



Purpose

This document describes how to activate a Nagios XI license.

Target Audience

This document is intended for use by Nagios XI Administrators, Nagios Authorized Re-sellers, and implementation partners.

Activation Overview

If you are installing or upgrading Nagios XI, you are required to activate your license key before you can access certain features.

Activation is not required while you are using Nagios XI in the 30-day trial period. It is, however, required once your trial expires and you purchase a license.

You will see an alert message in the Nagios XI interface when license activation is required. An activation message will appear in the header of the page.

The screenshot shows the Nagios XI Home Dashboard. At the top, there is a navigation bar with links for Home, Views, Dashboards, Reports, Configure, Tools, Help, and Admin. A search icon, a green checkmark, a user profile for 'nagiosadmin', and a 'Logout' button are also present. Below the navigation bar, an orange banner displays the message: "This trial copy of Nagios XI has expired. Purchase a License Now or Enter your license key." The main content area is titled "Home Dashboard" and contains two panels. The left panel, "Getting Started Guide", lists common tasks such as changing account settings, notifications settings, and monitoring setup. The right panel, "Host Status Summary", displays a table with the following data:

Up	Down	Unreachable	Pending
1	0	0	0
Unhandled		Problems	All
0		0	1

Below the table, it indicates "Last Updated: 2017-04-30 14:26:39".

As you can see from the screenshot above the license has expired. Click the **Enter your license key** link to take you to the **License Information** page.

The **License Information** page is also accessible by navigating to **Admin > System Config**.

Enter License Key

After purchasing Nagios XI you will receive a license key.

On the **License Information** page populate the **Your License Key** field with the key you received and click the **Update License** button.

The page will refresh and the header will display **License key updated successfully**. You will also notice under **License Stats** the summary of your license and when it will expire.

The license still needs to be activated, which is covered in the next section.

License Activation

You will be required to activate your Nagios XI license if the message is displayed in the orange bar at the top of the screen, you will also see the message on the License Information page. To activate the license, either:

Click the **Activate your license now** link the orange alert box or on the License Information page.

The activation screen will display your license key and the IP address of the Nagios XI server. You will need this information to obtain your activation key online.

Click the **Get an activation key** link, this will direct you to the online **Nagios XI Activation page** or visit <https://www.nagios.com/activate>.

On the activation page provide your:

- Customer ID
- License key
- Nagios XI Server IP Address

If you do not know your customer number, contact the Nagios sales team by email at sales@nagios.com and provide them with your license key, name, and company name.

The screenshot shows the Nagios XI interface. At the top, a navigation bar includes Home, Views, Dashboards, Reports, Configure, Tools, Help, and Admin. Below the navigation bar, an orange alert box states: "Your license has not yet been activated. Access to certain features of Nagios XI are restricted or limited. [Activate your license now.](#)"

The left sidebar contains a menu with categories: System Information, Users, System Config, Monitoring Config, Check Transfers, System Extensions, and System Backups. The "System Config" section is expanded, showing options like System Settings, License Information, Proxy Configuration, System Profile, Manage Email Settings, Manage Mobile Carriers, Performance Settings, Automatic Login, Reset Security Credentials, and SSH Terminal.

The main content area is titled "License Information". It displays the "License Key" as NOUNQS-UTRUT-TOMNMS-NVOPNO. The "License Type" is set to "Licensed". Under "License Stats", it shows: License Type: Host-Based, Number of Licensed Hosts: Unlimited, Current Hosts: 1, and Maintenance Status: Current (Expires in 219 days on 2017-12-04) - [Renew Now](#). The "License Activation" section shows "Activation Status: Not Activated" with a circled [Activate your license key](#) link.

The screenshot shows the Nagios XI "Product Activation" page. At the top, an orange alert box states: "Your license has not yet been activated. Access to certain features of Nagios XI are restricted or limited. [Activate your license now.](#)"

The left sidebar is identical to the previous screenshot. The main content area is titled "Product Activation". It includes a message: "You must activate your license key in order to access certain features of Nagios XI. You can obtain an activation code at <http://www.nagios.com/activate>".

The "Activation Information" section displays: License Key: [redacted], Server IP Address: 10.25.5.13, and Activation Key: [input field]. A circled [Get an activation key](#) link is next to the Activation Key field. Below this are "Activate" and "Cancel" buttons.

License Activation Form

Customer ID:

License Key:

Nagios XI Server IP Address:

Note: This must match the IP address of the server the license key is being used on.

Your activation key will be provided once you submit the required information. Copy the activation key to your clipboard as it will be used in the next step.

Enter Activation Key

Return to the screen which prompted you for the activation key.

Paste your activation key into the **Activation Key** field and click the **Activate** button.

Once your activation key has been validated, your license key will be activated and you will be able to access previously restricted features of Nagios XI.

If you return to the **License Information** page (**Admin > System Config**) you will now see it reports as being activated.

Request Successful!

Thank you for activating your Nagios XI license. Your activation information is displayed below. Please print this page for your records.

Customer ID:	
License Key (Last 6 Digits):	
Server IP:	10.25.5.13
Activation Key:	A 2299 41

Nagios XI Navigation

Your license has not yet been activated. Access to certain features of Nagios XI are restricted or limited. [Activate your license now.](#)

Product Activation

You must activate your license key in order to access certain features of Nagios XI. You can obtain an activation code at <http://www.nagios.com/activate>

Activation Information

License Key: [Redacted]

Server IP Address: 10.25.5.13

Activation Key: A 2299 41 [Get an activation key](#)

Activate Cancel

Product Activation

Activation key accepted. Thank you!

Your Nagios XI license is currently activated (or does not require activation).

License Activation

Activation Status: Activated

Enable Enterprise License

If you purchased the Enterprise Edition of Nagios XI there is an additional license key you need to enter into your Nagios XI server.

Navigate to the License Information page (**Admin > System Config**).

Under the License Options section type your **Enterprise Key** and then click the **Update License** button.

The page will refresh with a status message of **License key updated successfully**.

The License Options section will now show that your Enterprise Features are enabled.

Finishing Up

This completes the documentation on how to activate your Nagios XI license.

If you have additional questions or other support related questions, please visit us at our Nagios Support Forums:

<https://support.nagios.com/forum>

The Nagios Support Knowledgebase is also a great support resource:

<https://support.nagios.com/kb>

License Information

License Key

License Type: Free (Limited edition without support) Licensed

Your License Key:

License Stats

License Type: Host-Based

Number of Licensed Hosts: Unlimited

Current Hosts: 1

Maintenance Status: Current (Expires in **219** days on **2017-12-04**) - [Renew Now](#)

License Activation

Activation Status: Activated

License Options

Enterprise Features: Not Enabled. [Enable your 60-day trial today](#) or [learn more](#) about enterprise features.

Enterprise Key:

[Update License](#)

[Cancel](#)

License Options

Enterprise Features: Enabled [\[Remove Key\]](#)