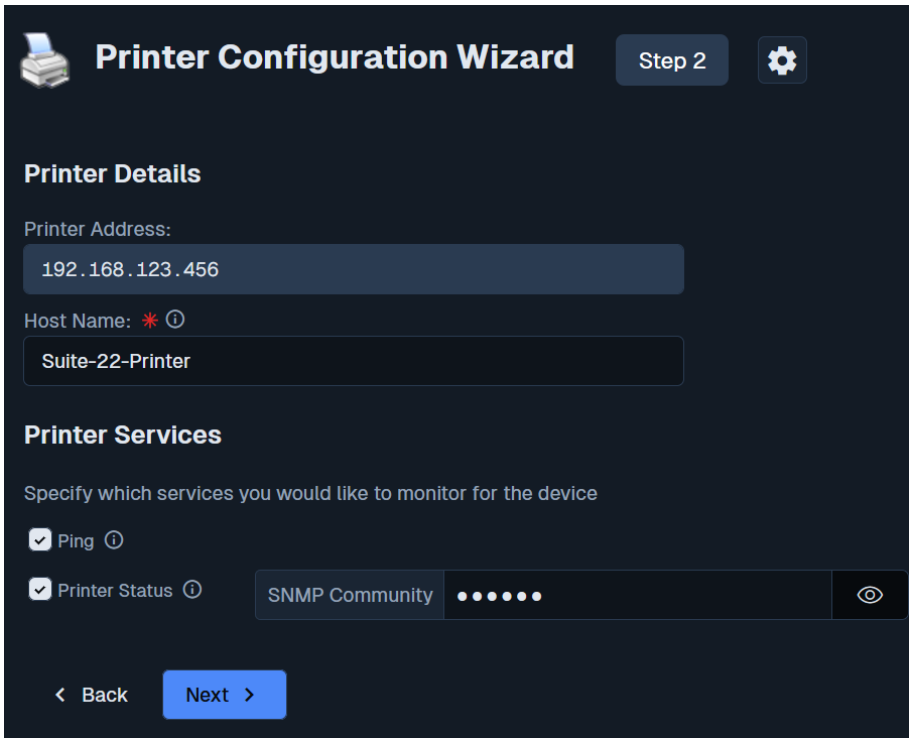
3. In **Step 2**, enter a Host Name (a friendly identifier for this printer), and specify the services you wish to monitor. To monitor **Printer Status** metrics via JetDirect, you'll need to enter a valid **SNMP Community** string.



4. Complete the wizard by choosing the required options in **Step 3 – Step 5**.

To finish up, click on Finish in the final step of the wizard. This will create the new host and services and begin monitoring.

Once the wizard applies the configuration, click the **View status details for** link to see the new service that was created.

Finishing Up

This completes the documentation on using the Printer wizard in Nagios XI. If you have additional questions or other support-related questions, please visit us at our Nagios Support Forum, Nagios Knowledge Base, or Nagios Library:

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