

Nagios XI License Information

Purpose

This document describes the use of the XI server entitlements

Target Audience

This document is intended for use by Nagios XI administrators.

Every Nagios XI License key is valid for 3 installs, each with their own specific purpose. Each install is necessary to properly manage and maintain a fully functional monitoring implementation. The install descriptions are listed below:

1. **Production Install** - The main monitoring install for a given license key. This is the install that system administrators use on their production servers and infrastructure to monitor their environment and receive notifications when systems are not working properly.
2. **Test/Lab Environment** - The second install is for use in a test environment. This ensures that when XI upgrades are necessary, or major configuration changes are implemented, there are not adverse effects to the main monitoring system. The test install allows teams to “preview” their changes without jeopardizing the main system, and is not to be used to provide production host and service monitoring or notification.
3. **Backup Install** - Each Nagios XI license key may be used on one separate monitoring server that is designated as a disaster recovery (DR) instance, as long as the following condition is met:

The DR instance is in non-operational mode (e.g. it is not actively monitoring hosts and services), except when exclusively monitoring the production XI instance or when it assumes operation when the primary monitoring server fails.

These use cases, when implemented correctly, provide organizations with an infrastructure monitoring system capable of handling any environment. If you have any questions about licensing terms for Nagios XI, or any additional questions regarding Nagios Solutions, contact us at sales@nagios.com.

Deviation from the above use cases is a violation of Nagios license terms and conditions. For more information, contact sales@nagios.com.

License Activation

If you are installing or upgrading Nagios XI, you are required to activate your license key before you can access certain features. Activation is not required while you are using Nagios XI in the 30-day trial period. It is, however, required once your trial expires and you purchase a license.

Nagios XI License Information

You can activate your license at **Admin > License Information** .

To activate your license, see [Activating Your Nagios XI License](#).

License Expiration

When your license expires, the Nagios XI Standard Edition will continue working, however the Enterprise features (if you had Enterprise) will no longer work. You wouldn't be able to upgrade your Nagios XI server or to migrate to a new server.

Expired licenses no longer have access to the Nagios Support team.

For more information, you can contact our sales team at sales@nagios.com.

Finishing Up

This completes the documentation.

If you have additional questions or other support related questions, please visit us at our Nagios Support Forums:

<https://support.nagios.com/forum>

The Nagios Support Knowledgebase is also a great support resource:

<https://support.nagios.com/kb>