Host And Service Details Overview



Purpose

This document explains how to utilize the different features of the Nagios® XI™ interface to view detail information about hosts and services. The Details menu offers many different ways to view the status of your hosts and services. In larger environments users may want to view

status by host or service group, yet smaller environments may prefer to view status by device.

Target Audience

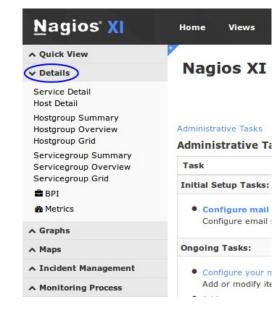
This document is intended for use by Nagios Administrators and Users.

Details Menu Overview

Nagios XI provides several options for viewing host and service details in your monitoring environment. Details can be viewed by:

- Individual Hosts or Services
- Host or Service Group Summaries
- Host or Service Group Overviews
- Host or Service Group Grids

You can access the **Details** menu by clicking on the **Home** menu item, then select the **Details** sub-menu to select your different viewing options.



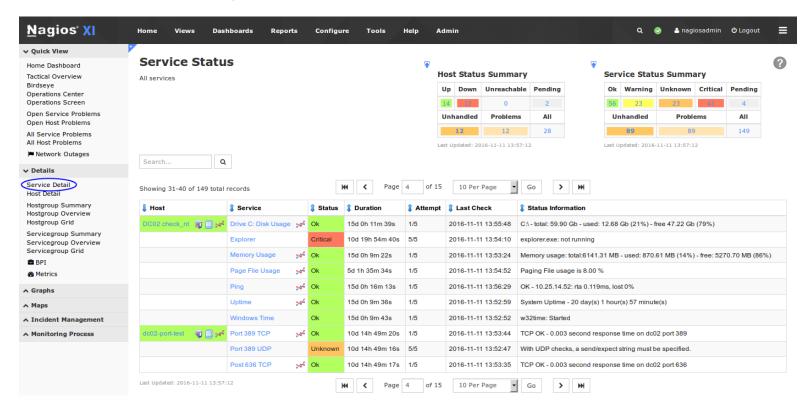
Service Detail

The **Service Detail** page displays a complete list of all services currently being monitored in a table format. Services are color-coded based on their status.

To see more information about a particular service, click a link in the **Service** column to access the **Service Status Detail** page.

Host And Service Details Overview

To view the **Host Details** of a particular host, click a link under the **Host** column.



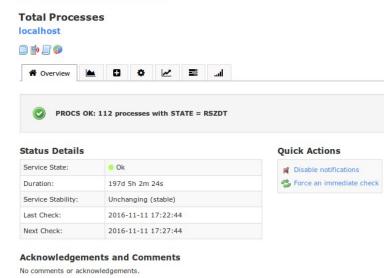
The **Service Status Detail** page gives access to all of the statistics for that service, accessible via multiple tabs. The Overview is the first tab that is displayed.

Overview

Displays basic service information such as state, duration service has been in this state, stability (hard or soft state), last check time and next check time.

Quick Actions allows Disable/Enable notifications as well as being able to force an immediate check. Other actions defined in the Actions component will appear in this list.

Service Status Detail



Any Acknowledgments or Comments will appear on the Overview tab.

...

Nagios XI

Host And Service Details Overview

Performance Graphs

Displays graph for the service (Last 24 Hours by default).

A Gauge will also be displayed if the performance data contains warning and/or critical thresholds.

The graph data is pulled from the round robin database (RRD), hence values will be averaged as you look at performance graphs for larger time periods (weeks, months).

The gauge data is taken from the last check result received by the service when it was populated into the RRD file. The data is in an accompanying XML file in the same directory as the RRD file.

If the service does not produce performance data, the tab will still appear but no graphs will be shown.

Service Status Detail

Total Processes





Performance Graphs



procs (Last: 110.88, Avg: 103.47)



Advanced

The Advanced Status Details table shows more detailed information about the service.

The Service Attributes table displays the current state of each attribute as well as the ability to enable or disable the attributes. In the state column, if an attribute is:

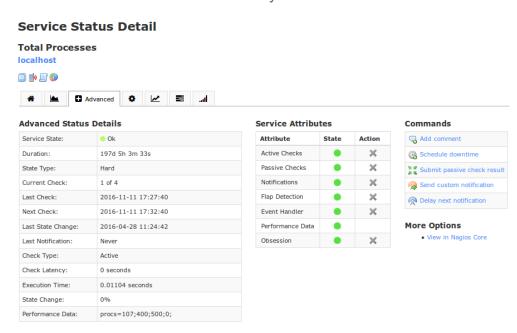
- Enabled then the circle will be a green color AND in the Action column the X can be clicked to disable the
 attribute

Host And Service Details Overview

The **Commands** table allows you to:

- Add comment
 - Create a comment that will appear on the Overview tab.
- Schedule downtime
 - Define scheduled downtime for the service.
- Submit passive check result
 - Allows you to manually define the state of the service, most useful with Passive services. If this is an
 active service then the check result you submit will be overwritten by the check results of the next
 service check interval.
- · Send custom notification
 - This will send a custom notification to all the contacts configured to receive notifications for this service.
- Delay next notification
 - This allows you to delay the next problem notification that is sent out for the specified service. The notification delay will be disregarded if the service changes state before the next notification is scheduled to be sent out. This has no effect if the service is currently in an OK state.

Under **More Options** there is also a link **View in Nagios Core** for those more familiar with the Nagios Core layout.



Host And Service Details Overview

Configure

Configure Service

For standard services you have the ability to **re-configure** or **delete** the service.

If the service utilizes any advanced features, such as being assigned to multiple hosts then you will not be able to use either option, you will receive an error. You will need to use Core Config Manager (CCM) to make any changes instead.

Service Status Detail

Total Processes

localhost



M Delete this comice

X Delete this service

When using **re-configure** the options available are similar to a configuration wizard.

Total Processes localhost Note: You may update basic settings for the service below or use the Nagios Core Config Manager to modify advanced Monitoring Notifications Groups Specify the parameters that determine how the service should be monitored. Under normal circumstances: Monitor the service every minutes When a potential problem is first detected: Re-check the service every minutes up to times before generating an alert Monitor the service with this command: (Advanced users only) check_local_procs!400!500!RSZDT Cancel **Configure Service Total Processes** localhost Note: You may update basic settings for the service below or use the Nagios Core ig Manager to modify advanced settings for this service. Service attribute values which are inherited from advanced templates are not shown below Monitoring Notifications Groups Define which servicegroup(s) the monitored service(s) should belong to (if any). Local checks (Local checks)

Configure Service

Total Processes localhost

Note: You may update basic settings for the service below or use the Nagios Cor Config Manager to modify advanced settings for this service. Service attribute values which are inherited from advanced templates are not shown below.

Monitoring	Notifications	Groups			
Specify the para	ameters that dete	rmine how	notifications sh	nould be sent	for the service.
When a probl	em is detected:				
_	d any notification otification immedi minutes befo	ately	a notification		
If problems p	ersist:				
Send a notific	cation every	minutes	until the prob	lem is resolv	ed.
Send alert no	tifications to:				
	djust settings) ividual contacts				
read	ault Contact (xi_d donly (readonly) user (testuser) y Lea (troylea)	lefault_cont	act)		
Specific o	ontact groups				
Extr	Contacts (xi_cont ra (Extra) ilos Administrator		1)		
Hadata C					

1295 Bandana Blvd N, St. Paul, MN 55108 sales@nagios.com US: 1-888-624-4671 INTL: 1-651-204-9102

Cancel

Host And Service Details Overview

Service Status Detail

Capacity Planning

Capacity planning allows you to predict future trends based on the existing performance data.

Use the gear icon on the far right to change options such as **Time Period** and **Extrapolation Method**.

Capacity planning is only available for services that have performance graphs.

Total Processes localhost procs for Total Processes on localhost procs for Total Processes on localhost procs for Total Processes on localhost Observed Predicted — Fit — Warning — Critical

Free Variables

Free variables are an advanced feature of Nagios Core that allows custom directives with values to be stored in a service object.

If your service has any free variables defined then they will appear here in a table for your reference.

Network Traffic Analysis

This tab connects to Nagios Network Analyzer to provide traffic reporting.

Service Status Detail

Total Processes

localhost



Free Variables

No free variables currently set

Service Status Detail

Total Processes

localhost



Network Analyzer Server Integration Required

In order to run reports or queries from your Nagios Network Analyzer servers, you'll need to add them in the Nagios Network Analyzer configuration menu.

To add servers, you'll need the IP address and an API Key for the server. We recommend creating a specific user and use that API Key for Nagios XI integration.

Configure Network Analyzer Integration

Don't Have Nagios Network Analyzer?

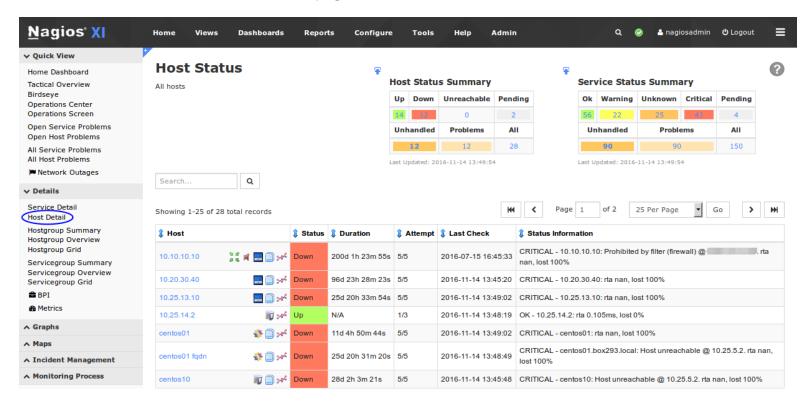
Nagios Network Analyzer is an enterprise-grade tool for monitoring network activity and traffic using NetFlow and sFlow. Learn more by visiting go.nagios.com/networkanalyzer

Free 60-day trial available.

Learn More About Network Analyzer

Host Detail

The **Host Detail** page displays a complete list of all hosts currently being monitored in a table format. Hosts are color-coded based on their status. To see more information about a particular host, click a link in the **Host** column to access the **Host Status Detail** page.

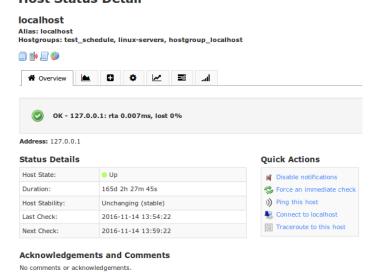


The **Host Status Detail** page gives access to all of the statistics for that service, accessible via multiple tabs. The Overview is the first tab that is displayed.

Overview

Displays basic host information such as state, duration host has been in this state, stability (hard or soft state), last check time and next check time.

Host Status Detail



Host And Service Details Overview

Quick Actions allows:

- Disable/Enable notifications
- Force an immediate check
- Ping the host
- Connect to the host (RDP, VCN, Telnet, SSH)
- Traceroute the host

Other actions defined in the Actions component will appear in this list.

Any Acknowledgments or Comments will appear on the Overview tab.

Performance Graphs

Displays graph for the host object and the first four services for the host (Last 24 Hours by default). There is a link at the bottom **More Performance Graphs** that will allow you to browse all the performance graphs of the services assigned to the host.

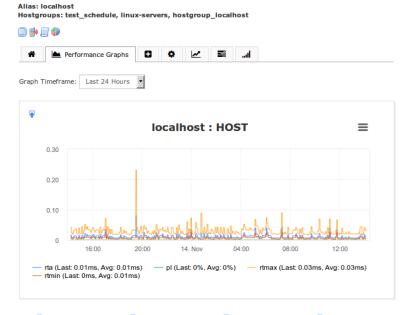
A Gauge will also be displayed if the host object performance data contains warning and/or critical thresholds.

The graph data is pulled from the round robin database (RRD), hence values will be averaged as you look at performance graphs for larger time periods (weeks, months).

The gauge data is taken from the last check result received by the host when it was populated into the

Host Status Detail

localhost





RRD file. The data is in an accompanying XML file in the same directory as the RRD file.

Host And Service Details Overview

If the host does not produce performance data, the tab will still appear but no host graphs will be shown (service graphs will be shown if they exist).

Advanced

The Advanced Status Details table shows more detailed information about the host.

Host Status Detail

localhost

Alias: localhost

Hostgroups: test_schedule, linux-servers, hostgroup_localhost





Advanced Status Details

Host State:	Up
Duration:	165d 2h 49m 21s
State Type:	Hard
Current Check:	1 of 10
Last Check:	2016-11-14 14:19:12
Next Check:	2016-11-14 14:24:12
Last State Change:	2016-06-02 10:31:04
Last Notification:	Never
Check Type:	Active
Check Latency:	0.0001 seconds
Execution Time:	0.00093 seconds
State Change:	0%
Performance Data:	rta=0.007ms;3000.000;5000.000;0; pl=0%;80;100;; rtmax=0.020ms;;;; rtmin=0.003ms;;;;

Host Attributes

Attribute	State	Action
Active Checks	•	×
Passive Checks	•	×
Notifications	•	×
Flap Detection	•	×
Event Handler	•	×
Performance Data	•	
Obsession	•	×

Commands



More Options

View in Nagios Core

The **Host Attributes** table displays the current state of each attribute as well as the ability to enable or disable the attributes. In the state column, if an attribute is:

- Enabled then the circle will be a green color AND in the Action column the X can be clicked to disable the attribute

Host And Service Details Overview

The **Commands** table allows you to:

- Add comment
 - Create a comment that will appear on the Overview tab.
- Schedule downtime
 - Define scheduled downtime for the host
- Schedule downtime for all services on this host
 - Define scheduled downtime for all the services on the host (saves having to schedule each service individually).
- Forced immediate check for host and all services
 - Force Nagios XI to immediately perform the host check and all service checks.
- Submit passive check result
 - Allows you to manually define the state of the host, most useful with Passive hosts. If this is an active
 host then the check result you submit will be overwritten by the check results of the next host check
 interval.
- Send custom notification
 - This will send a custom notification to all the contacts configured to receive notifications for this host.
- Delay next notification
 - This allows you to delay the next problem notification that is sent out for the specified host. The
 notification delay will be disregarded if the host changes state before the next notification is scheduled
 to be sent out. This has no effect if the host is currently in an UP state.

Under **More Options** there is also a link **View in Nagios Core** for those more familiar with the Nagios Core layout.

Host And Service Details Overview

Configure

For standard hosts you have the ability to re-configure or delete the host.

If the host utilizes any advanced features then you may not be able to use either option, you will receive an error. You will need to use Core Configuration Manager (CCM) to make any changes instead.

A host object cannot be deleted until all of the services assigned to it have also been deleted.

When using **re-configure** the options available are similar to a configuration wizard.

Configure Host

localhost

Note: You may update basic settings for the host below or use the Nagios Core Config Manager to modify advanced settings for this host. Host attribute values which are inherited from advanced templates are not shown below.

Attributes	Monit	oring	Notifications	Host Groups	Host Parents	
Change basi	ic host sett	ings.				
Host Nam	e: loca	lhost				
	The ur	nique na	me of the host.			
Address:	127	127.0.0.1				
	The IP	The IP address or FQDNS name of the host.				
Update	Cancel					

Configure Host

localhost

Note: You may update basic settings for the host below or use the Nagios Core Config Manager to modify advanced settings for this host. Host attribute values which are inherited from advanced templates are not shown below.

Attributes Monitoring Notifications Host Groups Host Parents

Specify the parameters that determine how the host should be monitored.

Under normal circumstances:

Monitor the host every minutes.

When a potential problem is first detected:

Re-check the host every minutes up to times before generating an alert.

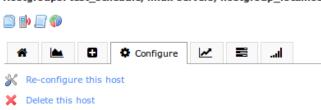
Monitor the host with this command: (Advanced users only)

Host Status Detail

localhost

Alias: localhost

Hostgroups: test_schedule, linux-servers, hostgroup_localhost



Configure Host

localhost

Note: You may update basic settings for the host below or use the Nagios Core Config Manager to modify advanced settings for this host. Host attribute values which are inherited from advanced templates are not shown below.

Attributes	Monitoring	Notifications	Host Groups	Host Parer
specify the par	ameters that d	etermine how noti	ifications should I	be sent for th
When a prob	lem is detecte	ed:		
O Don't ser	nd any notificat	ions		
Send a n Wait 15	otification imm	ediately efore sending a n	otification	
0				
If problems p	ersist:			
Send a notifi	ication every	minutes un	til the problem is	resolved.
Cd -ld	- LISI LI L			
	otifications to			
	Adjust settings) dividual contact			
☐ Def	fault Contact (x	i_default_contact)	
	donly (readonly			
	tuser (testuser y Lea (troylea))		
	, ,,			
Specific	contact groups			
		ontactgroup_all)		
	ra (Extra) gios Administra	tors (admins)		
	,	,		
Undate (ancel			

Configure Host

localhost

Note: You may update basic settings for the host below or use the Nagios Core Config Manager to modify advanced settings for this host. Host attribute values which are inherited from advanced templates are not shown below.

Attributes	Monitoring	Notifications	Host Groups	Host Parents	
fine which h	ostgroup(s) the	host should belo	ong to (if any).		
hostgro	up_localhost (h	ostgroup_localho	ost)		
Linux-D	isk-All (Linux-D	isk-All)			
Linux-Load (Linux-Load)					
Linux-Memory-Usage (Linux-Memory-Usage)					
Linux-NRPE-Version (Linux-NRPE-Version)					
Linux Servers (linux-servers)					
Linux-Yum-Updates (Linux-Yum-Updates)					
test_hostgroup (test_hostgroup)					
test sc	hedule (test_sc	hedule)			

Configure Host

localhost

Note: You may update basic settings for the host below or use the Nagios Core Config Manager to modify advanced settings for this host. Host attribute values which are inherited from advanced templates are not shown below.

Attributes	es Monitoring Notifications Host Groups Host Parents					
		idered the parent ost is specified as		tored host (if any).		
10.20.3	10.10 (10.10.10 30.40 (10.20.30 13.10 (10.25.13 14.2 (10.25.14.).40) 3.10)				
centos01 (centos01) centos01 fqdn alias (centos01 fqdn) centos10 (centos10) core-003 (core-003)						
☐ dc01 (c	dc01)					
Update (Cancel					

Capacity Planning

Cancel

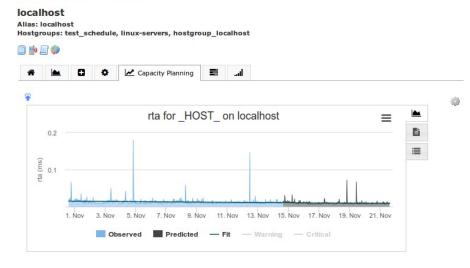
Update

Capacity planning allows you to predict future trends based on the existing performance data.

Use the gear icon on the far right to change options such as Time Period and Extrapolation Method.

Capacity planning is only available for host and services that have performance graphs.

Host Status Detail



Each capacity planning graph is one data source from the performance graphs. For example a host ping check by default has rta / pl / rtmax /rtmin. In this example there will be four capacity planning graphs for the host object.

Host And Service Details Overview

There will be capacity planning graphs created for the first five data sources available (host and service objects). There is a link at the bottom **See the rest of the capacity planning graphs** that will allow you to browse all the capacity planning graphs available.

Free Variables

Free variables are an advanced feature of Nagios Core that allows custom directives with values to be stored in a host object.

If your service has any free variables defined then they will appear here in a table for your reference.

Network Traffic Analysis

This tab connects to Nagios Network Analyzer to provide traffic reporting.

To see the more information about a particular host, select a link from the Host column to access the Host Status Detail page. You can also access the Service Status Detail page by selecting the service status icon.

Host Status Detail

localhost

Alias: localhost

Hostgroups: test_schedule, linux-servers, hostgroup_localhost







Free Variables

No free variables currently set

Host Status Detail

localhost

Alias: localhost

 $Host groups: test_schedule, linux-servers, host group_local host$









Network Analyzer Server Integration Required

In order to run reports or queries from your Nagios Network Analyzer servers, you'll need to add them in the Nagios Network Analyzer configuration menu.

To add servers, you'll need the IP address and an API Key for the server. We recommend creating a specific user and use that API Key for Nagios XI integration.

Configure Network Analyzer Integration

Don't Have Nagios Network Analyzer?

Nagios Network Analyzer is an enterprise-grade tool for monitoring network activity and traffic using NetFlow and sFlow. Learn more by visiting go.nagios.com/networkanalyzer

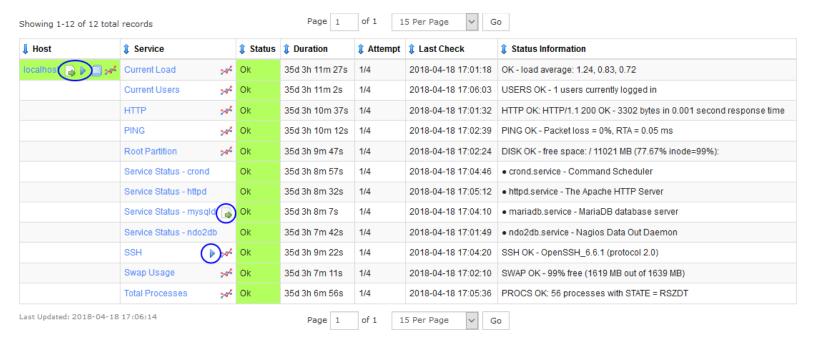
Free 60-day trial available.

Learn More About Network Analyzer

Host And Service Details Overview

Notes URL & Action URL

Both the Host and Service status pages provide icons for the Notes URL and the Action URL directives if they are defined on your objects. The screenshot below demonstrates examples of objects that have one or both of these directives defined. Clicking the icons will open the URLs in a new browser window/tab.



You can define these directives in CCM on the **Misc Settings** tab.

Common Settings	✓ Check Settings	Alert Settings	Misc Settings
Notes			2D coords
Notes			
			X, Y
VRML image			3D coords
			$X_t Y_t Z$
Notes URL			
https://support.nagios.c	om/kb		■ Manage Free Variables
Status image			
			Use this configuration as a template Generic name
Action URL			
https://exchange.nagios	.org		
Icon image			
Icon image 'alt' text			

Host Status Summary and Service Status Summary

Common to many of the screens for host or services objects is the Summary tables at the top of the page.

These tables provide an overall status of all the host and service objects. Clicking on any of the numbers will take you to the status screen filtered to that type. In the screenshot, clicking Unknown number 24

Host Status Summary Pendina Up Down Unreachable Unhandled **Problems** AII 28 Last Updated: 2016-11-14 16:56:54



will show you all services with an unknown state.

These tables can be added to a **Dashboard** by clicking the **Add To Dashboard** icon ?.

Common Navigation Controls

Both the Host and Service Detail pages use a set of icons to access additional information and settings.

- Navigates you to the Service Status page for that host. If the host does not have any services then this icon will not be displayed.
- Navigates you to the Notification report for that host or service.
- Navigates you to the State History report for that host or service.
- Navigates you to the Availability Report for that host or service.

Host Status Detail

localhost

Alias: localhost

Hostgroups: test_schedule, linux-servers, hostgroup_localhost

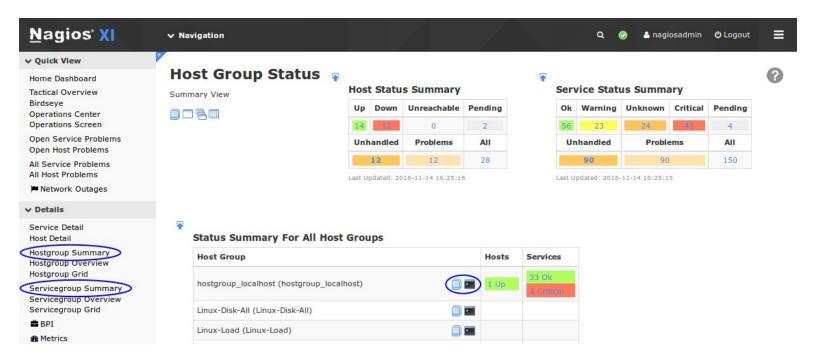




INTL: 1-651-204-9102 1295 Bandana Blvd N, St. Paul, MN 55108 sales@nagios.com US: 1-888-624-4671

Hostgroup Summary and Servicegroup Summary

Host groups and Service groups created in CCM will be presented in a summary table. The Hosts and Services columns provide a breakdown of the objects, clicking the numbers will take you to the status screen filtered to that type.



There are two icons that provide the following functionality:

- Navigates you to the Service Status page for that host group or service group.
- Image: Navigates you to the available Commands that can be performed against the members, such as:
 - Schedule Downtime For All Hosts or Services
 - Enable / Disable Notifications For All Hosts
 - Enable / Disable Notifications For All Services
 - Enable / Disable Active Checks Of All Services

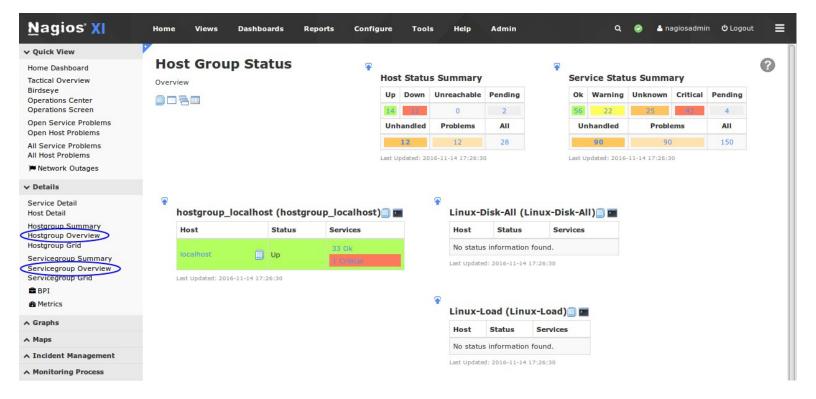
Host And Service Details Overview

Hostgroup Summary and Servicegroup Overview

Host groups and Service groups created in CCM will be presented in a summary table per group.

The **Services** column provides a breakdown of the objects, clicking the numbers will take you to the status screen filtered to that type.

The icons in provide the same functionality as described in the **Summary** section.



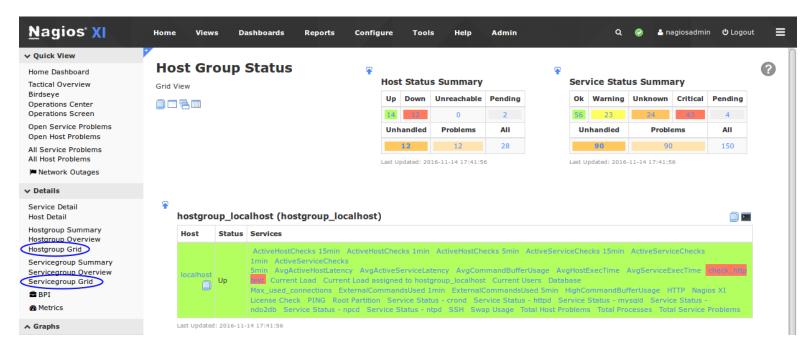
Host And Service Details Overview

Hostgroup Grid and Servicegroup Grid

Host groups and Service groups created in CCM will be presented in a summary table per group.

The **Services** column shows all of the objects in that hostgroup or servicegroup, clicking a host or service will take you to the status screen for that object.

The icons in provide the same functionality as described in the **Summary** section.



Common Navigation Controls

Each Summary page also has an additional set of navigation control icons to quickly access different detail views for the service or host group.

- Navigates you to the Service Status page
- Navigates you to the Hostgroup or Servicegroup Summary page
- \begin{align}
 = \text{Navigates you to the Hostgroup or Servicegroup Overview page}
- Mavigates you to the Hostgroup or Servicegroup Grid page

Host Group Status Summary View

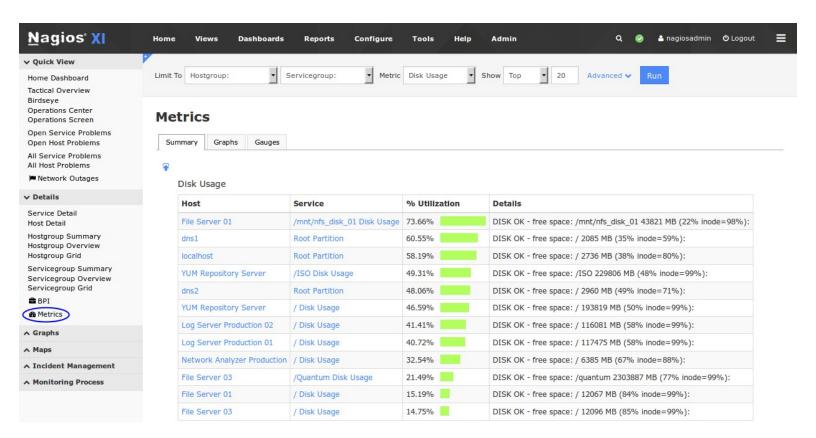
Host And Service Details Overview

BPI

The BPI menu option navigates you to the Nagios Business Process Intelligence component. Please refer to the <u>Using Nagios BPI</u> documentation for full details.

Metrics

The **Metrics** menu option navigates you to the **Metrics** component. This component allows you to view common metrics from all available services (*with valid data*).



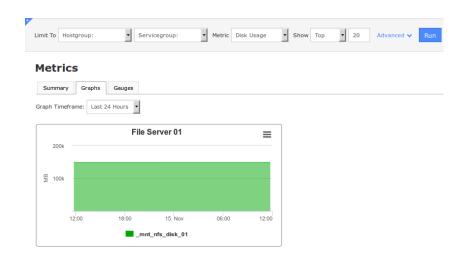
Metrics Summary

On the screenshot above you can see the Summary tab is being displayed (the default). At the top of the screen are drop down lists so you can filter the summary results, in this case the **Disk Usage** metric is shown. The Metrics component will only display services in the list that it can detect as being a disk usage based service, hence why some services will not be displayed in this list.

Host And Service Details Overview

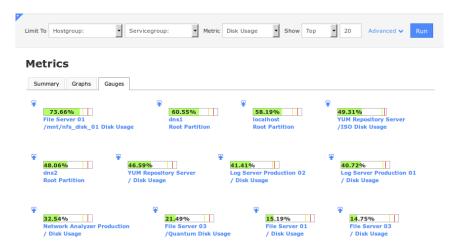
Metrics Graphs

The Graphs tab will display the services in a graph format. In the following screenshot you can see that a timeframe of **Last 24 Hours** looks static due to the nature of disk usage however the screenshot gives you an example of what to expect.



Metrics Gauges

The Gauges tab will display the services as dashlets that show the metric along a horizontal line. The current state of the service will be the background color of the line and you can see that the warning and critical thresholds are indicated with a vertical line.



Any one of these metrics can be added to a **Dashboard** by clicking the **Add To Dashboard** icon ?.

Finishing Up

This completes the overview for host and service details in Nagios XI.

If you have additional questions or other support related questions, please visit us at our Nagios Support Forums:

https://support.nagios.com/forum

The Nagios Support Knowledgebase is also a great support resource:

https://support.nagios.com/kb