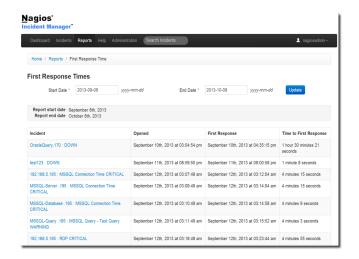# The Industry Standard in IT Infrastructure Monitoring
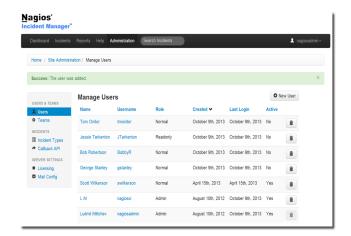
Nagios Incident Manager™ is a powerful tool for managing infrastructure incidents and enabling faster problem resolution across an organization's entire IT infrastructure.

Nagios Incident Manager is an enterprise-class incident management application that allows teams and individuals to track and solve problems faster using a powerful web-based application that offers security, mobility, third-party integration, and tools for collaboration.

Nagios Incident Manager Overview:

- **Ease of Use:** Web-based interface lets admins hand out control of incoming tickets to different users and teams. Teams and individuals can easily manage their own tickets based on priority and status.

- **Simple Integration:** Integrates easily with other Nagios-based solutions, as well as third party applications through the use of web API's.

- **Multi-Tenancy:** Manage multiple teams of users and keep tickets compartmentalized based on user, team, or incident type.

- **Track Statistics:** Track incident statistics, mean time to resolution (MTTR), and first response times with incident reporting tools.

- **Proactive Planning:** All historical information from incidents are stored for later review and can be utilized to prevent or solve future incidents.

- **Accessible API:** Flexible web-based API allows for 3rd party tools to utilize automation, ticket management, and custom actions for ticket updates.

- **High-Performance Architechture:** Nagios Incident Manager is built for speed and performance. The lightweight design provides all the features necessary to efficiently manage network incidents, without the clutter of resource-intensive elements.

More Information

For more information about Nagios products and services, or to order Nagios IM, contact us:

- Online: **www.nagios.com**
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