

# How To Activate Your Nagios XI License

## Purpose

This document describes how to activate a Nagios XI license.

## Target Audience

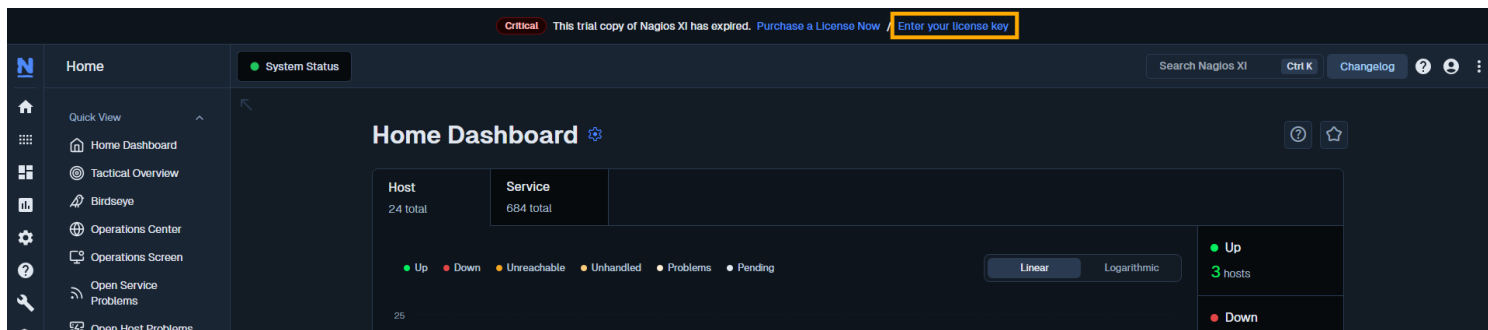
This document is intended for use by Nagios XI Administrators, Nagios Authorized Re-sellers, and implementation partners.

## Activation Overview

If you are installing or upgrading Nagios XI, you are required to activate your license key before you can access certain features.

Activation is not required while you are using Nagios XI in the 30-day trial period. It is, however, required once your trial expires and you purchase a license.

You will see an alert message in the Nagios XI interface when license activation is required. An activation message will appear in the header of the page.



As you can see from the screenshot above the license has expired. Click the **Enter your license key** link to take you to the **License Information** page.

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The **License Information** page is also accessible by navigating to **Admin > System Config**.

The screenshot displays the Nagios XI Admin interface. On the left is a dark sidebar menu with the 'Admin' header. The 'System Config' menu item is highlighted with a yellow box. The main content area is titled 'License Information' and features a 'System Status' indicator at the top. The 'License Key' section contains two radio buttons: 'Licensed' (selected) and 'Free (self supported) 7 nodes / 100 total checks'. Below this is a 'License Key' input field. The 'License Stats' section shows a table with the following data:

License Type:	Trial (Expired) - <a href="#">Purchase a license</a> and receive support and upgrade benefits!
Number of Licensed Hosts:	Unlimited
Current Hosts:	24

The 'License Options' section includes 'Enterprise Features' (Trial Expired. [Learn more](#) about upgrading to Enterprise Edition.) with an 'Enterprise Key' input field, and 'Trial Extension' (Need a trial extension? Contact [sales@nagios.com](mailto:sales@nagios.com) for more information.) with a 'Trial Extension Key' input field.

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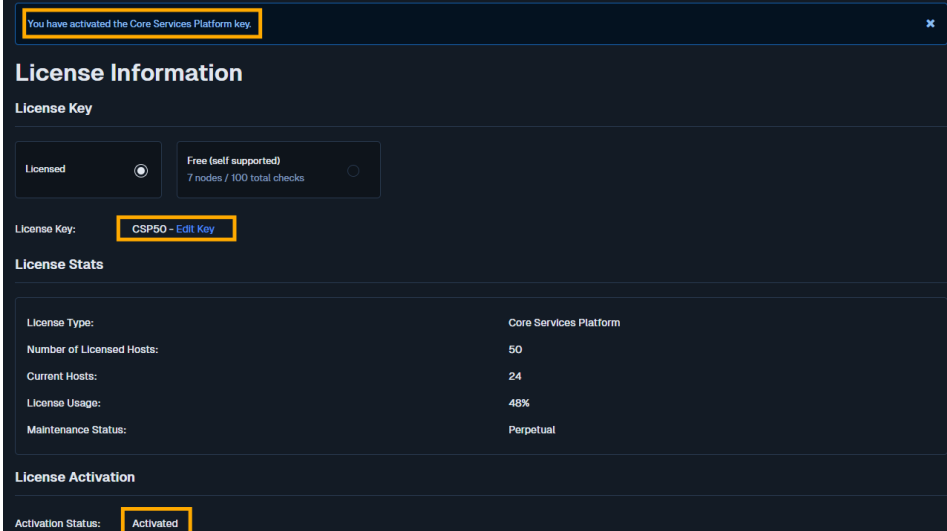
## Enter License Key

After purchasing Nagios XI, you will receive a **license key**.

On the **License Information** page populate the **Your License Key** field with the key you received and click the **Update License** button.

The page will refresh, and the header will display **License key updated successfully**. You will also notice under **License Stats** the summary of your license and when it will expire.

The license still needs to be activated, which is covered in the next section.



The screenshot shows the Nagios XI interface with a dark theme. At the top, a blue notification bar with a close button (X) displays the message: "You have activated the Core Services Platform key." Below this is the "License Information" section. It features two radio buttons: "Licensed" (which is selected) and "Free (self supported)" (with a note "7 nodes / 100 total checks"). The "License Key" field contains the text "CSP50 - Edit Key". Below that is the "License Stats" section, which displays the following information:

License Type:	Core Services Platform
Number of Licensed Hosts:	50
Current Hosts:	24
License Usage:	48%
Maintenance Status:	Perpetual

At the bottom of the screenshot is the "License Activation" section, which shows "Activation Status: Activated".

## License Activation

You will be required to activate your Nagios XI license if the message is displayed in the orange bar at the top of the screen, you will also see the message on the License Information page.

To activate the license, either:

Click the **Activate your license now** link the orange alert box or on the License Information page.

The activation screen will display your license key and the IP address of the Nagios XI server. You will need this information to obtain your activation key online.

# How To Activate Your Nagios XI License

Click the **Get an activation key** link, this will direct you to the online **Nagios XI Activation page** or visit <https://www.nagios.com/activate>.

On the activation page provide your:

- Customer ID
- License key
- Nagios XI Server IP Address

**Product Activation**

Use the form below to activate your Nagios product license key. Contact [sales](#) if you have forgotten your customer ID.

Customer ID:  or Token:

License Key:

Server IP Address:

Note: This must match the IP address of the server the license key is being used on.

If you do not know your customer number, contact the Nagios sales team by email at [sales@nagios.com](mailto:sales@nagios.com) and provide them with your license key, name, and company name.

Your activation key will be provided once you submit the required information. Copy the activation key to your clipboard as it will be used in the next step.

## Request Successful!

Thank you for activating your Nagios XI license. Your activation information is displayed below. Please print this page for your records.

Customer ID:	
License Key (Last 6 Digits):	
Server IP:	10.25.5.13
Activation Key:	A-2299-41

## License Activation Form

Customer ID:

License Key:

Nagios XI Server IP Address:

Note: This must match the IP address of the server the license key is being used on.

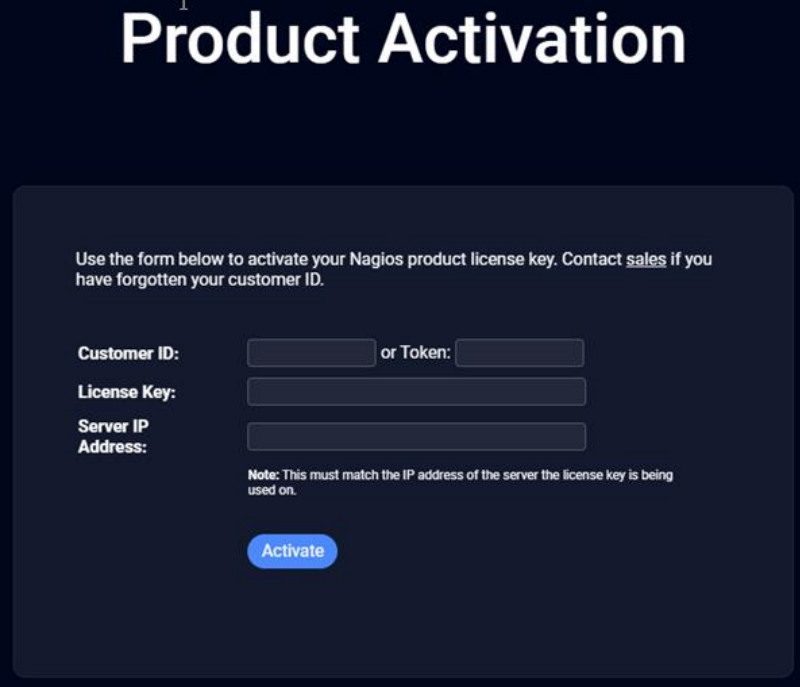
prompted you for the activation key.

## Enter Activation Key

Return to the screen which

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Paste your activation key into the **Activation Key** field and click the **Activate** button.



The screenshot shows a dark-themed 'Product Activation' form. At the top, it says 'Product Activation'. Below that, a message reads: 'Use the form below to activate your Nagios product license key. Contact sales if you have forgotten your customer ID.' The form contains three input fields: 'Customer ID:' with a small box and 'or Token:' with another small box, 'License Key:' with a long box, and 'Server IP Address:' with a long box. A note below the IP field states: 'Note: This must match the IP address of the server the license key is being used on.' At the bottom of the form is a blue 'Activate' button.

Once your activation key has been validated, your license key will be activated, and you will be able to access previously restricted features of Nagios XI.

## Product Activation

Activation key accepted. Thank you!

Your Nagios XI license is currently activated (or does not require activation).

If you return to the **License Information** page (**Admin > System Config**) you will now see that it reports being activated.

### License Activation

Activation Status: Activated

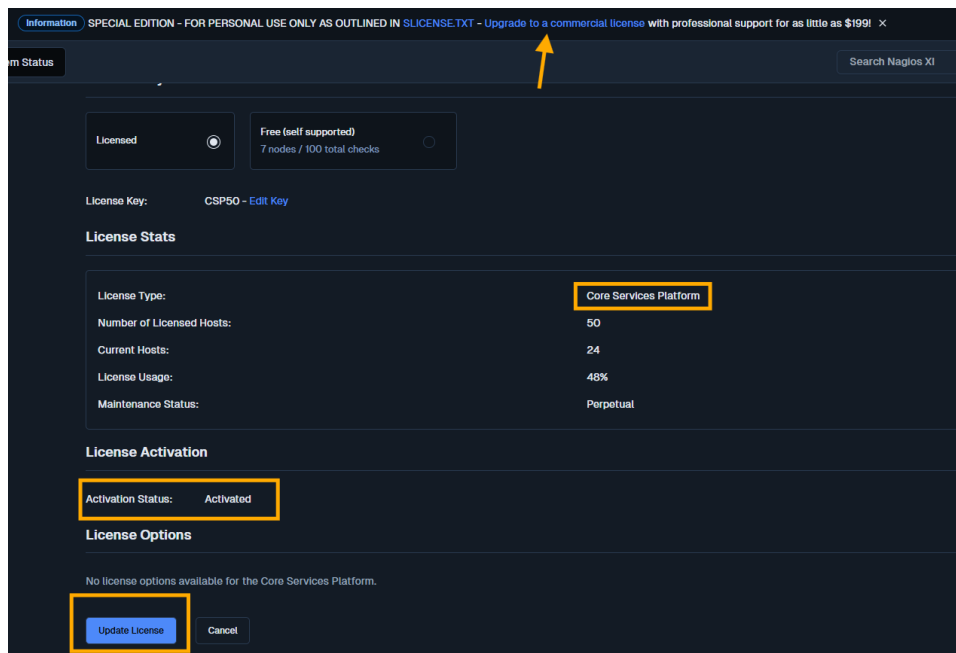
# How To Activate Your Nagios XI License

## Enable Enterprise License

If you purchased the Enterprise or CSP Edition of Nagios XI there is an additional license key, you need to enter your Nagios XI server.

Navigate to the License Information page (**Admin > System Config**).

Under the License Options section type your **Enterprise Key** and then click the **Update License** button. If you are using Nagios **CSP** then you can upgrade to the enterprise edition license for a **special discounted price**. More details on this offer will be listed on the last page of the document.



The page will refresh with a status message of **License key updated successfully**.

The License Options section will now show that your Enterprise Features are enabled.

### License Options

Enterprise Features: Enabled[Remove Key]

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## Finishing Up

This completes the documentation on how to activate your Nagios XI license.

If you have additional questions or other support related questions, please visit us at our Nagios Support Forums:

<https://support.nagios.com/forum>

The Nagios Support Knowledgebase is also a great support resource:

<https://support.nagios.com/kb>