

Nagios XI License and Benefit Information

Purpose

This document provides Nagios XI license entitlement information, and outlines the advantages of active support and maintenance benefits.

License Information

Every Nagios XI License key is valid for 3 installations, each with their own specific purpose. Each installation is necessary to properly manage and maintain a fully functional monitoring implementation. The installation descriptions are listed below:

1. **Production Install** - The main monitoring install for a given license key. This is the installation that system administrators use on their production servers and infrastructure to monitor their environment and receive notifications when systems are not working properly.
2. **Test/Lab Environment** - The second installation is for use in a test environment. This ensures that when XI upgrades are necessary, or major configuration changes are implemented, there are not adverse effects to the main monitoring system. The test install allows teams to “preview” their changes without jeopardizing the main system and is not to be used to provide production host and service monitoring or notification.
3. **Backup Install** - Each Nagios XI license key may be used on one separate monitoring server that is designated as a disaster recovery (DR) instance, if the following condition is met:
The DR instance is in non-operational mode (e.g. it does not actively monitor hosts and services), except when exclusively monitoring the production XI instance or when it assumes operation when the primary monitoring server fails.

These use cases, when implemented correctly, provide organizations with an infrastructure monitoring system capable of resiliently handling diverse environments and requirements.

NOTE: Deviation from the above use cases is a violation of Nagios license terms and conditions. For help with any questions, please contact sales@nagios.com.

Nagios XI License and Benefit Information

License Activation

If you are installing or upgrading Nagios XI, you are required to activate your license key before you can access certain features. Activation is not required while you are using Nagios XI in the 30-day trial period. It is, however, required once your trial expires and you purchase a license.

You can activate your license at **Admin > License Information**.

To activate your license, see [Activating Your Nagios XI License](#).

License Benefits Expiration

When your license expires, the Nagios XI Standard Edition will continue working, however the [Enterprise features](#) (if you leverage the Enterprise Edition) and [Premium Features](#) will no longer work.

You will not have access to major and minor releases of our solutions, new wizards, or security & performance improvements, and will not have access to our support staff.

You will also not be able to upgrade an existing server, migrate to a new server, or license/register a new server.

For more information, you can contact our sales team at sales@nagios.com.

Finishing Up

This completes the documentation on Nagios XI License and Benefit Information. If you have additional questions or other support-related questions, please visit the Nagios Support Forum, Nagios Documentation Hub, or Nagios Library:

[Visit Nagios Support Forum](#)

[Visit Documentation Hub](#)

[Visit Nagios Library](#)