

Graphing and Trending in Nagios

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v0.6



Agenda

- What is the problem?
- What should a trending system do?
- What are the parts?
- What options are available?
- What issues need to be considered?

Background

Nagios Experience

- Small Nagios installations with 40-80 hosts and 500-2000 services
- Small businesses with 10-20 servers and 20-40 workstations
- Continuous build environments with 30+ virtual machines
- Power, water, septic, and weather monitoring on an island in Maine
- Databases and ticketing system for pop singer

Day Job

- Design optimization and supply chain optimization

Context

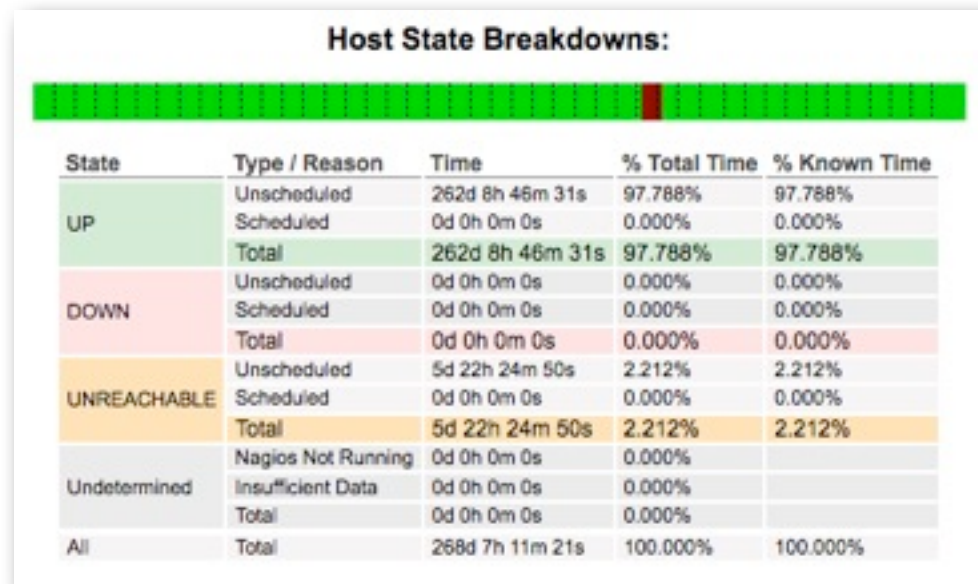
- Budget: low
- Costs: time is not free
- Training: ok for expert to setup, not ok for expert to operate
- Hack Factor: rather high

What are the options?

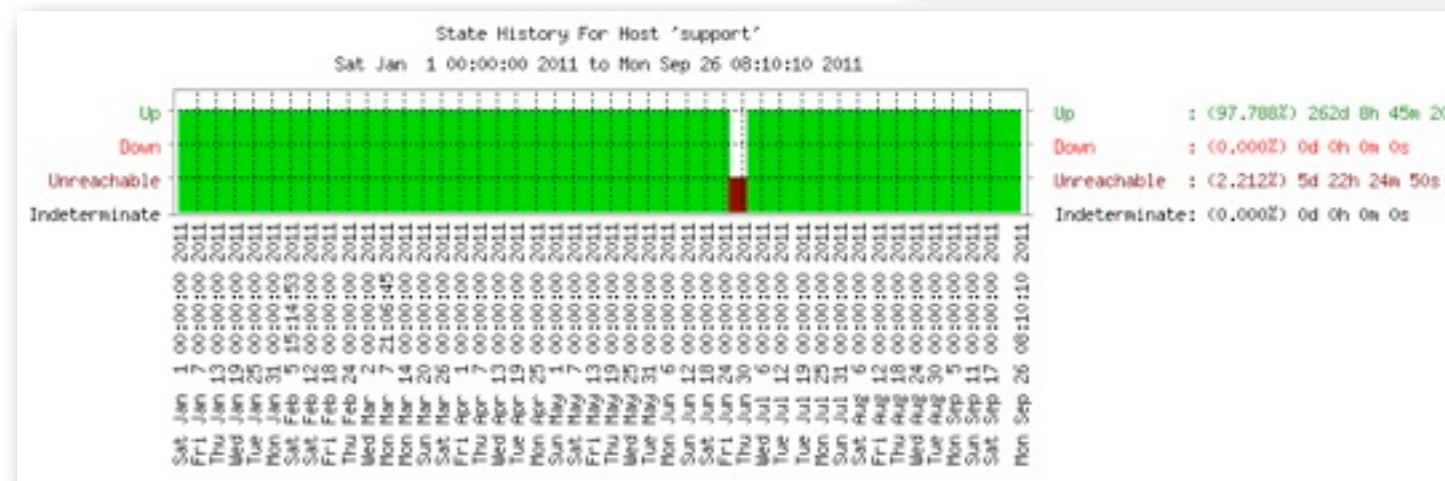
- **nagiosgraph**
1.4.4 2011-01-16
<http://nagiosgraph.sourceforge.net/>
- **nagiosgrapher**
1.7.1 2008-12-18
- **n2rrd/rrd2graph**
1.4.4 2011-08-16
<http://n2rrd-wiki.diglinks.com/display/n2rrd/Addon>
- **pn4nagios**
0.6.15 2011-09-14
<http://pn4nagios.sourceforge.net/>
- **cacti**
0.8.7g 2010-07-09
<http://www.cacti.net/>
- **mrtg**
2.17.1 2011-02-18
<http://oss.oetiker.ch/mrtg/>

What is the problem?

- Nagios indicates current status
- Nagios Core trending consists only of states and notifications
- Nagios Core does not provide performance trending



smartmon-bad-sectors	OK	09-25-2011 12:29:35	296d 7h 37m 52s	1/4	OK - /dev/sda
smartmon-pretail	OK	09-25-2011 12:29:25	296d 7h 38m 0s	1/4	OK - /dev/sda
smartmon-temp	CRITICAL	09-25-2011 23:06:48	2d 3h 40m 37s	4/4	CHECK_NRPE: Socket timeout after 10 seconds.
ssh	CRITICAL	09-25-2011 23:03:07	0d 9h 4m 18s	1/4	CRITICAL - Socket timeout after 10 seconds.
swap	CRITICAL	09-25-2011 23:06:32	0d 9h 0m 53s	3/4	CHECK_NRPE: Socket timeout after 10 seconds.
swupdates	OK	09-25-2011 11:09:32	231d 20h 57m 53s	1/4	APT OK: 0 packages available for upgrade (0 critical updates).



What is the problem?

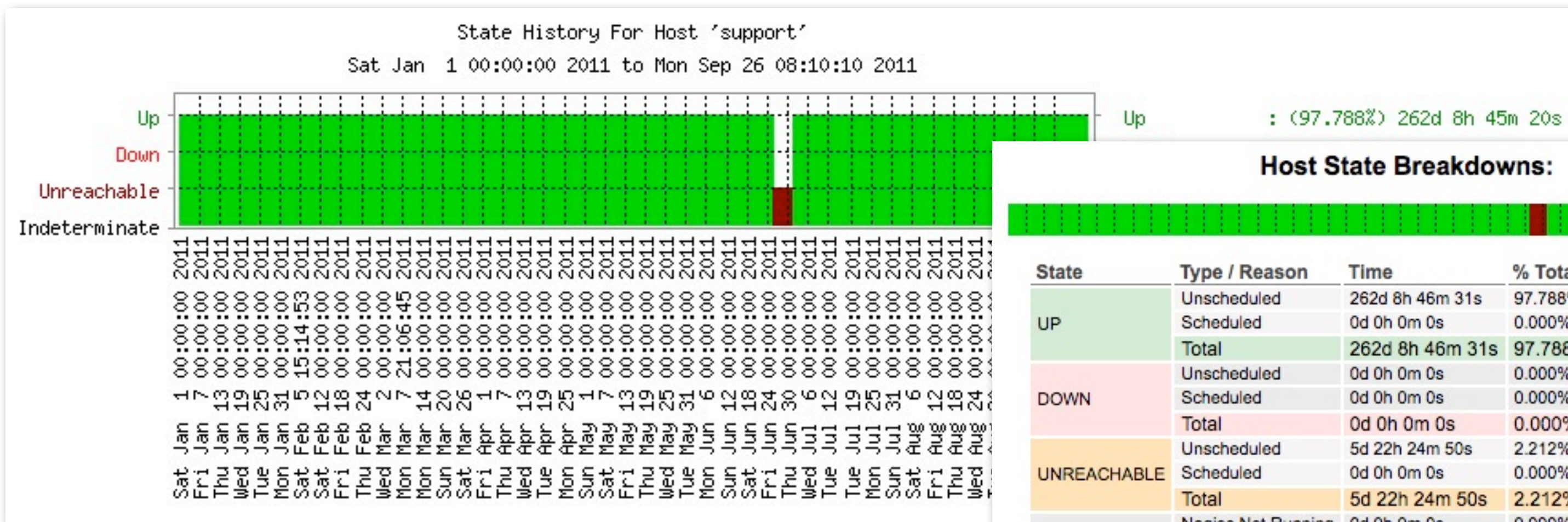
- Nagios indicates current status
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Host State Breakdown		
State	Type / Reason	Time
UP	Unscheduled	262d 8h 46m
	Scheduled	0d 0h 0m 0s
	Total	262d 8h 46m
DOWN	Unscheduled	0d 0h 0m 0s
	Scheduled	0d 0h 0m 0s
	Total	0d 0h 0m 0s
UNREACHABLE	Unscheduled	5d 22h 24m 5
	Scheduled	0d 0h 0m 0s
	Total	5d 22h 24m
Undetermined	Nagios Not Running	0d 0h 0m 0s
	Insufficient Data	0d 0h 0m 0s
	Total	0d 0h 0m 0s
All	Total	268d 7h 11m 21s

smartmon-bad-sectors	OK	09-25-2011 12:29:35	296d 7h 37m 52s	1/4	OK - /dev/sda
smartmon-prefail	OK	09-25-2011 12:29:25	296d 7h 38m 0s	1/4	OK - /dev/sda
smartmon-temp	CRITICAL	09-25-2011 23:06:48	2d 3h 40m 37s	4/4	CHECK_NRPE: Socket timeout after 10 seconds.
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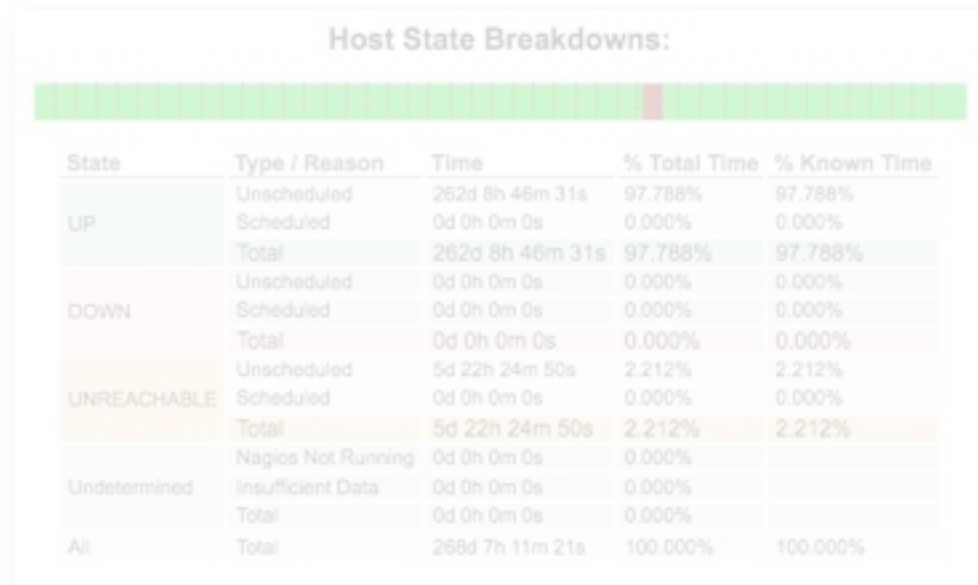


Host State Breakdowns:

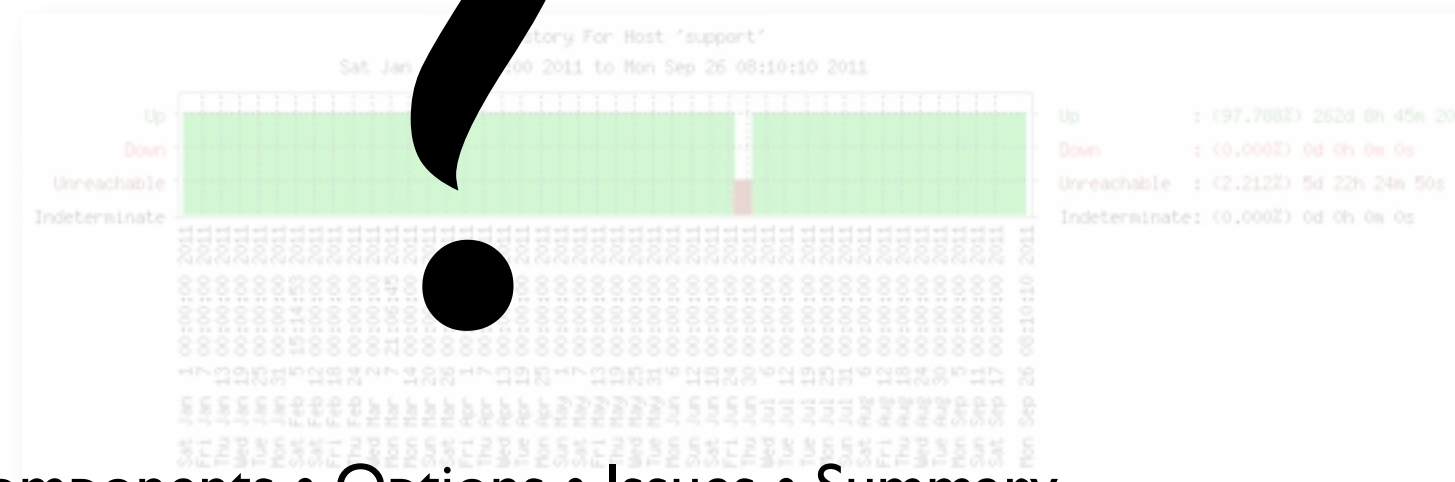
State	Type / Reason	Time	% Total Time	% Known Time
UP	Unscheduled	262d 8h 46m 31s	97.788%	97.788%
	Scheduled	0d 0h 0m 0s	0.000%	0.000%
	Total	262d 8h 46m 31s	97.788%	97.788%
DOWN	Unscheduled	0d 0h 0m 0s	0.000%	0.000%
	Scheduled	0d 0h 0m 0s	0.000%	0.000%
	Total	0d 0h 0m 0s	0.000%	0.000%
UNREACHABLE	Unscheduled	5d 22h 24m 50s	2.212%	2.212%
	Scheduled	0d 0h 0m 0s	0.000%	0.000%
	Total	5d 22h 24m 50s	2.212%	2.212%
Undetermined	Nagios Not Running	0d 0h 0m 0s	0.000%	
	Insufficient Data	0d 0h 0m 0s	0.000%	
	Total	0d 0h 0m 0s	0.000%	
All	Total	268d 7h 11m 21s	100.000%	100.000%

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Why is this a problem?

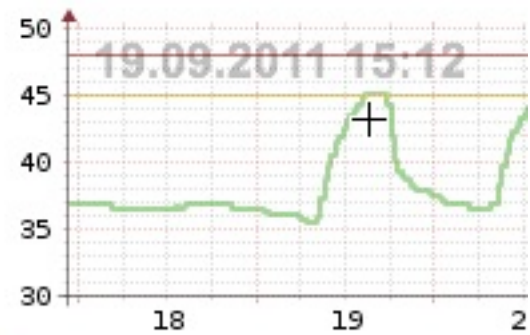
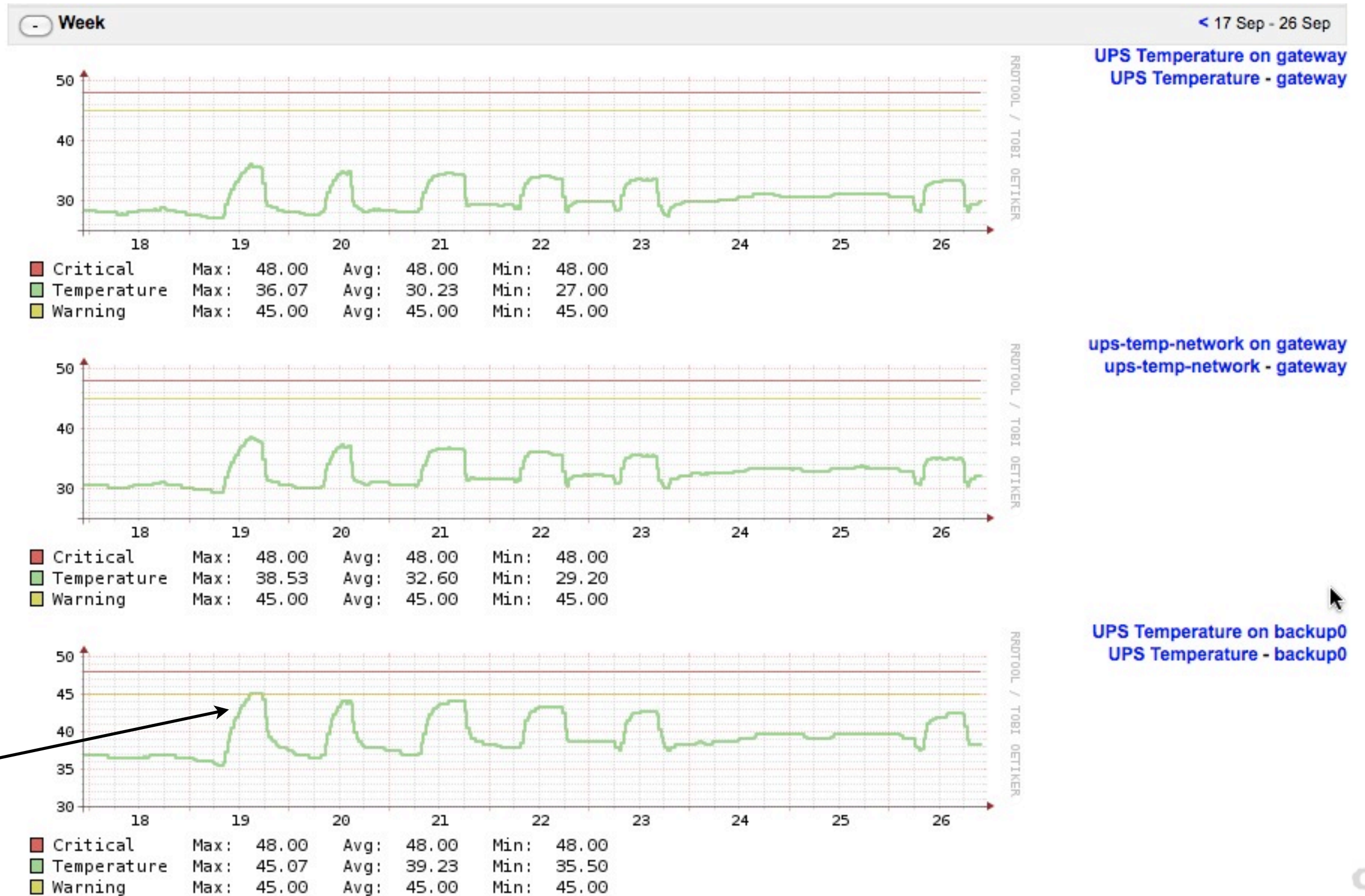
- How do you figure out which notifications matter?
- How do you know what the thresholds should be?
- What is happening between notifications?
- What caused the known disasters?
- How to predict the unanticipated disasters?

Show me some examples...

- Why do the temperature alarms go off each day?
UPS temperature monitoring
- How close do we come to exceeding thresholds?
Software license use
- How can we understand dynamic environments?
Cross-platform distributed build/test environment

Temperature Cycles

19 M
20 T
21 W
22 Th
23 F
24 S
25 Su

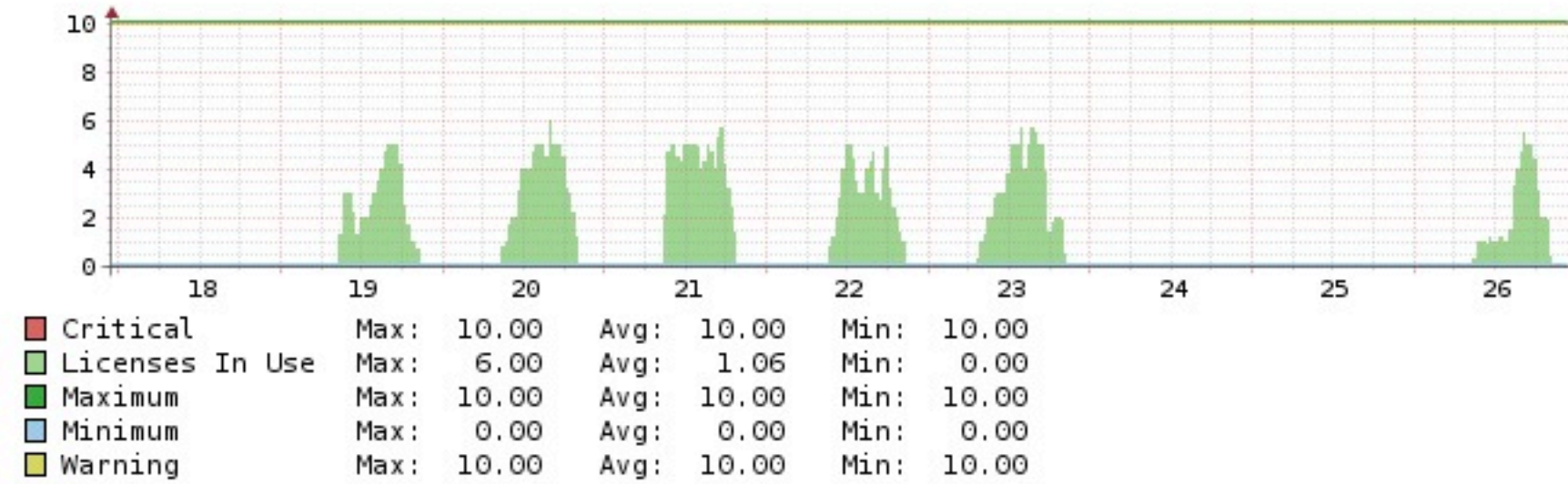


Critical Max: 48.00
Temperature Max: 45.07
Warning Max: 45.00

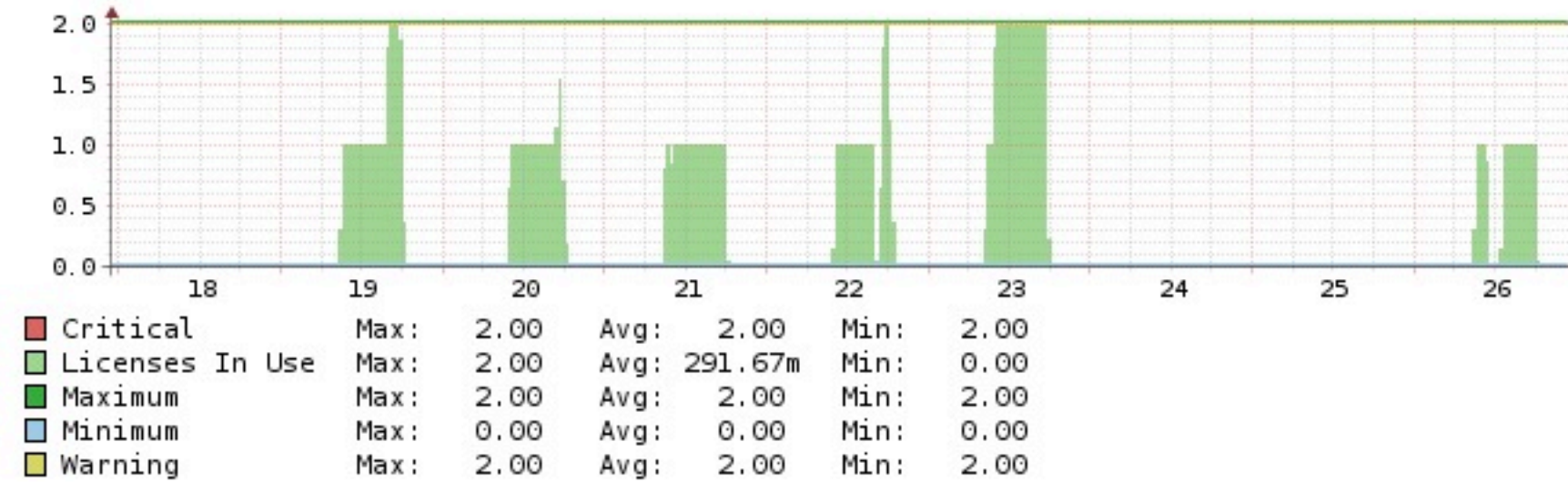
This exception tipped us off

Under the Thresholds

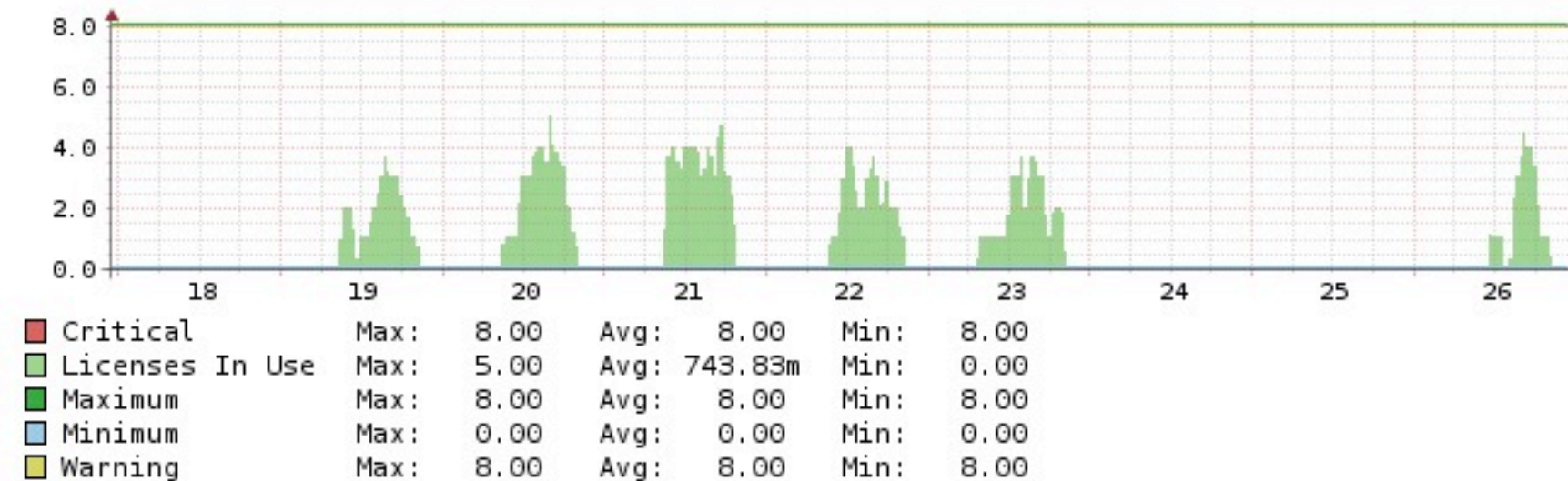
lic-solidworks on globalflyer
lic-solidworks - globalflyer



lic-swofficeprem on globalflyer
lic-swofficeprem - globalflyer



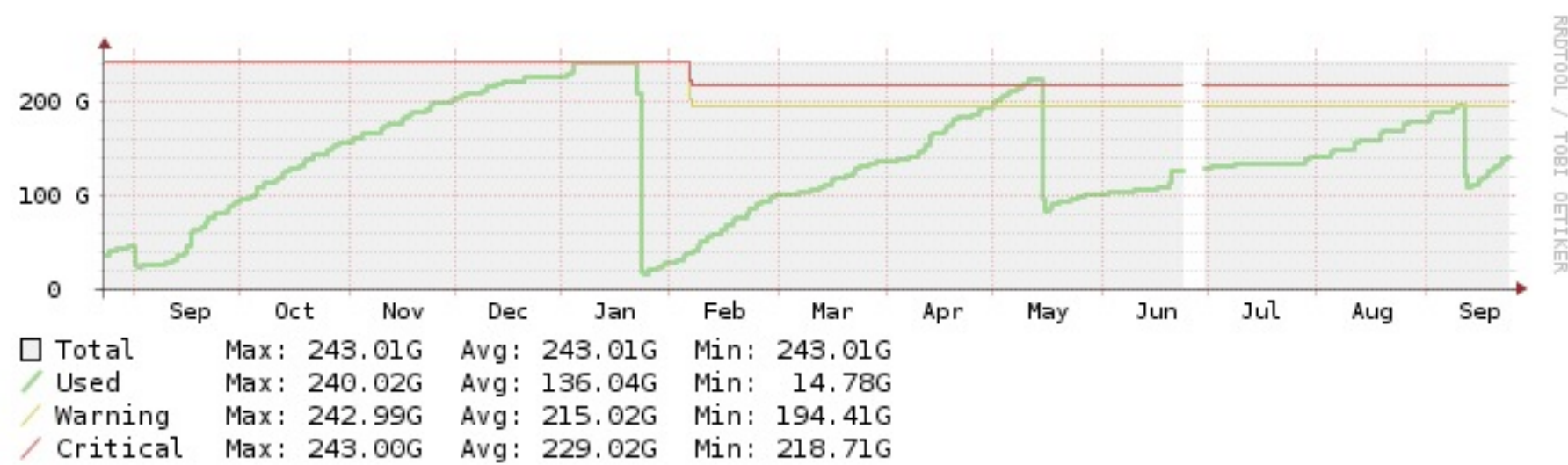
lic-swofficepro on globalflyer
lic-swofficepro - globalflyer



What is happening when we are not being notified?

Introduction • **Problem** • Require

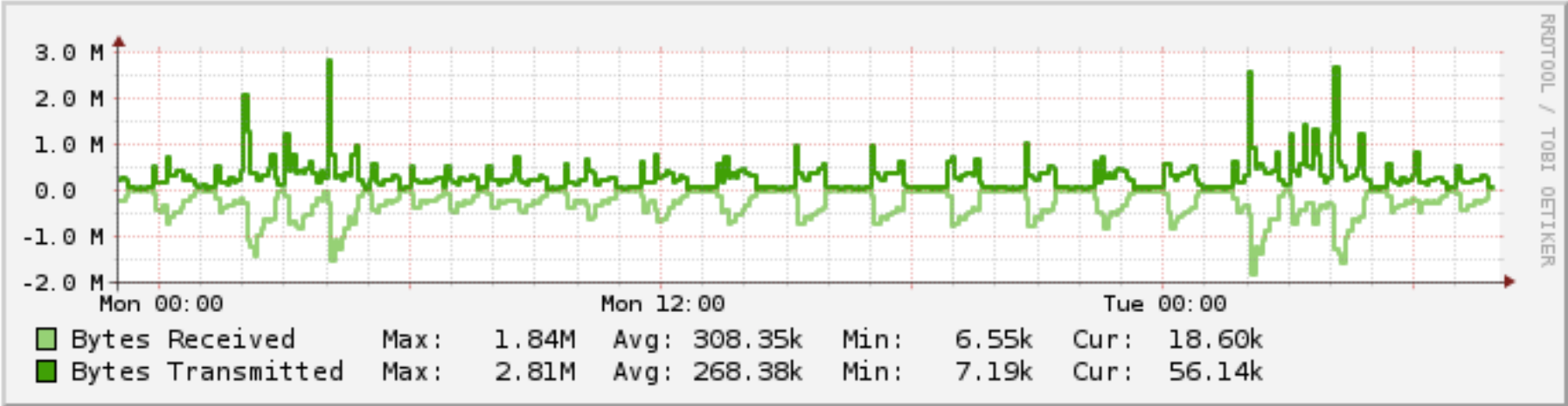
Changing Thresholds



Video Disk Usage on pvr
Video Disk Usage - pvr

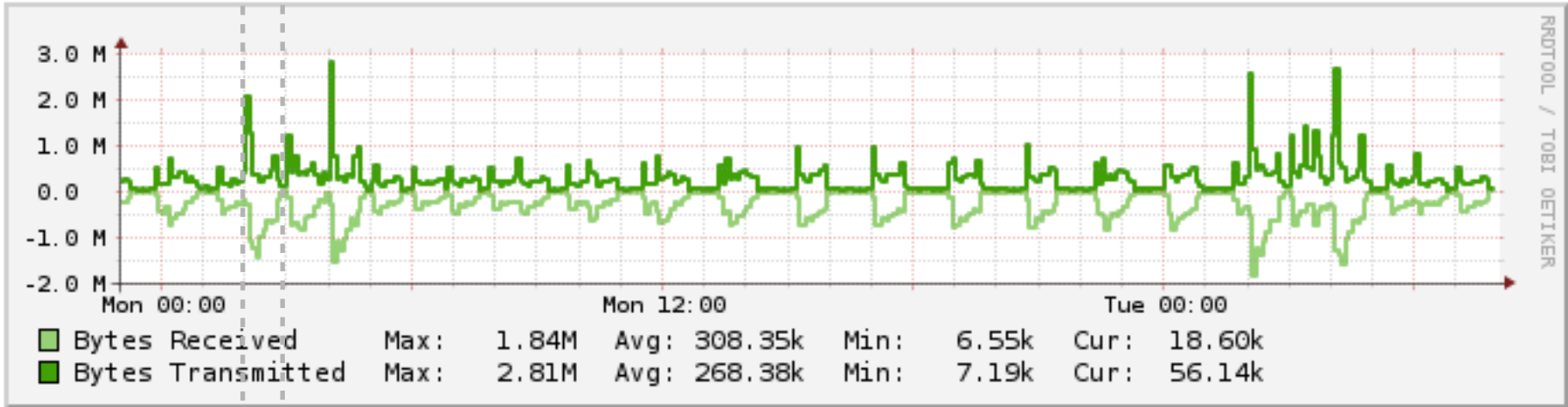
Track the changes to the requirements,
not just the changes to the data.

Dynamic Targets



data0

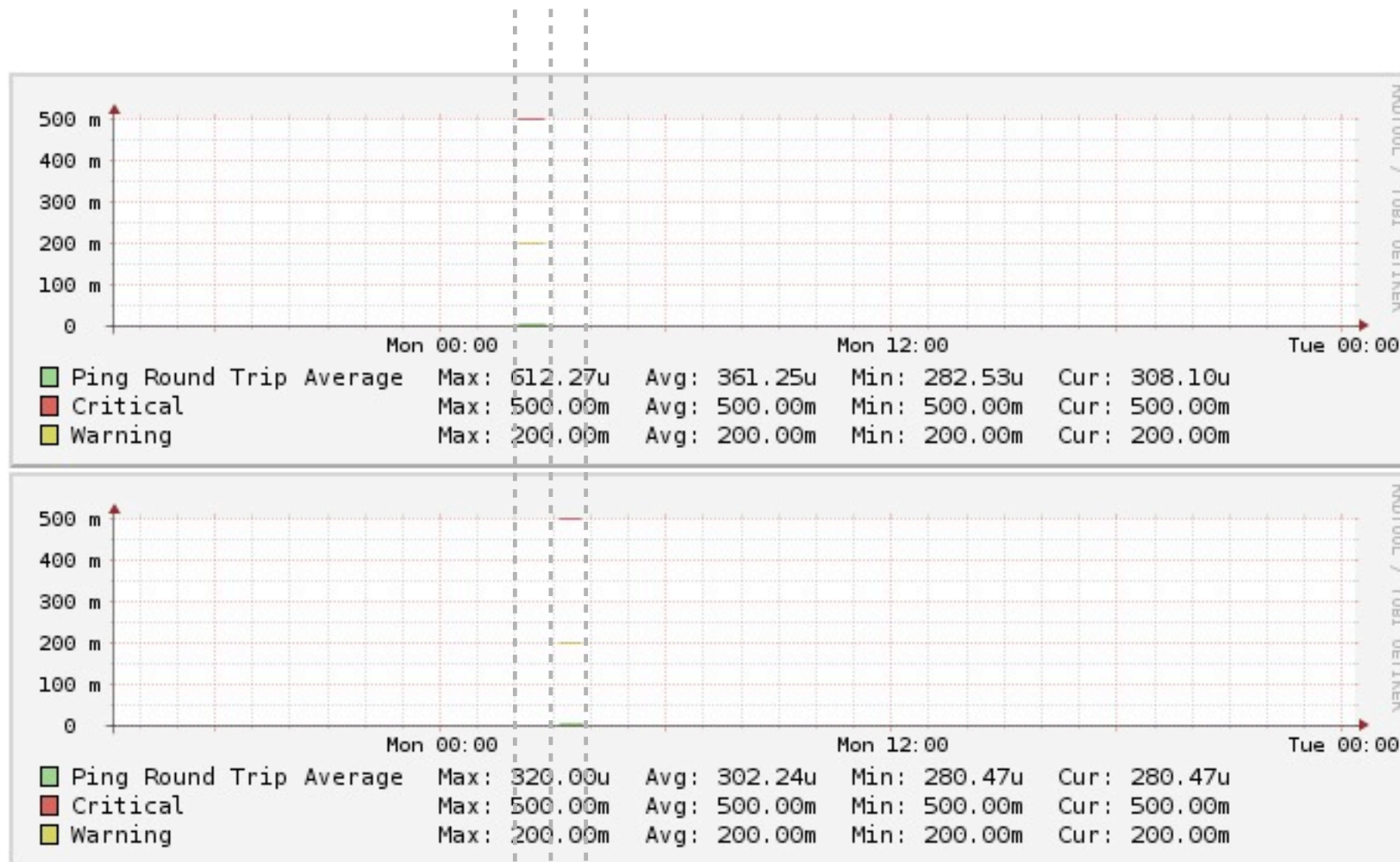
Dynamic Targets



data0

What is the source of the traffic spike in this interval?

Dynamic Targets



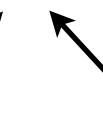
vm15

vm16

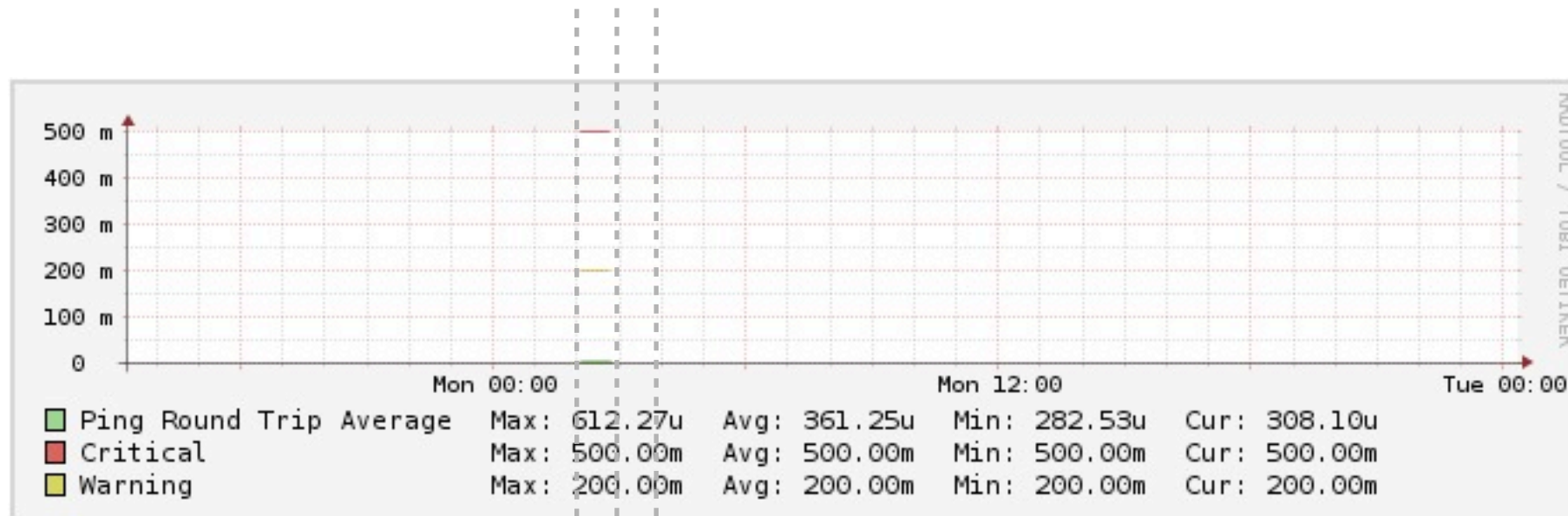
vm15 is active here



vm16 is active here



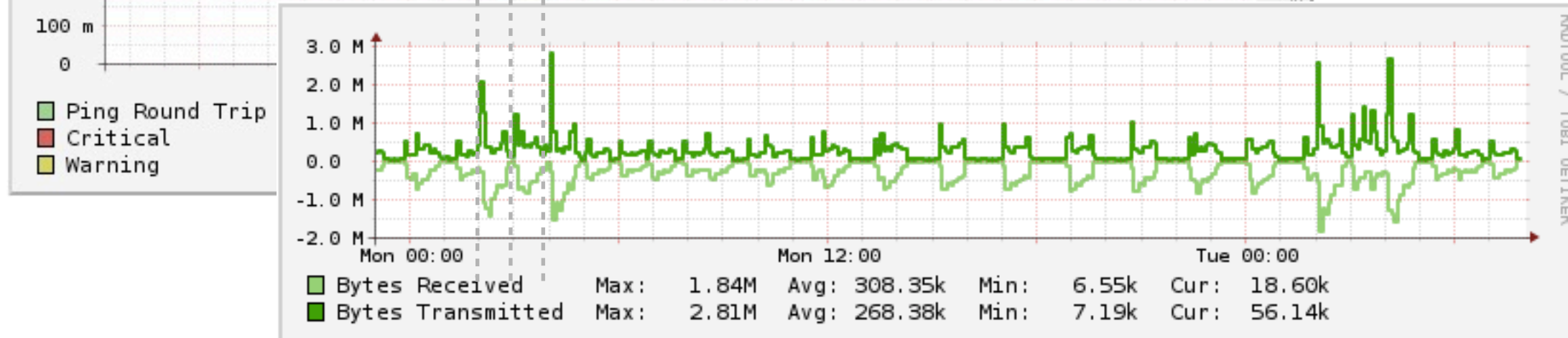
Dynamic Targets



vm15



vm16



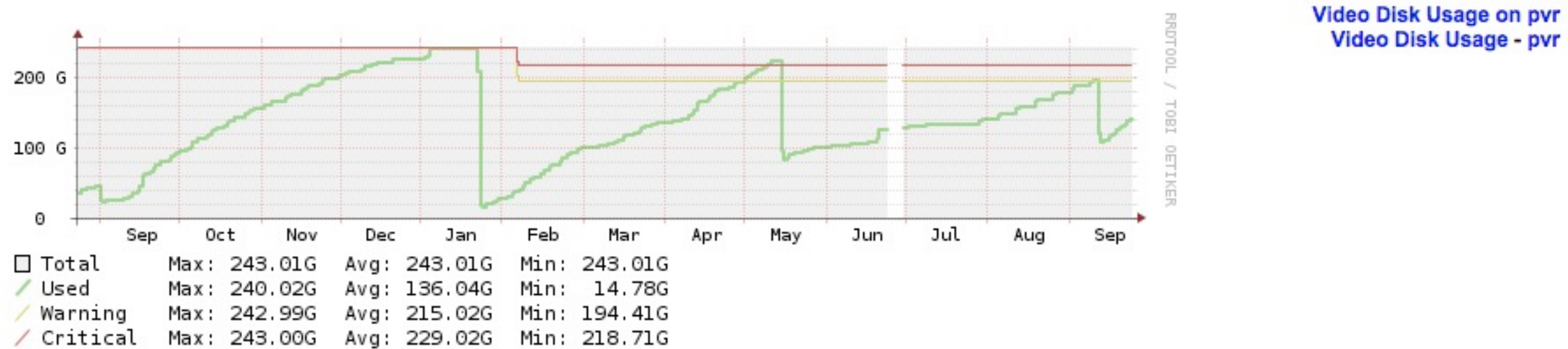
data0

Trending is not just drawing graphs

- Catch problems before they become disasters
- Provide context for discovering patterns
- Data correlation and comparison

So what should a performance trending system do?

Display thresholds as well as performance data



So what should a performance trending system do?

Display all services for a specified host



So what should a performance trending system do?

Display all hosts that have a specified service



So what should a performance trending system do?

Display arbitrary groups of host/service data



So what should a performance trending system do?

Provide interactive queries as well as canned reports

The screenshot shows a web-based interface for configuring a performance trending query. It includes the following elements:

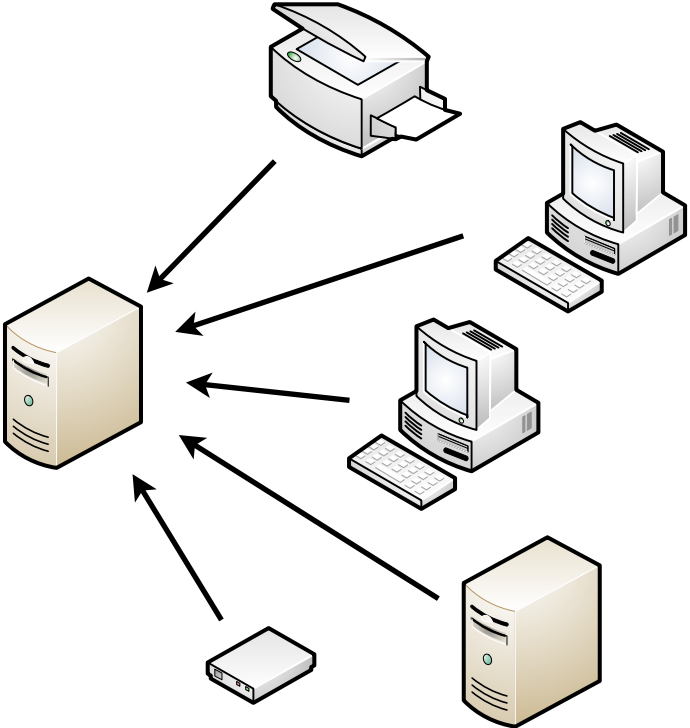
- Data Sets:** A list box containing 'loss,losspct', 'pl,crit', 'pl,data', 'pl,min', and 'pl,warn'. A 'Clear' button is to the right.
- Periods:** A list box containing 'Day', 'Week', 'Month', 'Quarter', and 'Year'. A 'Clear' button is to the right.
- End Date:** A button labeled 'now'.
- Size:** A dropdown menu set to 'default'.
- Calendar:** A calendar for September 2011. The date 26 is highlighted in green. The time is set to 23:00.
- Buttons:** 'OK', 'Now', and 'Cancel' buttons at the bottom of the calendar.

So what should a performance trending system do?

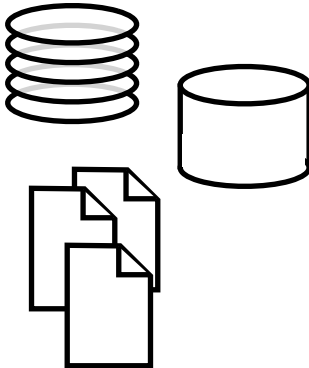
- Display thresholds as well as performance data
 - Display all services for a specified host
 - Display all hosts with a specified service
 - Display arbitrary groups of host/service data
 - Provide interactive queries as well as canned reports
 - Compare data from any host/service with any other host/service
 - Compare data from any two periods of time
 - Provide export of data for analysis
-
- Easy to use
 - Easy on the eyes
 - Easy to configure

Graphing and Trending in Nagios

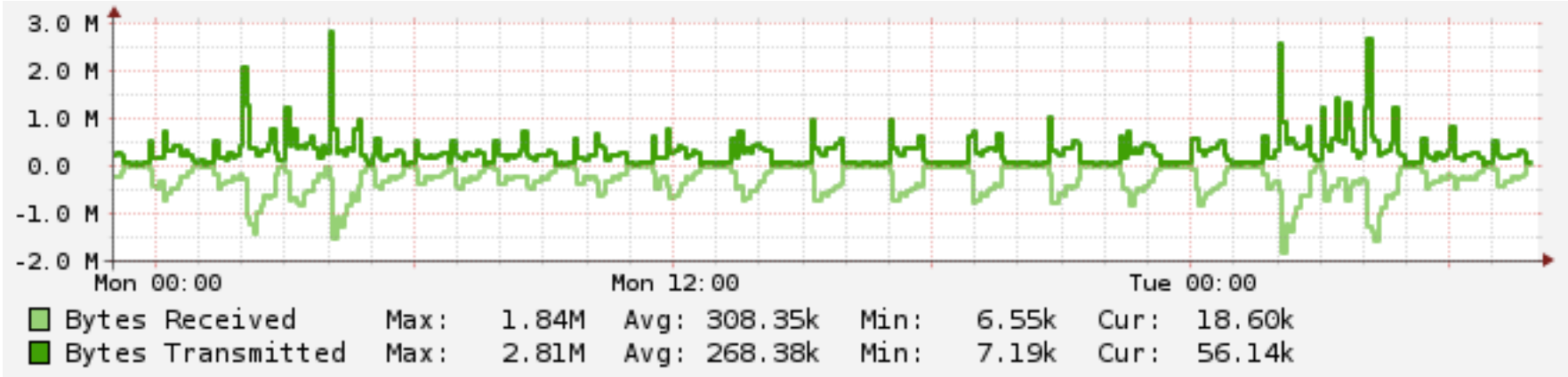
- Data Collection



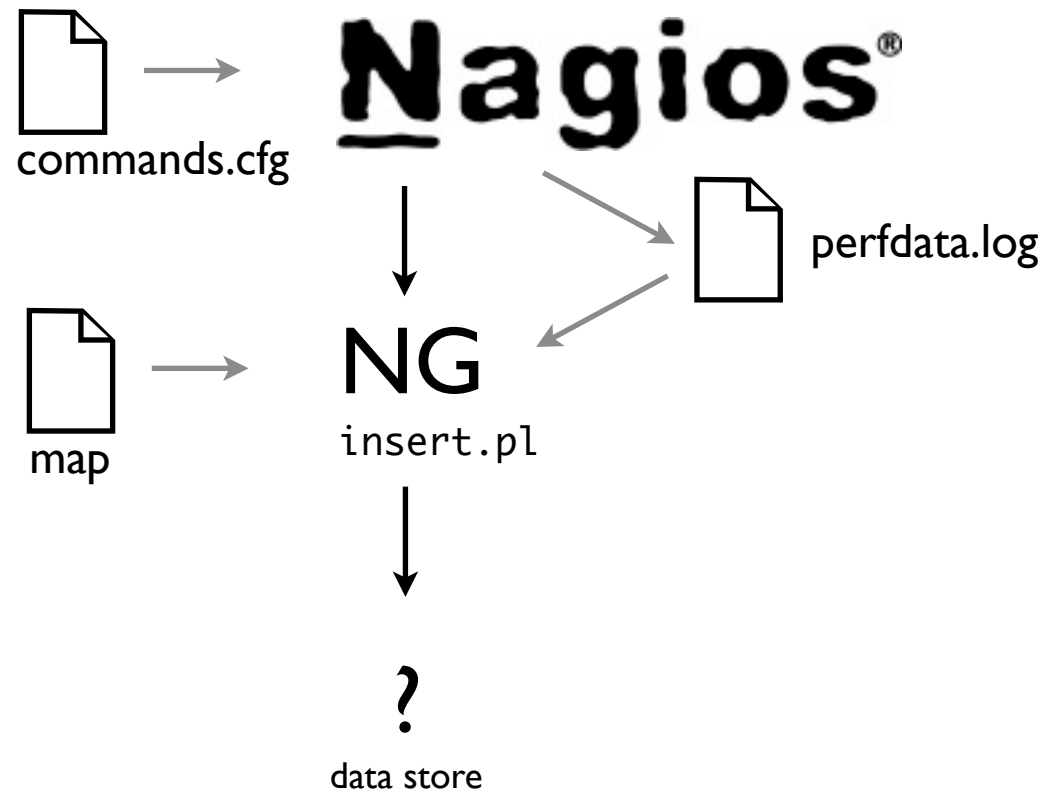
- Data Storage



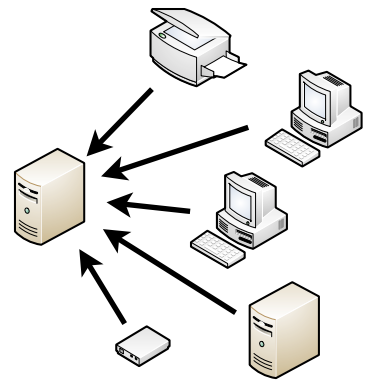
- Data Display



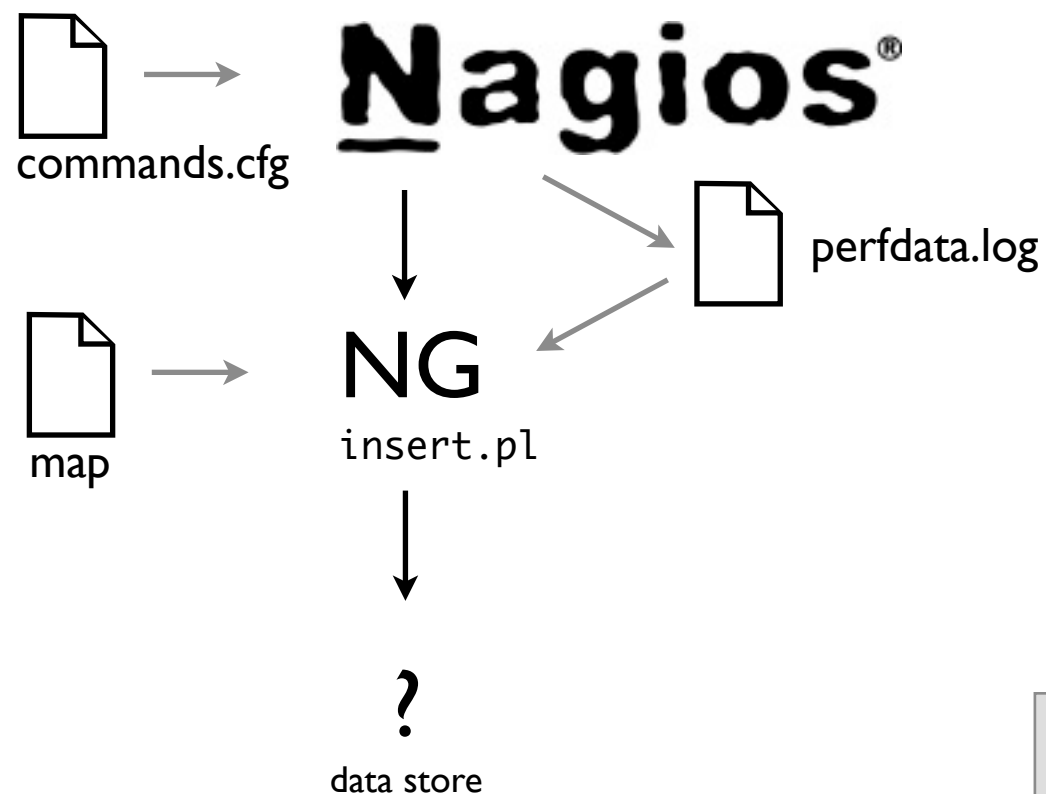
Data Collection



- How to do it in Nagios?
 - Immediate
 - Batch
 - Shared library
 - External process

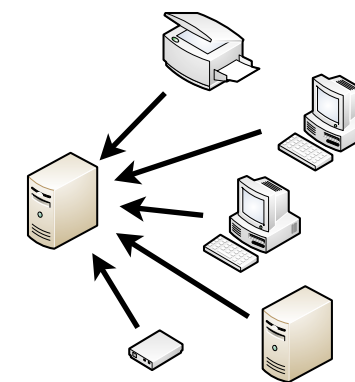


Data Collection



map

```
# Service type: ping
# output:PING OK - Packet loss = 0%, RTA = 0.00 ms
/output:PING.*?(\d+)%.*?([\d]+)\sms/
and push @s, [ 'pingloss',
               [ 'losspct', GAUGE, $1 ] ]
and push @s, [ 'pingrta',
               [ 'rta', GAUGE, $2/1000 ] ];
```



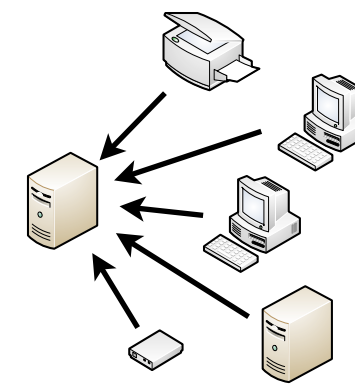
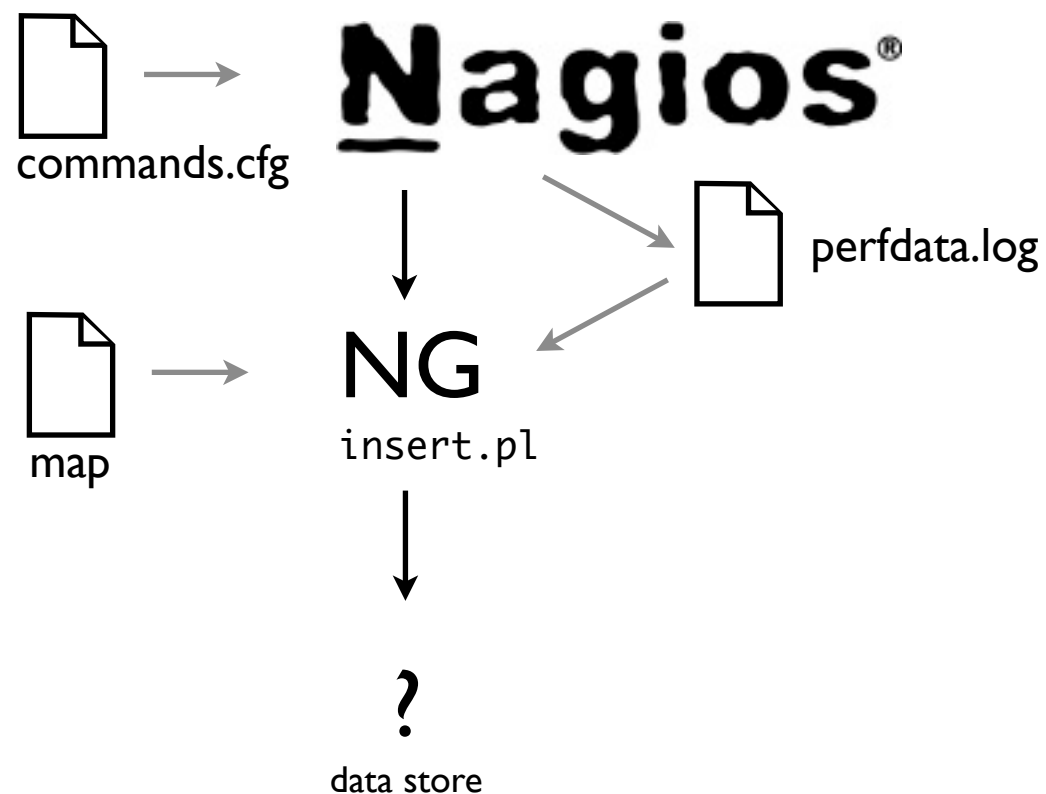
perfddata.log

```
1317218378|lyargl|mailq|OK: mailq reports queue is empty|unsent=0;5;20;0
1317218379|http01|lups-temp|OK - Internal Temperature: 36.9 C|temperature=36.9;45;48
1317218379|power3|lups-temp|OK - Internal Temperature: 42.7 C|temperature=42.7;45;48
```

commands.cfg

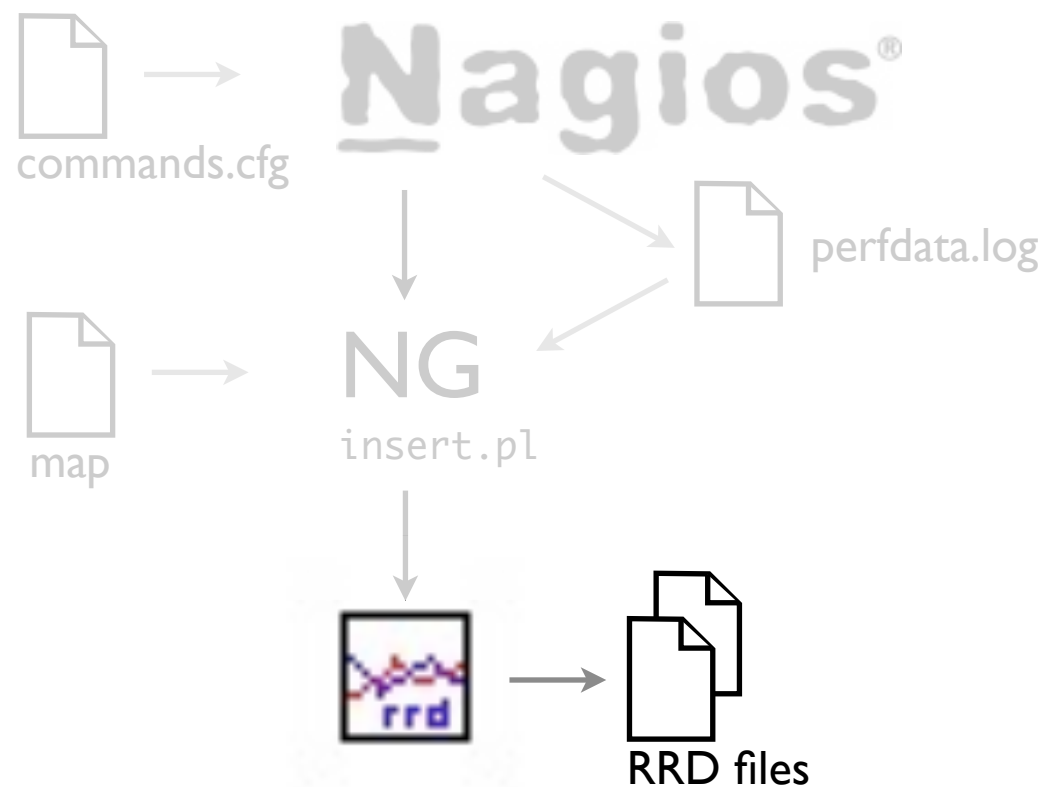
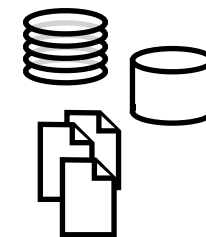
```
process_performance_data=1
service_perfddata_file=/var/nagios/perfddata.log
service_perfddata_file_template=$LASTSERVICECHECK$| $HOSTNAME$| $SERVICEDESC$| $SERVICEOUTPUT$| $SERVICEPERFDATA$
service_perfddata_file_mode=a
service_perfddata_file_processing_interval=30
service_perfddata_file_processing_command=process-service-perfddata
```

Data Collection



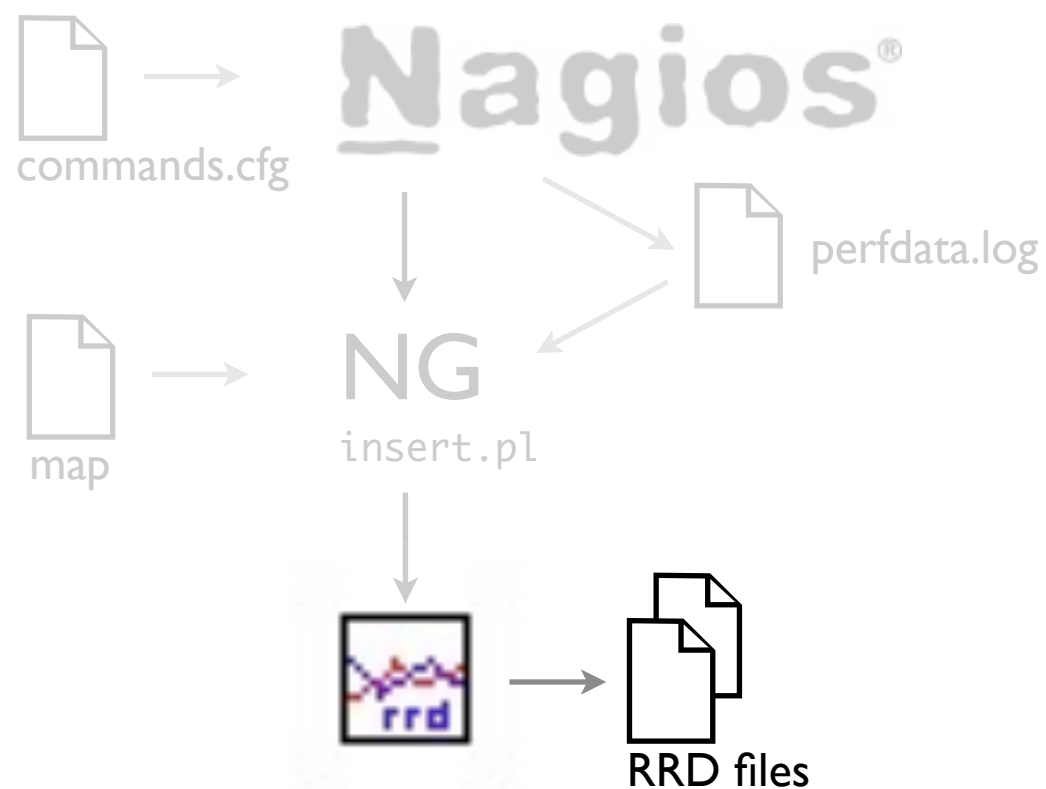
- How to do it in Nagios?
 - Immediate
 - Batch
 - Shared library
 - External process
- Issues
 - Performance data
 - Plugin output
 - Data from plugins or data from Nagios itself
 - Sampling interval
 - Sampling precision
 - Is Nagios the best tool for data collection?

Data Storage



- How to do it?
 - Round-Robin Database (rrdtool)
 - SQL Database (mySQL)
 - JavaDB

Data Storage



rrdtool update

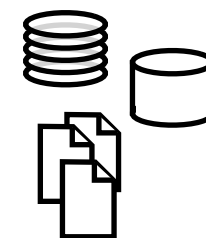
```
DS:inOctets:COUNTER:120:0:4294967296
RRA:AVERAGE:.5:1:43200
RRA:AVERAGE:.5:5:105120
RRA:AVERAGE:.5:10:105120
```

ls -l /var/nagiosgraph/rrd/*

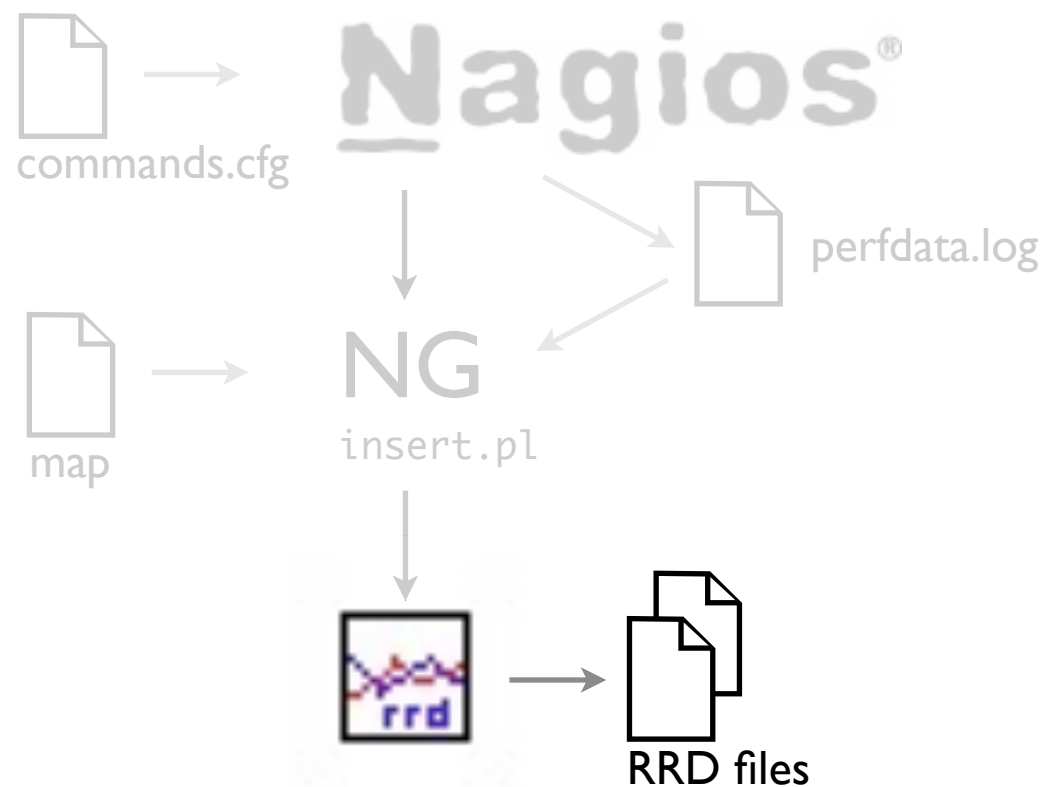
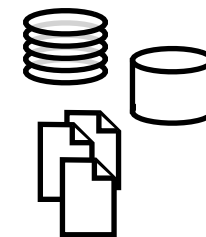
```
/var/nagiosgraph/rrd/www:
total 72
-rw-rw-r-- 1 nagios nagios 24120 2011-09-28 10:00 http___http.rrd
-rw-rw-r-- 1 nagios nagios 24120 2011-09-28 10:00 http___http.rrd_max
-rw-rw-r-- 1 nagios nagios 24120 2011-09-28 10:00 http___http.rrd_min
```

rrdtool dump servicedesc___ds.rrd

```
<?xml version="1.0" encoding="utf-8"?>
<!DOCTYPE rrd SYSTEM "http://oss.oetiker.ch/rrdtool/rrdtool.dtd">
<!-- Round Robin Database Dump -->
<rrd>
  <version>0003</version>
  <step>300</step> <!-- Seconds -->
  <lastupdate>1317218410</lastupdate> <!-- 2011-09-28 10:00:10 EDT -->
  ...
</rrd>
```

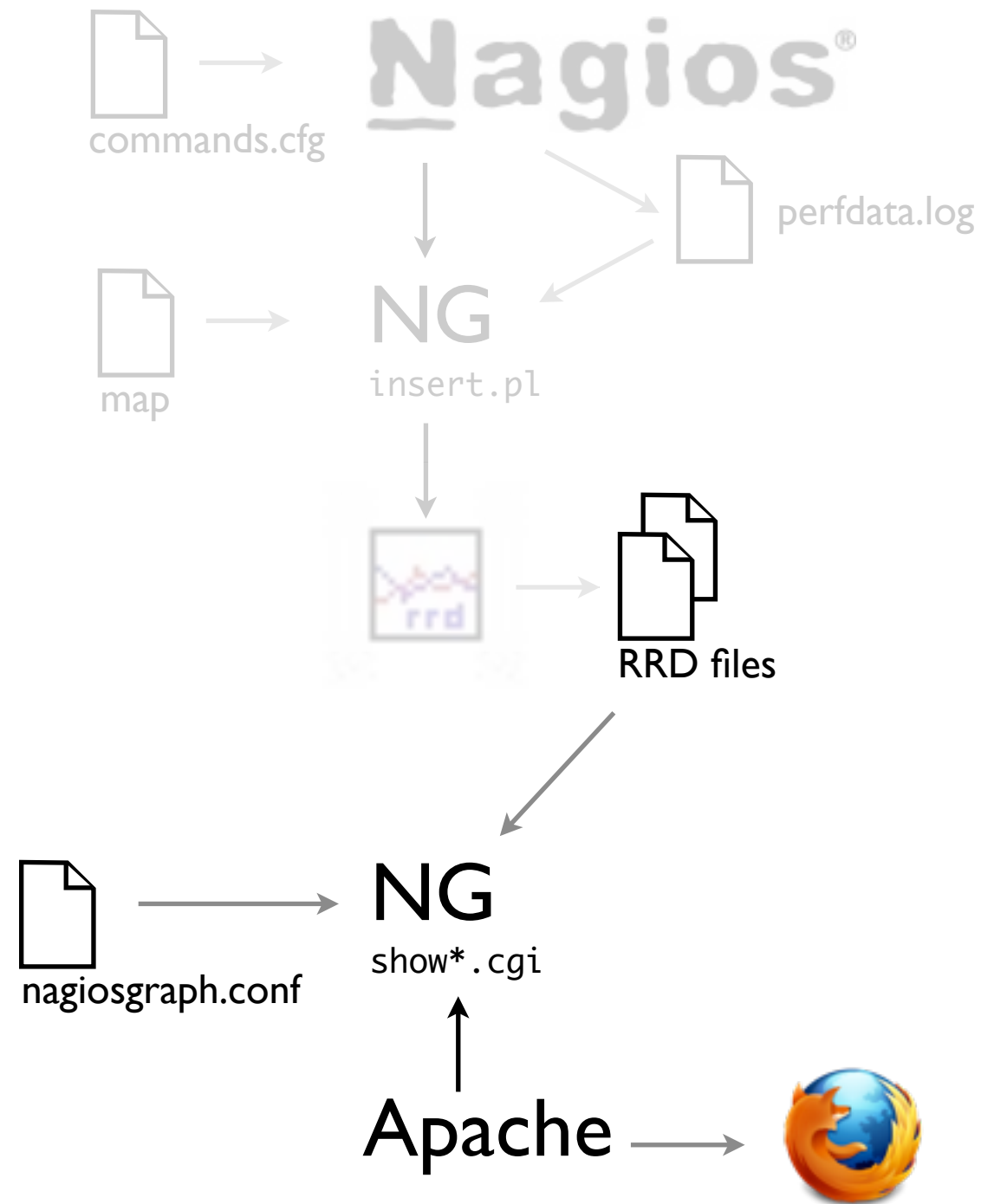


Data Storage

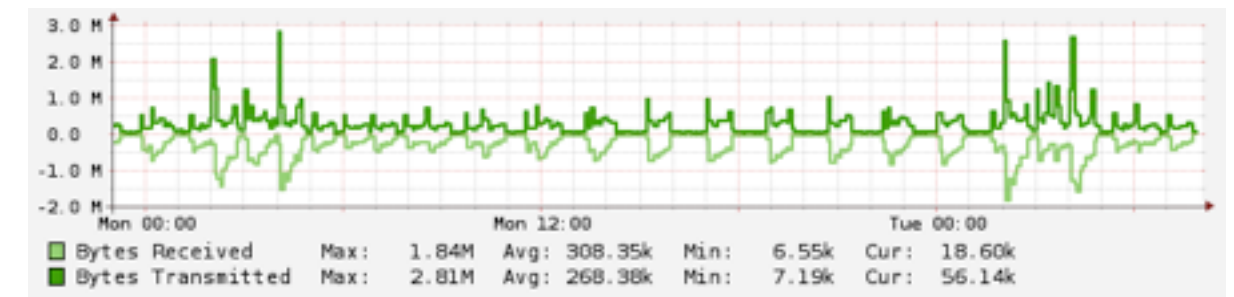


- How to do it?
 - Round-Robin Database (rrdtool)
 - SQL Database (mySQL)
 - JavaDB
- Issues
 - Schema definition
 - Storage space limitations
 - Storage space pruning
 - Redundancy
 - Backups

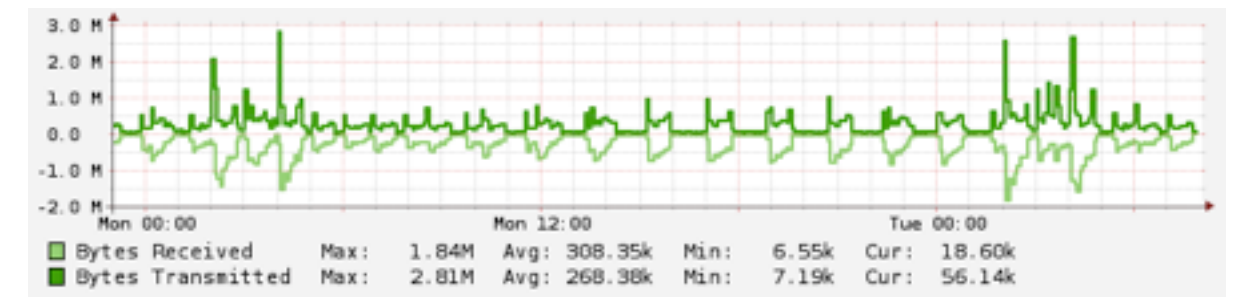
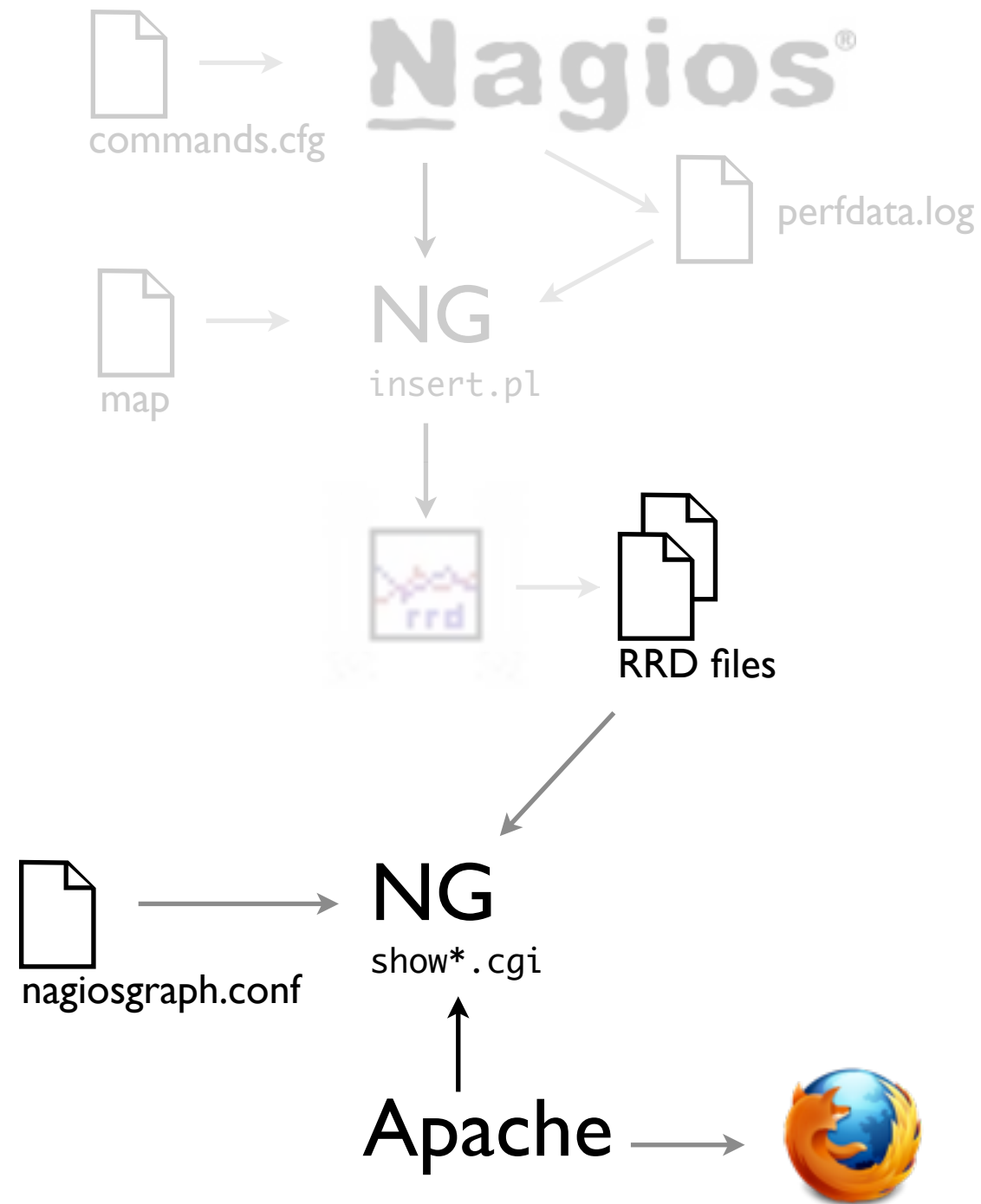
Data Display



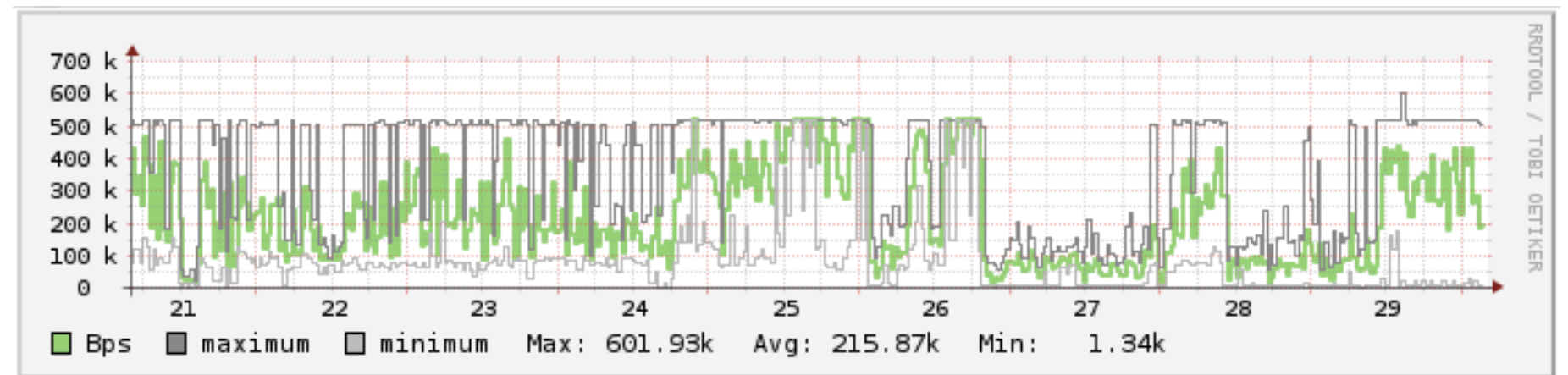
- How to do it?
 - CGI (PERL+rrdtool)
 - PHP (PHP+PERL+rrdtool)
 - JavaScript
 - Google Charts



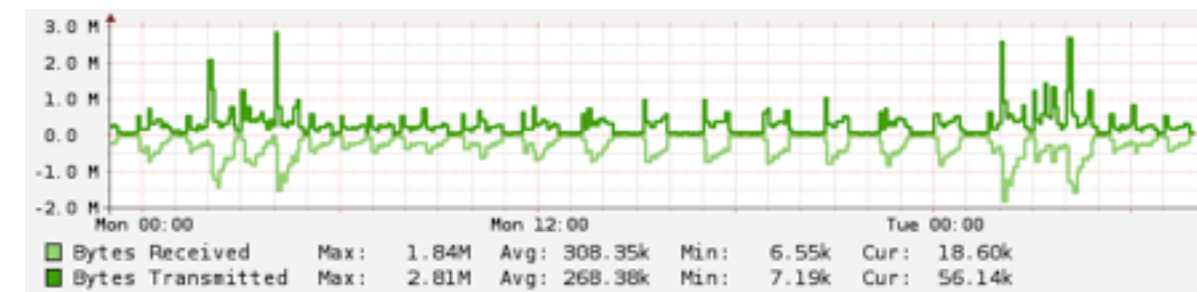
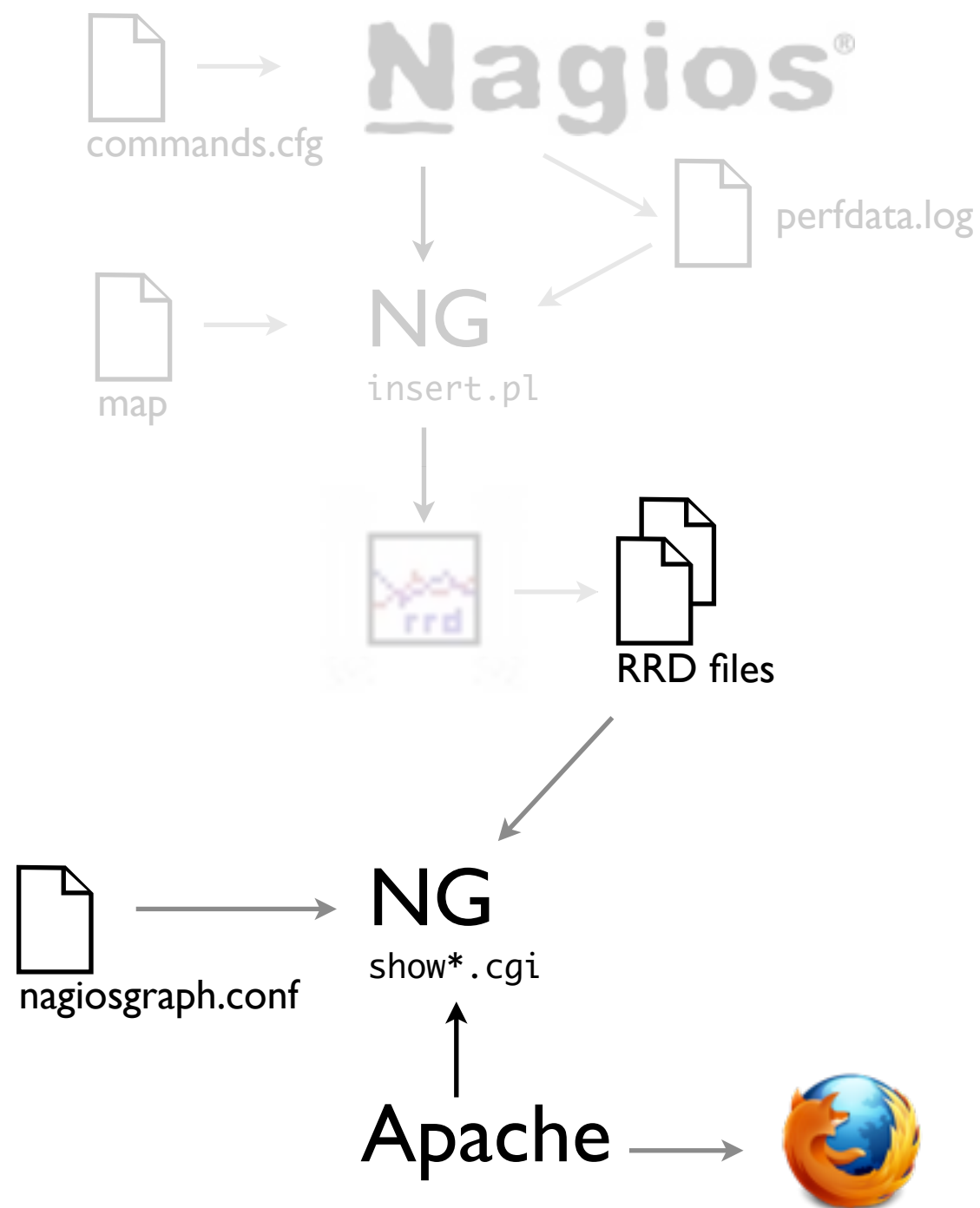
Data Display



data00	OK	2010-02-13 11:06:40	20d 0h 59m 47s	1/4	APT OK: 0 packages available for upgrade (0 critical updates).
cpu	OK	2010-02-18 12:02:52	24d 20h 27m 38s	1/4	OK - User = 0%, Nice = 0%, System = 0%, Idle = 99%
load	OK	2010-02-18 12:01:44	24d 20h 30m 27s	1/4	OK - load average: 0.03, 0.02, 0.00
mailq	OK	2010-02-18 12:05:34	20d 0h 38m 48s	1/4	OK - mail queue is empty
mem	OK	2010-02-18 12:03:15	45d 0h 1m 36s	1/4	OK - Mem Free: 99644 kB, Swap Free: 1285160 kB
net	OK	2010-02-18 12:02:52	24d 20h 27m 38s	1/4	OK - Bytes Received: 39657668, Transmitted = 38704758
nfs	OK	2010-02-18 12:04:20	0d 5h 52m 7s	1/4	NTP OK: Offset 0.001298502363 secs

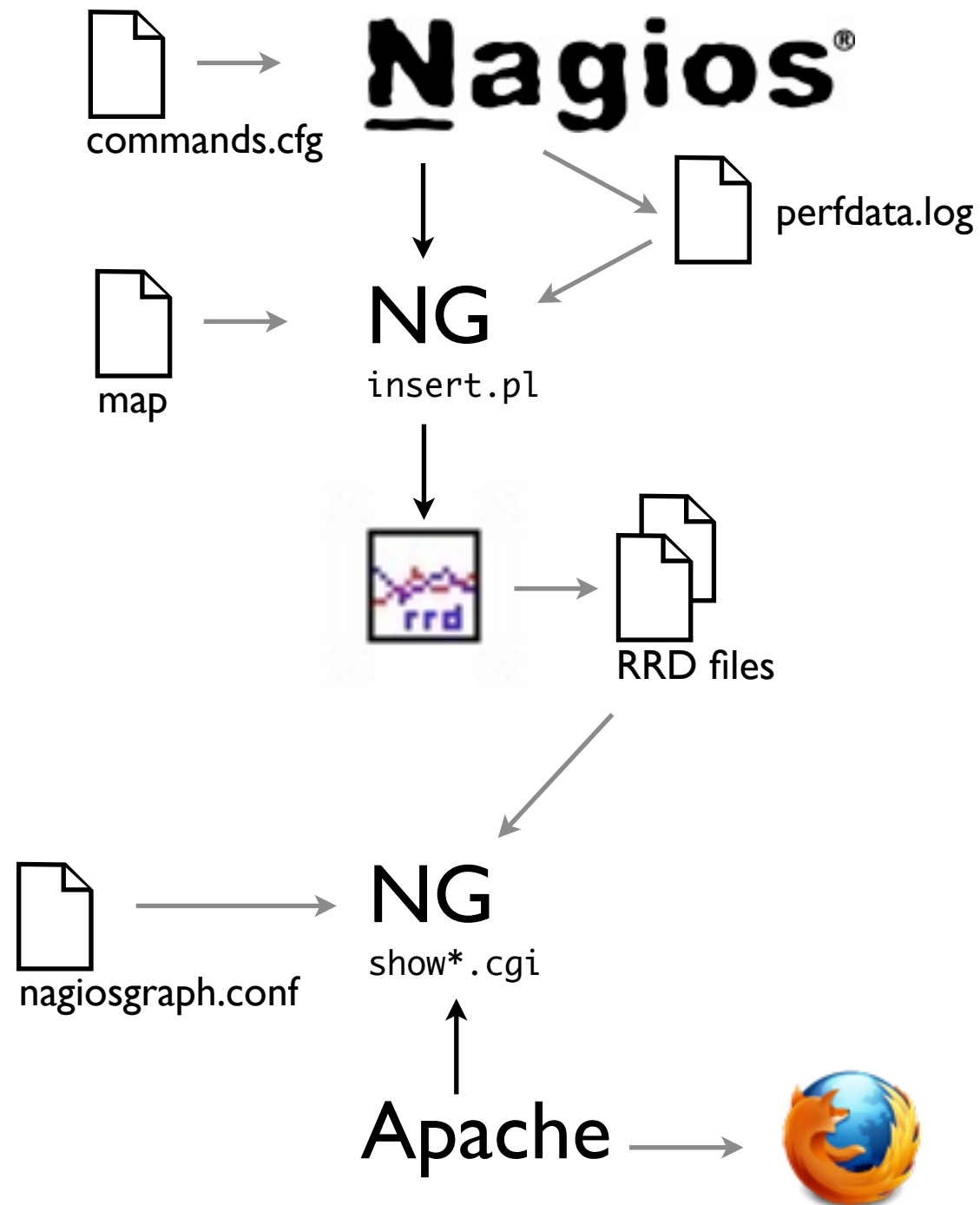


Data Display



- How to do it?
 - CGI (PERL+rrdtool)
 - PHP (PHP+PERL+rrdtool)
 - JavaScript
 - Google Charts
- Issues
 - Today, yesterday, last week, last month, last year
 - Single host/service/source
 - Combinations of hosts/services/sources
 - Canned reports
 - Interactive queries

What are the options?



- **nagiosgraph**
1.4.4 2011-01-16
<http://nagiosgraph.sourceforge.net/>

- **cacti**
0.8.7g 2010-07-09
<http://www.cacti.net/>

- **nagiosgrapher**
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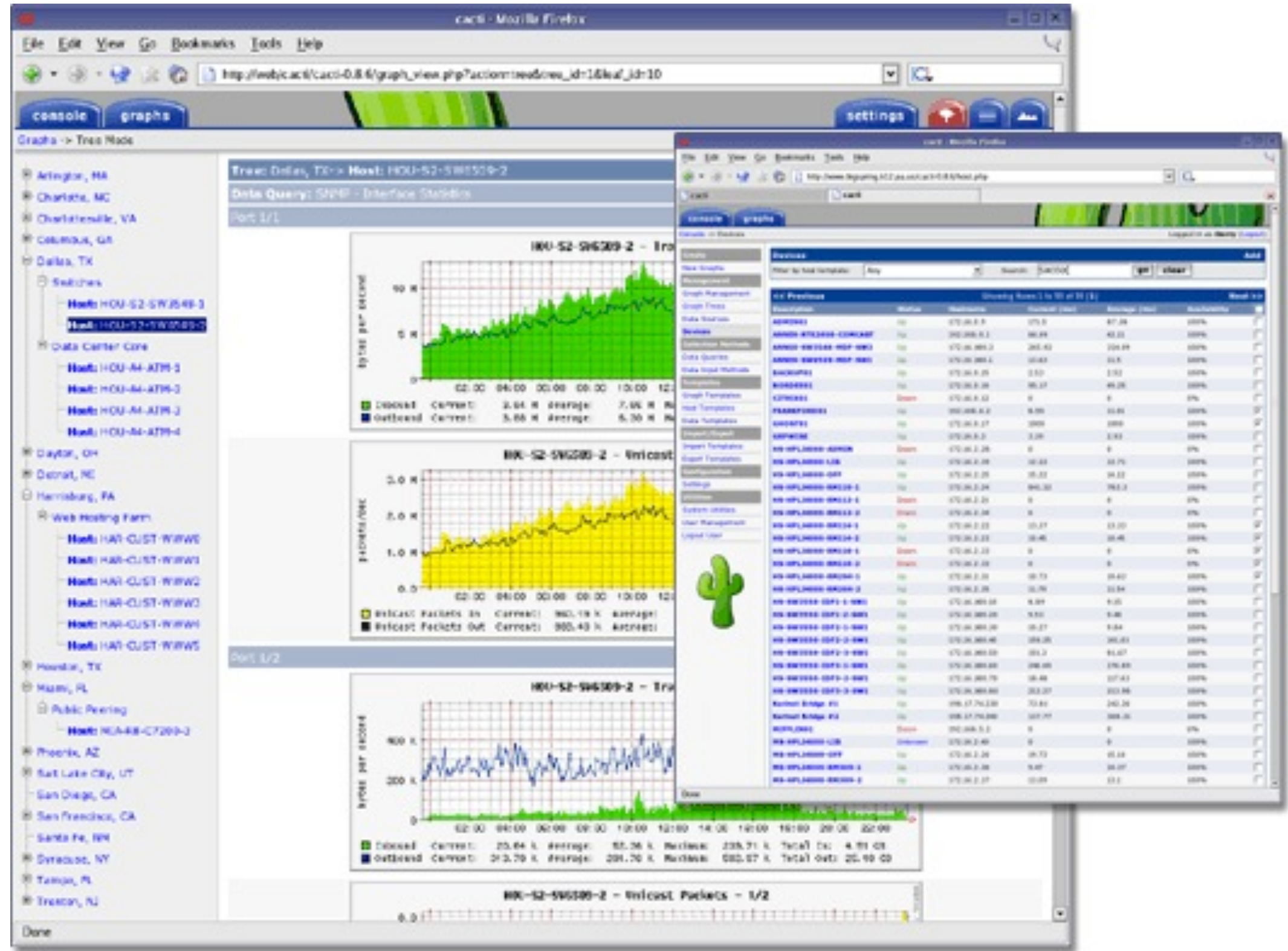
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- **n2rrd/rrd2graph**
1.4.4 2011-08-16
<http://n2rrd-wiki.diglinks.com/display/n2rrd/Addon>

- **pn4nagios**
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cacti

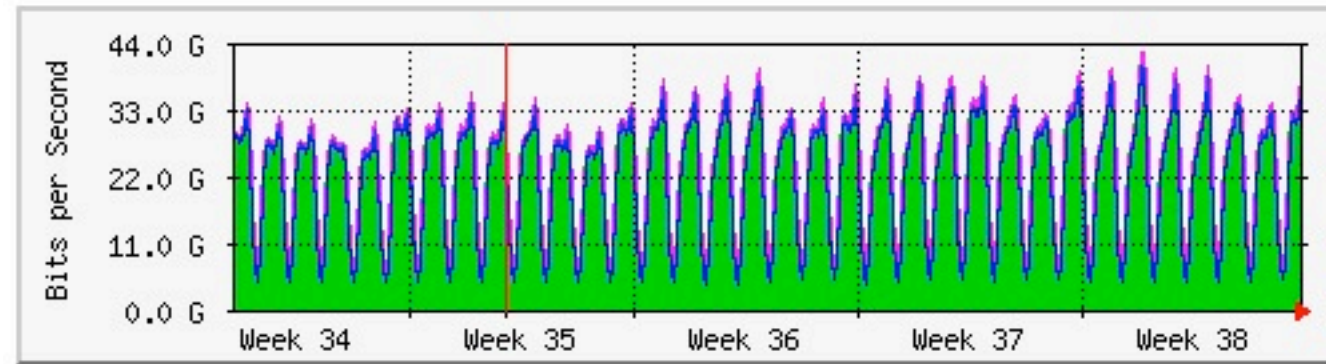
- Standalone system
- Data collection and/or display
- Browsing
- Querying
- Zoom



mrtg

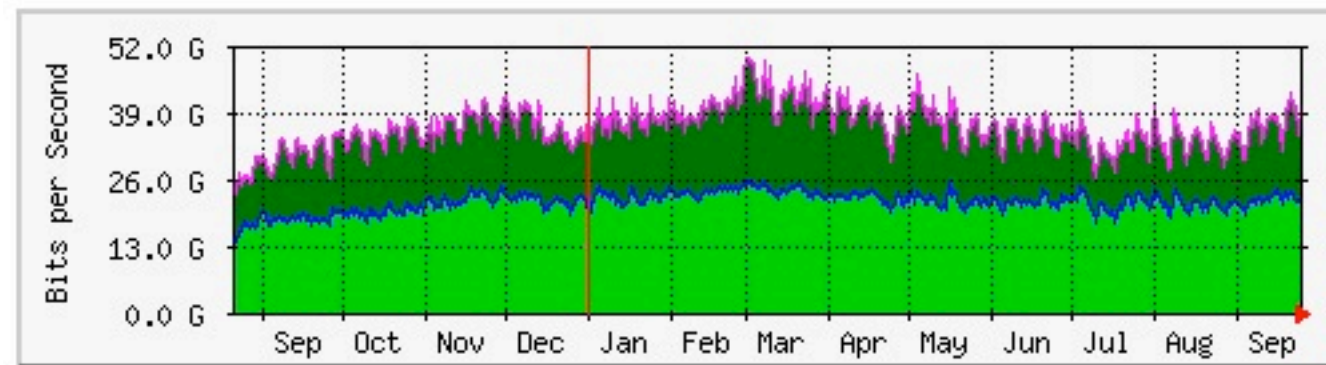
- Standalone system designed for SNMP
- Data collection and/or display

'Monthly' Graph (2 Hour Average)



	Max	Average	Current
In	42.4 Gb/s	21.5 Gb/s	36.5 Gb/s
Out	42.1 Gb/s	21.4 Gb/s	36.4 Gb/s

'Yearly' Graph (1 Day Average)



	Max	Average	Current
In	49.1 Gb/s	21.3 Gb/s	21.1 Gb/s
Out	49.3 Gb/s	21.3 Gb/s	21.1 Gb/s

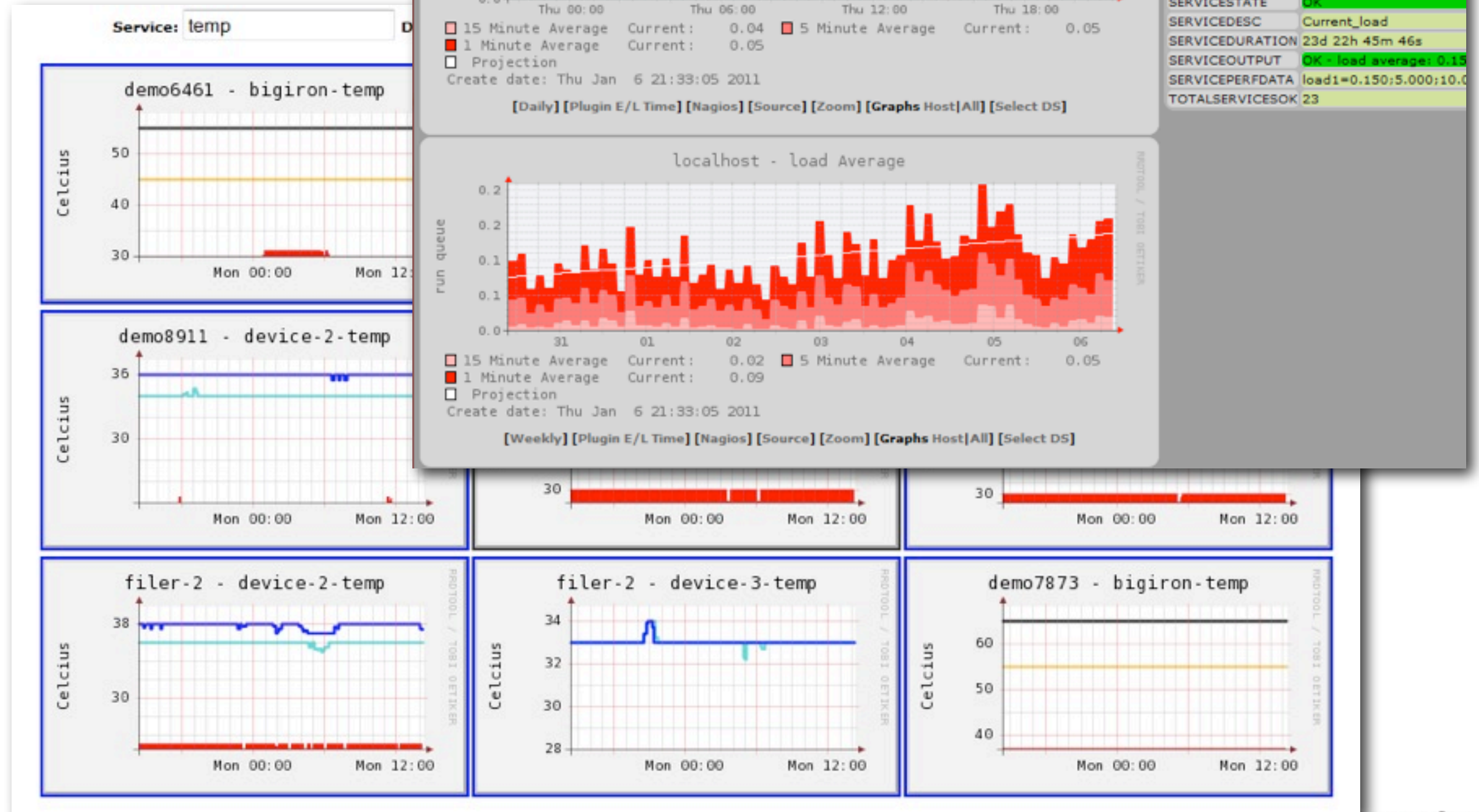
GREEN ### Incoming Traffic in Bits per Second
BLUE ### Outgoing Traffic in Bits per Second
DARK GREEN ### Maximal 5 Minute Incoming Traffic
MAGENTA ### Maximal 5 Minute Outgoing Traffic

MRTG MULTI ROUTER TRAFFIC GRAPHER
2.13.2 Tobias Oetiker <oetiker@ee.ethz.ch>



n2rrd and rrd2graph

- Data collection (n2rrd)
- Data display (rrd2graph)
- Template-based RRA
- Template-based graphs
- All services per host
- Arbitrary grouping
- Interactive selection of data
- Zoom (in new context)
- Export graphs as PDF, PNG, EPS, SVG
- rrdtool, PERL



pnp4nagios

- Data collection and display
- Template-based graphs
- All services per host
- Arbitrary grouping
- Arbitrary time interval
- Zoom (in new context)
- Mouseover thumbnail graphs
- Export data as CSV
- Export graphs as PDF, PNG
- rrdtool, C, PHP, PERL, jQuery

Service Details localhost -> CPU utilization

4 Hours 05.08.09 18:02 - 05.08.09 22:02

Datasource: user

CPU Utilization for localhost

CPU utilization %

100
80
60
40
20
0

18:20 18:40 19:00 19:20 19:40 20:00 20:20 20:40 21:00 21:20 21:40 22:00

Idle 92.1% System 5.3% User 2.4% Wait 0.2% Utilization 7.9%

24 Hours 04.08.09 22:02 - 05.08.09 22:02

Datasource: user

CPU Utilization for localhost

CPU utilization %

100
80
60
40
20
0

Wed 00:00 Wed 06:00 Wed 12:00 Wed 18:00

Idle 92.4% System 5.2% User 2.2% Wait 0.2% Utilization 7.6%

One Week 29.07.09 22:02 - 05.08.09 22:02

Datasource: user

Search

Actions

Basket Box

- localhost::CPU_load
- localhost::PING

show basket

Status

Host: localhost
Service: CPU utilization
Last Check: 05.08.09 22:02

Timeranges

- 4 Hours
- 24 Hours
- One Week
- One Month
- One Year

Services

- Host Perfdata
- All Local Filesystems
- CPU load
- CPU utilization
- Current Load
- Current Users
- C:\ Drive Space
- Disk IO read

nagiosgraph

- Data collection and display
- Parameter-based RRA
- Parameter-based graphing
- All services per host
- All hosts per service
- Arbitrary grouping
- Arbitrary time interval
- Zoom (in place)
- Interactive selection of data
- Mouseover thumbnail graphs
- Export data as CSV, XML
- rrdtool, PERL, JavaScript

Current Status

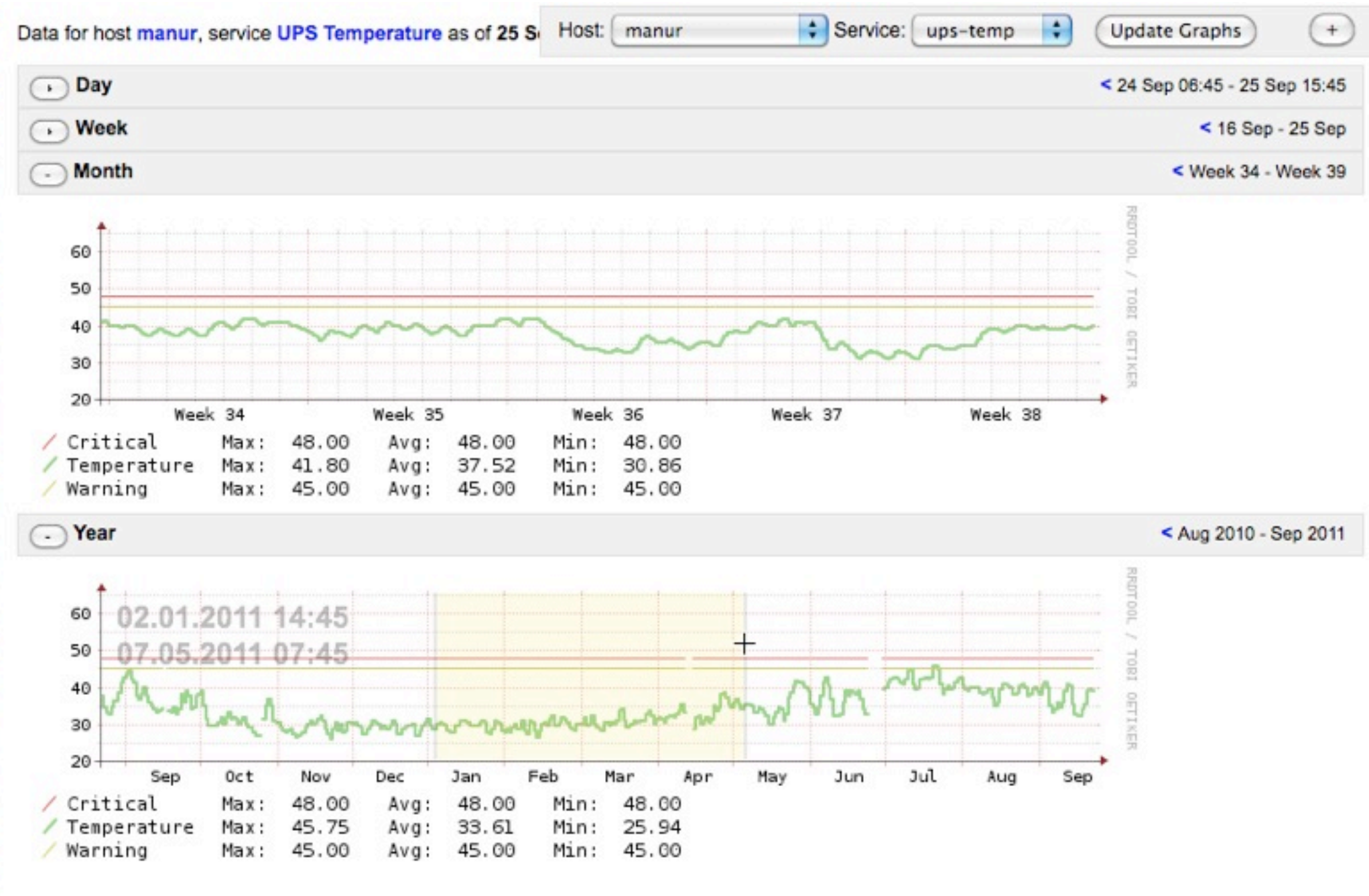
- Overview
- Map
- Hosts
- Services
- Host Groups
 - Summary
 - Grid
- Service Groups
 - Summary
 - Grid
- Problems
 - Services (Unhandled)
 - Hosts (Unhandled)
 - Network Outages

Graphs

- Host/Service
- Host
- Service
- Group

Reports

- Availability
- Trends
- Alerts
 - History
 - Summary



Issues

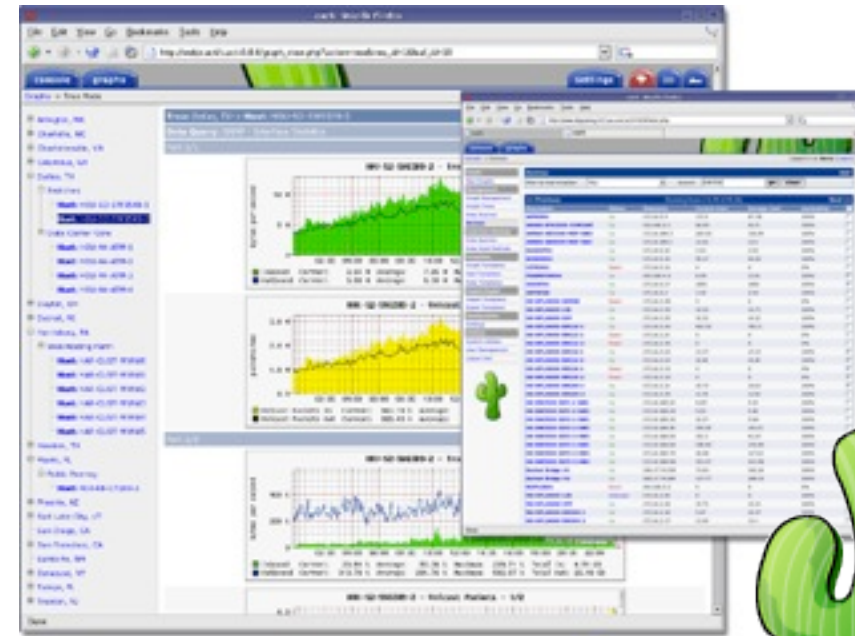
- Is Nagios the right tool for collecting performance data?
- Which add-on/system should I use?
- Performance data versus plugin output
- Seeing both the forest and the trees
- How much data to collect? How much to save?
- Getting the RRA parameters right
- Dealing with rigid schemas
- What format to save the data? (mysql, rrdtool)
- Automatic provisioning/discovery/configuration
- Transient hosts/services
- Data freshness

Is Nagios the right tool?

- Nagios checks have access to performance data, so why not?
- No need to install additional software
- Confounding of state and performance data
- Does Nagios collect data often enough?
- What happens to the data when Nagios cannot collect it?

Which system(s) should I use?

Nagios®



Nagios®

N2RRD

Collection: **nagiosgraph**
 Storage: **rrdtool**
 Glue: **nagiosgraph**
 Display: **nagiosgraph**

Collection: **pnp4nagios**
 Storage: **rrdtool**
 Glue: **pnp4nagios**
 Display: **pnp4nagios**

Collection: **cacti**
 Storage: **rrdtool**
 Glue: **cacti**
 Display: **cacti**

Collection: **Nagios**
 Storage: **rrdtool**
 Glue: **n2rrd**
 Display: **cacti**

Introduction • Problem • Requirements • Components • Options • **Issues** • Summary



Which add-on(s) should I use?

	n2rrd	rrd2graph	pnpm4nagios	nagiosgraph	cacti	mrtg
configuration	templates	templates	templates	parameters	templates	templates
dependencies	rrdtool, PERL	rrdtool, PERL	rrdtool, PERL, PHP, jQuery	rrdtool, PERL	?	?
storage	rrdtool		rrdtool	rrdtool	rrdtool	rrdtool
collection	immediate, batch		immediate, batch, shared library	immediate, batch	SNMP	SNMP
display		cgi	php + cgi	cgi	cgi	html
zooming		separate window	separate window	in-place	separate window	
graph mouseovers			yes	yes		
coordinate mouseovers				yes		
arbitrary groups			yes	yes		
search		yes			yes	
browse			yes	yes	yes	

Please try this at home!

Performance Data

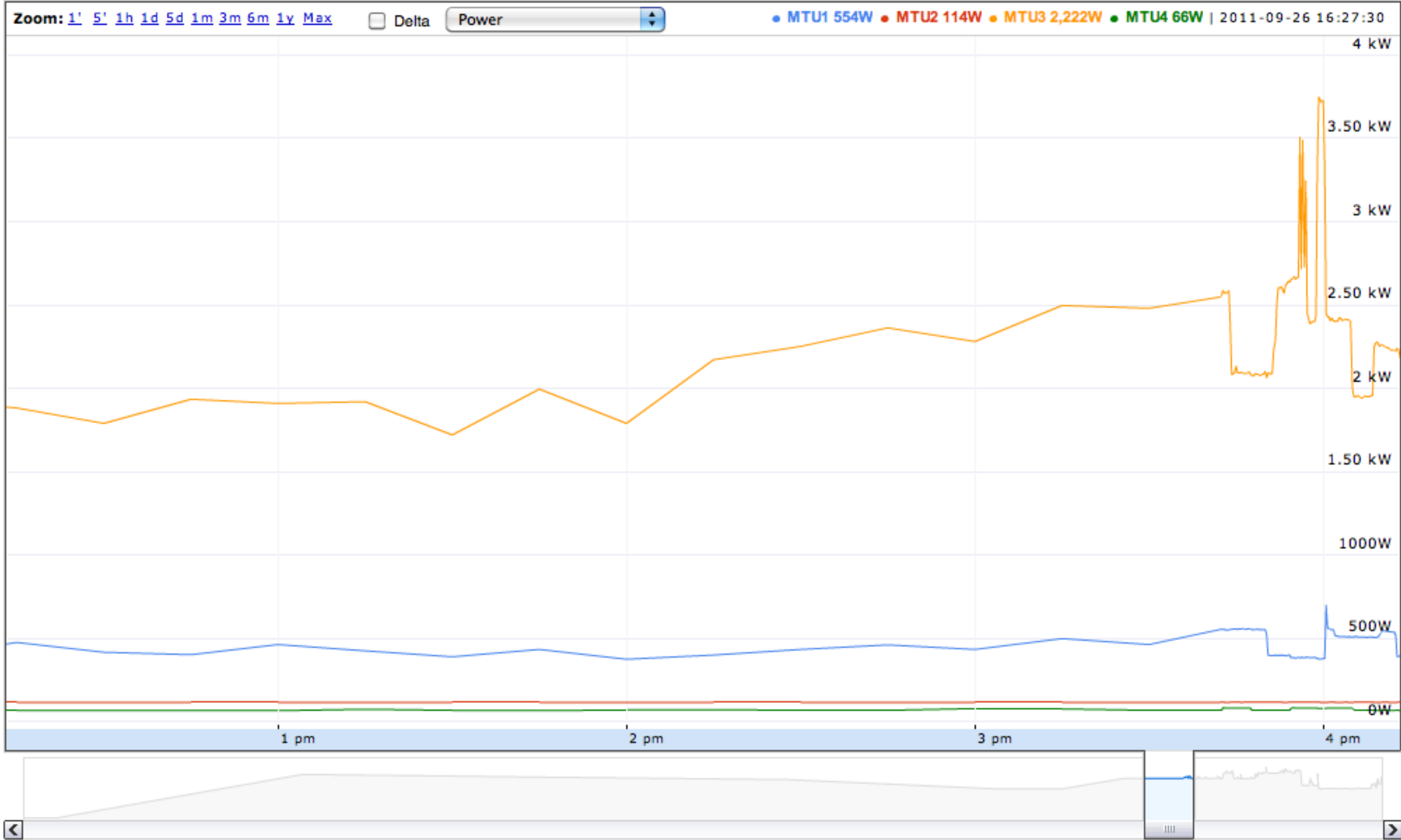
name = value[units];[warn];[crit];[min];[max]

where units is one of:

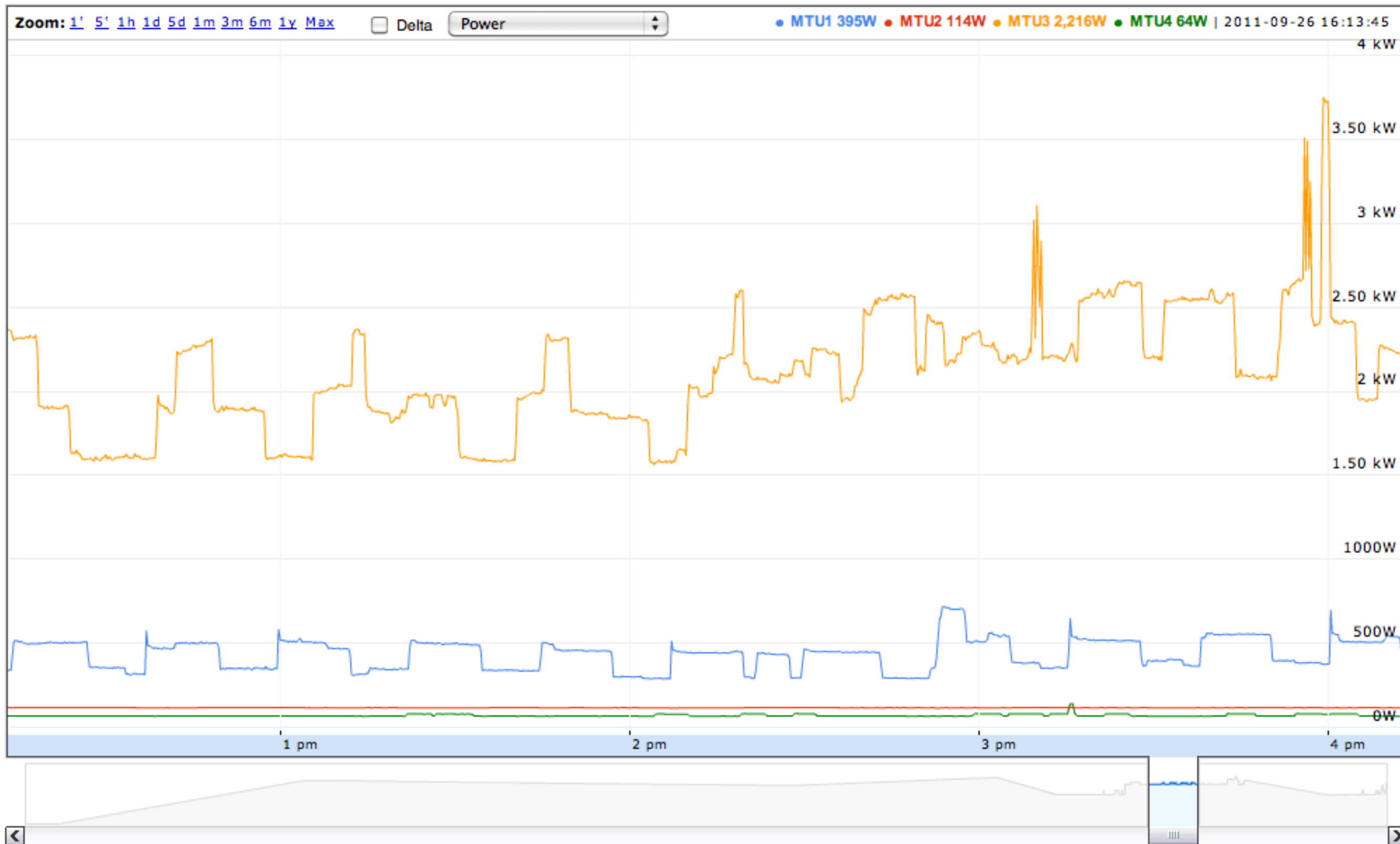
	unitless
s,us,ms	time
%	percentage
B,KB,MB,GB,TB,PB	bytes
c	counter

Beware of the bug in Nagios 3.3.1 !

How to see the forest and the trees?



How to see the forest and the trees?



How to see the forest and the trees?

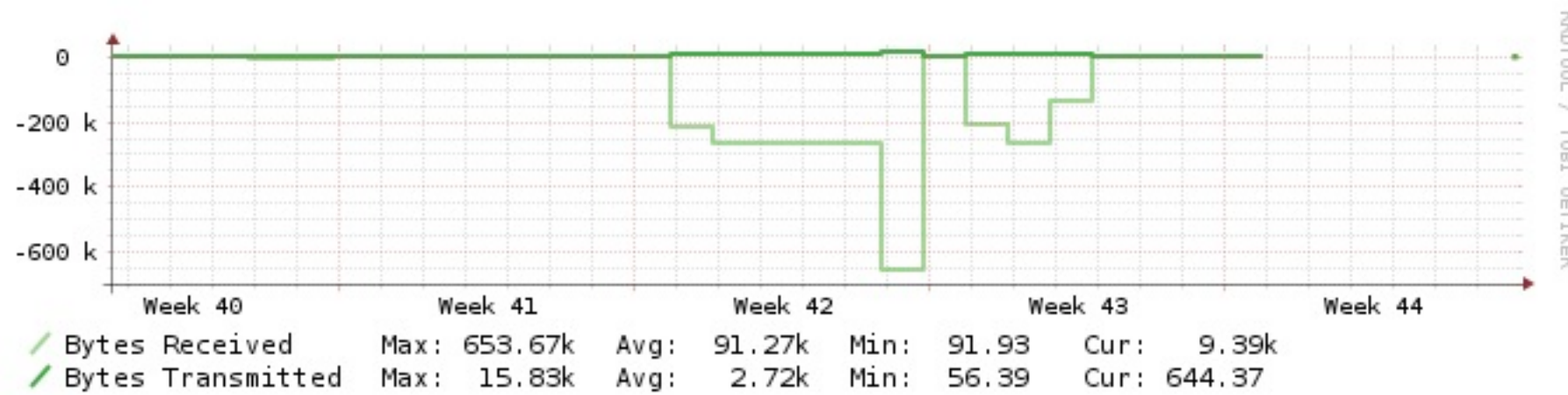
- You never know what you'll need until long after you can save it

How to see the forest and the trees?

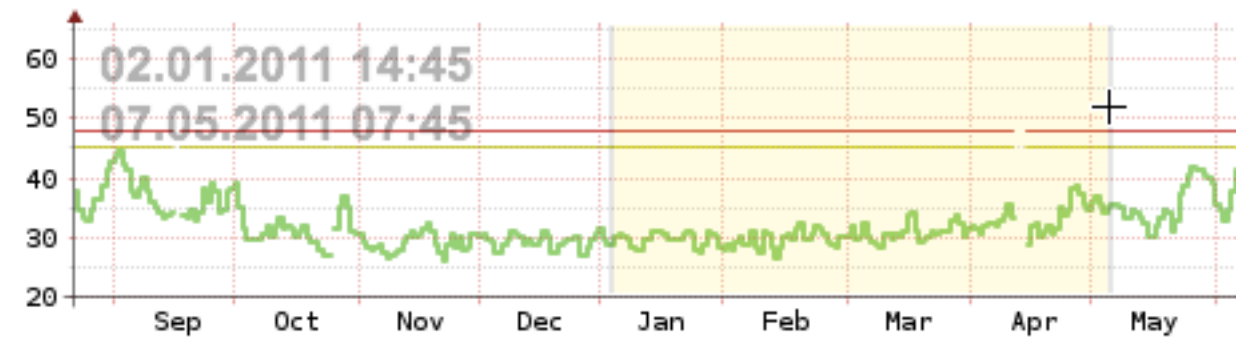
- You never know what you'll need until long after you can save it
- With rrdtool, the further back you go, the more you lose

How to see the forest and the trees?

- You never know what you'll need until long after you can save it
- With rrdtool, the further back you go, the more you lose



Archaeology



Zooming

How much to collect and save?

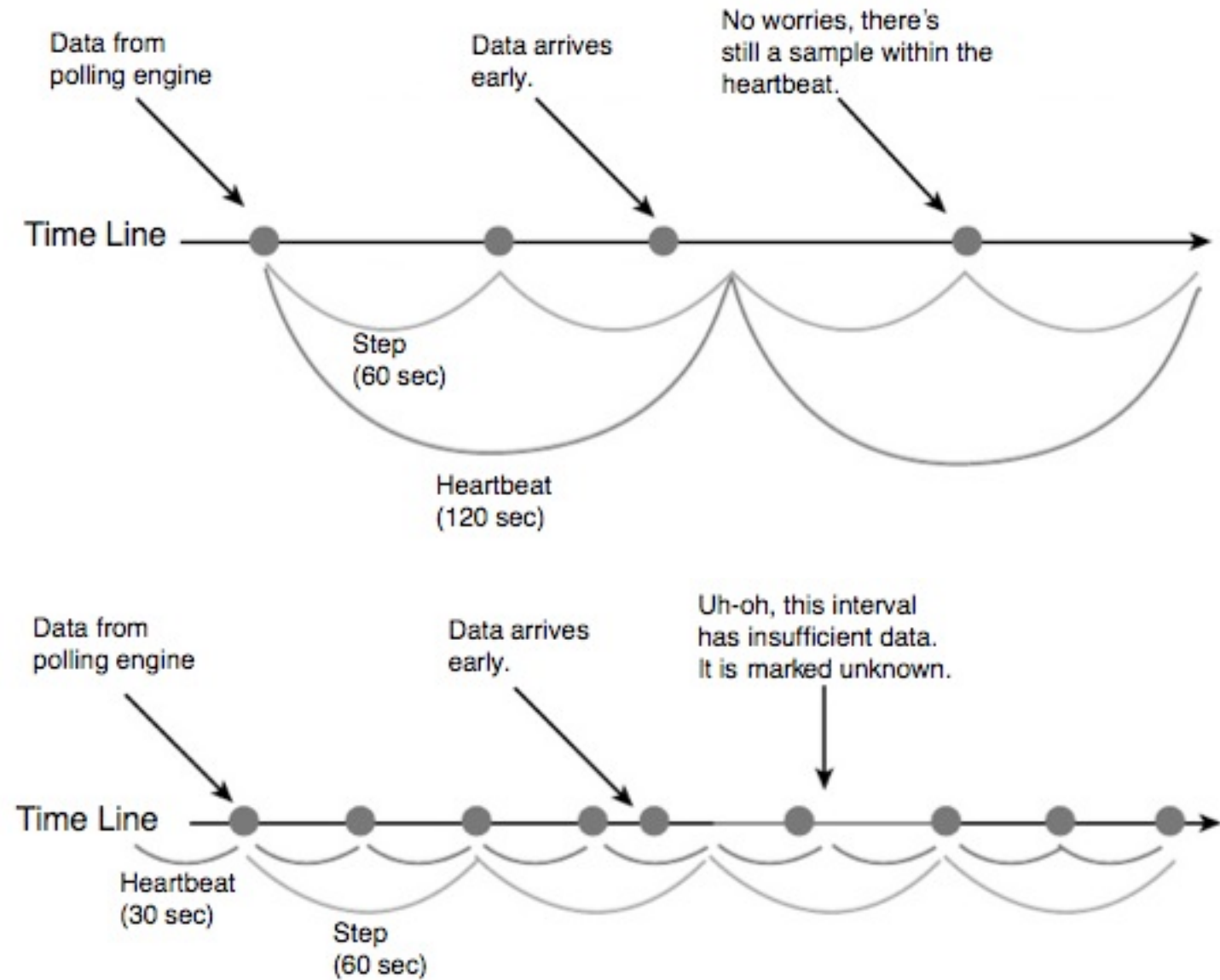
- Collect the source data, not the derivative data
- Collect everything - you can stop collecting later
- Collect often - let profiling dictate when to collect less often
- Save everything - you can throw it away later
- Using RRD ensures that your system scales by host/service, not time

Getting the RRA parameters right

DS:NAME:TYPE:HEARTBEAT:MIN:MAX
RRA:CONSOLIDATION_METHOD:XFF:PDPs:CDPs

DS:in0ctets:COUNTER:120:0:4294967296
RRA:AVERAGE:.5:1:43200
RRA:AVERAGE:.5:5:105120
RRA:AVERAGE:.5:10:105120

XFF: x files factor
PDP: primary data point
CDP: consolidated data point



Building a Monitoring Infrastructure with Nagios, David Josephson, 2007

Rigid Schemas

- Put one data source in each RRD file, plus associated thresholds
- Use consistent service names
- Use service description based on plugin, not platform
- Keep the specifics of the schema in the glue layer
- Schemas are not just an issue with rrdtool

So where are we?

There are a few free tools, and a few more not-so-free tools

So where are we?

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All of the existing tools suck...

So where are we?

There are a few free tools, and a few more not-so-free tools

All of the existing tools suck...

but at least one of them is probably good enough...

So where are we?

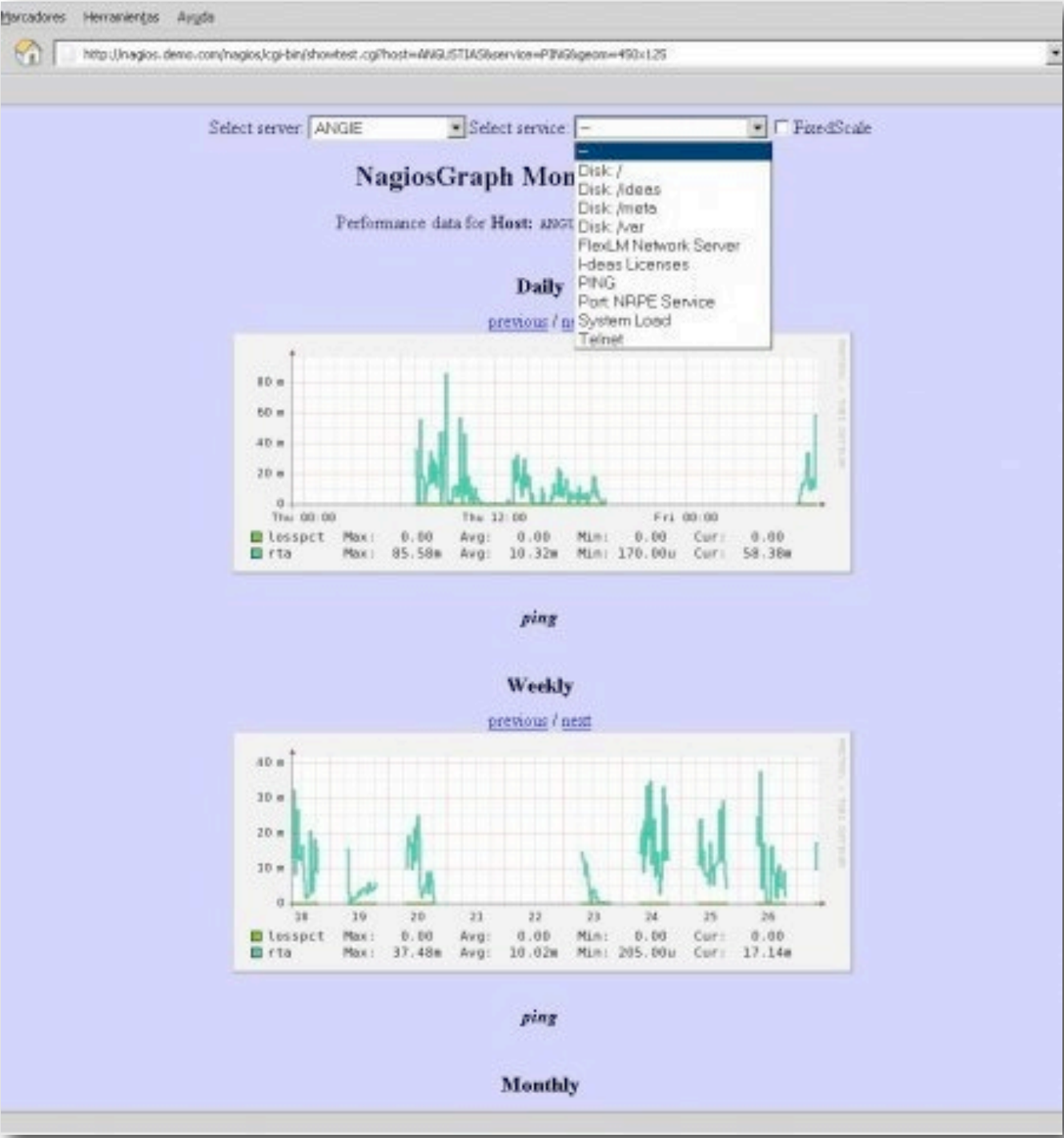
There are a few free tools, and a few more not-so-free tools

All of the existing tools suck...

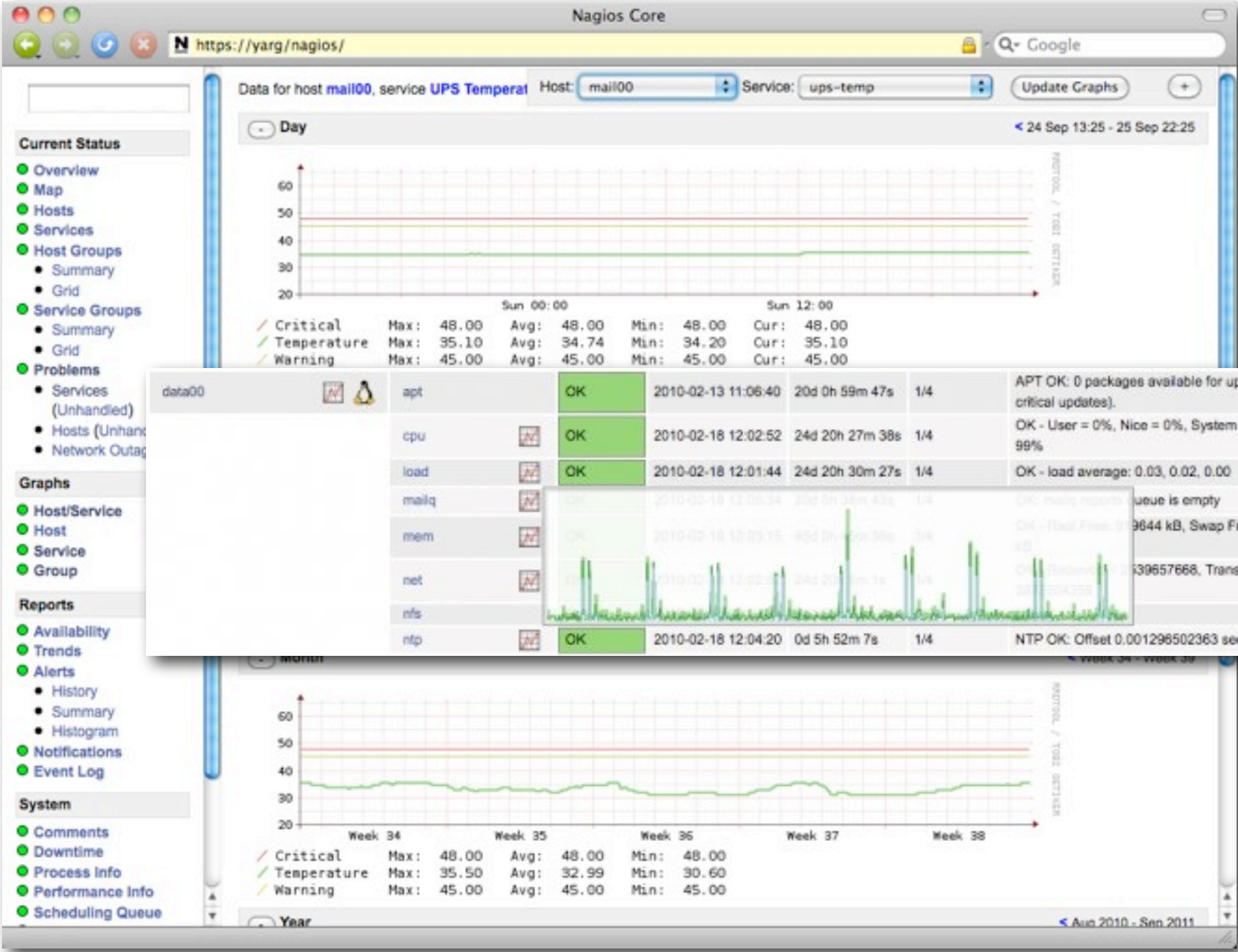
but at least one of them is probably good enough...

and many of them continue to progress.

nagiosgraph: then and now



2009



2011

Introduction • Problem • Requirements • Components • Options • Issues • **Summary**



nagiosgraph: history and status

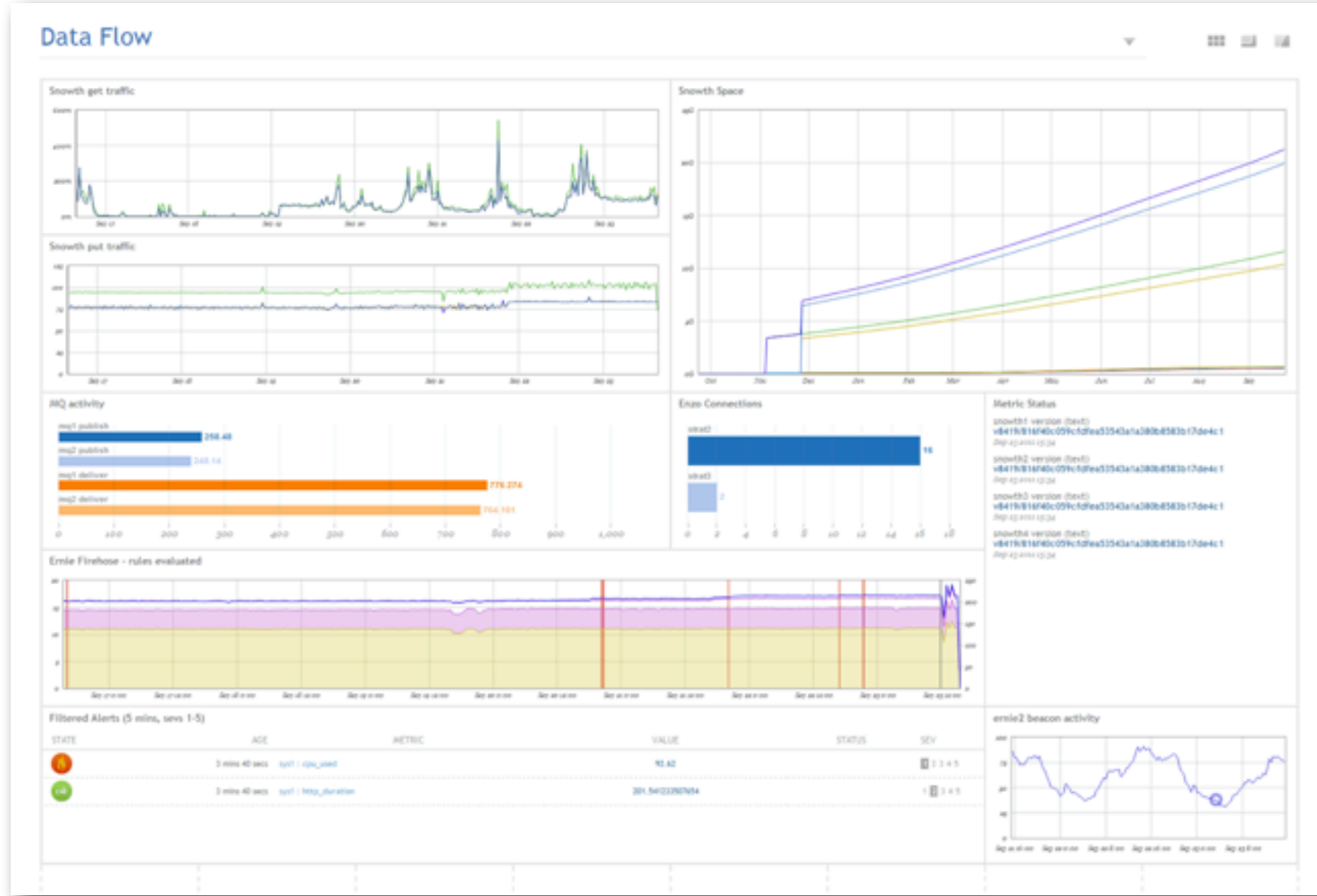
- first release was 2004 - Soren Dossing
- release 0.1 (2004-08-04) was 16KB (compressed)
- release 1.4.4 (2011-01-16) was 158KB (compressed)
- 18 project members, 2 current (Alan Brennar, Matthew Wall)
- typically 70-100 downloads per day (20 on weekends)
- packages for deb and rpm added Jan 2011
- 1259 unit tests providing 78.5% code coverage
- 155KB perl code, 44KB javascript/css, 276KB unit test code



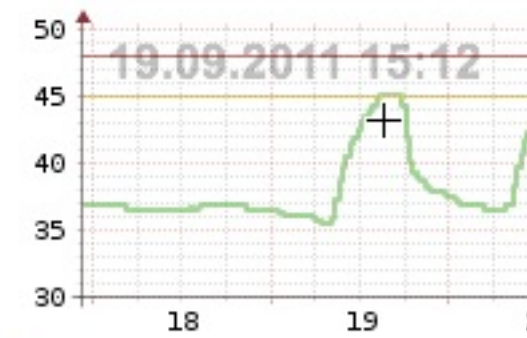
nagiosgraph: What next?

- Arbitrary combinations of data sources
- Interactive manipulation of data sources
- Management of stale data
- Export of data
- Template-based RRAs and graphs
- Better multi-byte character support
- More unit tests and code coverage

The tr/end//

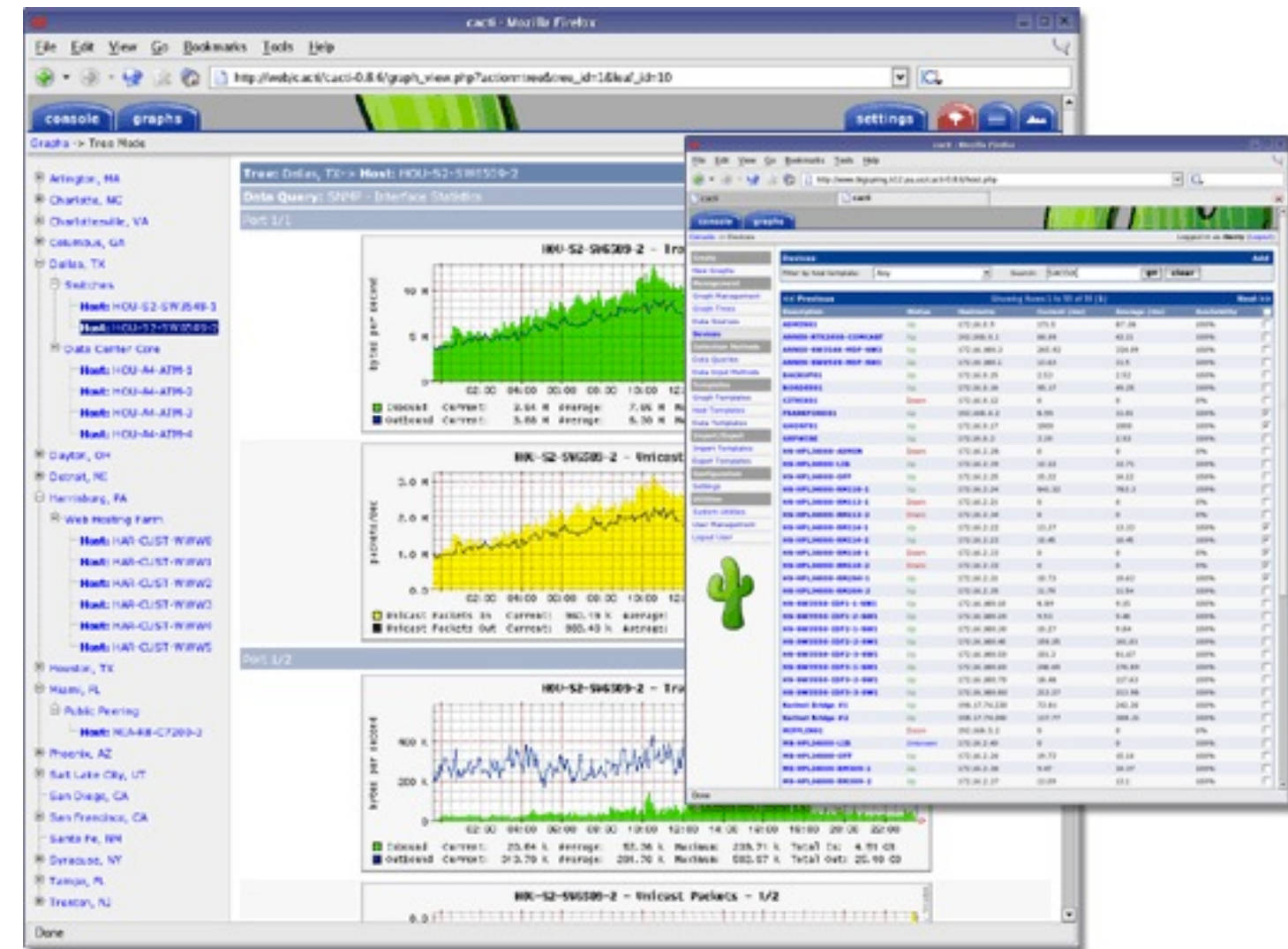


Circonius Dashboard Prototype



nagiosgraph Screenshot

■ Critical Max: 48.00
■ Temperature Max: 45.07
■ Warning Max: 45.00



Cacti Screenshot

References

- <http://lancet.mit.edu/mwall/projects/nagios>
- <http://nagiosgraph.sourceforge.net>
- <http://www.scribd.com/doc/58991647>
Building a Monitoring Infrastructure with Nagios
David Josephson 2007
- <https://labs.omniti.com/labs/reconnoiter>